



University of Pittsburgh

Restructuring of Public Services and Opportunities for East Asian Librarians

A Case Study at the University of
Pittsburgh

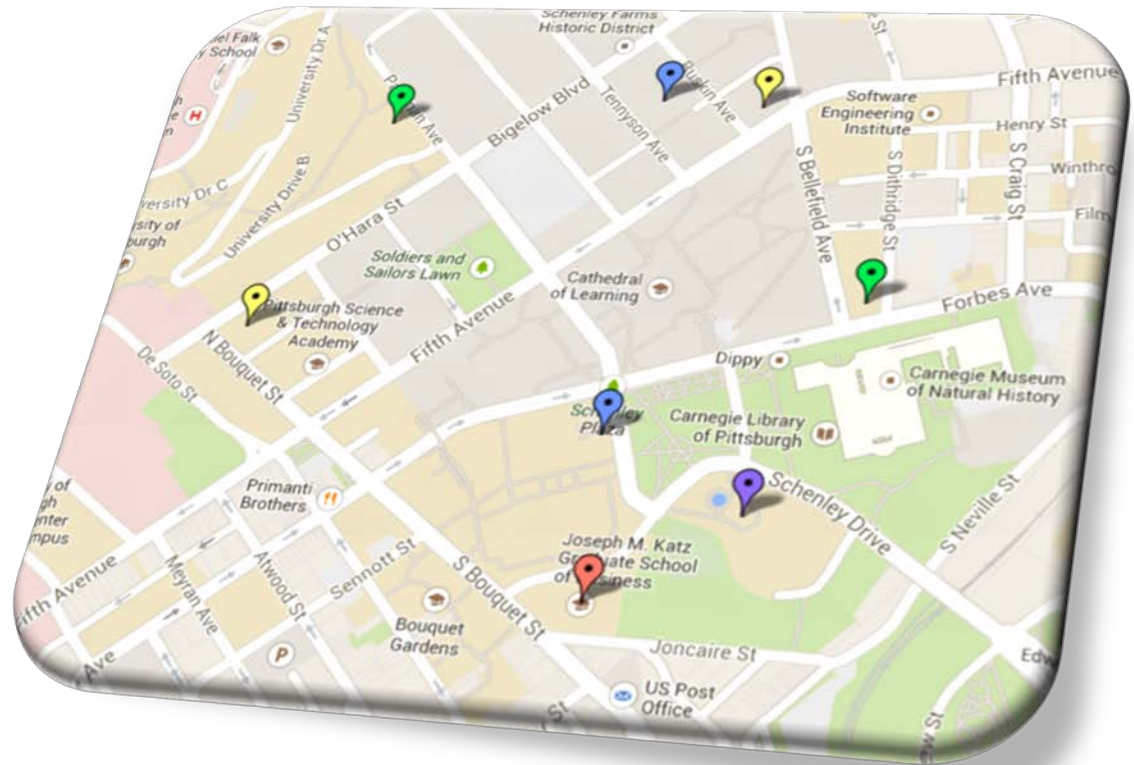
Marian Hampton and Xiuying Zou





University Library System (ULS)

- 5 Campuses
- 14 libraries
- Main Campus:
 - 10 libraries
 - 29,000 students
 - 5,000 instructors





Strategic Planning Process

- Long range vision of the ULS
- Institutional reorganization of Public Services
- Greatest impact on Hillman Library
 - General reference librarians
 - Collection specialists
- Two large groups
 - Librarian Liaisons
 - Research and Educational Support (RES) staff





Research and Educational Support (RES)



- One service desk
- Cross-training Staff for basic reference services
- Complex reference to Liaison



ULS Liaison Model

- Liaison Position Description Framework – defined the role of Liaison
 - Reference – more in-depth, on-duty schedule
 - Instruction
 - Outreach – more active collaboration and promotion of Library
- Freedom to work closely with our subject areas
- Retraining
- More self-determination



New Initiatives

- Liaison Collaborative
- Teaching & Learning Working Group
- Scholarly Communication
- Altmetrics & publishing impact
- Opportunities for collaboration and outreach to University community



Opportunities for East Asian Librarians in the New Structure

- Collection Development
- Information Literacy
- Outreach to Campus Diversity Communities
- Outreach to International Students



Collection Development

- Budget remain unchanged
- Onsite shelving reduced
- Greater opportunities to highlight, promote, and make unique collections visible, eg. digitizing the Chinese land deeds





立典契黃毓辰承租有民田數號坐落拾壹都地
方土名和高坑長坑平水潭台尾上下大坵尾園前
後墩埤利吳厝洋上中假桑園二小坵等處其種
佃戶姓吳名吳春泰承種前因五十五年正月
月餘得訖日價銀陸拾叁兩正銀房
茶銀兩日取之共田銀主前去會佃取租
賴聽從業道割入戶山約伍年期限之日倘銀兩
契面銀兩日期取業不
紫典別處外
他人財物如有未歷不明傷及出欺欺者不涉銀
主事今款有見立黃毓辰為憑

計開

- 一個陳朝彩書名和尚載祖米老石捌斗官 姓老吳
- 一個計維書土名長坑
- 一個林于定書土名上下大坵尾園前後假埤利吳厝洋上中假
- 桑園二小坵載祖米老石柒斗官

乾隆貳拾五年

中人薛定章
左見列有堂
謝朝尊

大進

立典契黃毓辰承租有民田數號其租
在見列有堂
謝朝尊

乾隆貳拾五年正月
立典契黃毓辰承租有民田數號其租
在見列有堂
謝朝尊

乾隆貳拾五年正月
立典契黃毓辰承租有民田數號其租
在見列有堂
謝朝尊

中見列有堂
謝朝尊



立典田根契楊九通承父閭分份人有民田根
壹號坐產侯邑三十八都白龍壇路地方土
名鯽魚坵計實丈貳畝伍分大小三丘已
口共拜地年熟而主王家早晚租谷叁百伍拾
觔平秤厯掌每季今因要用托中將此田根
典與

林處為業三面言議不日訖訖田根價銀
貳百捌拾叁兩伍錢正其銀即日收足其田
根所置買主前去翻犁耕作了納面租面約
叁年為限係限滿之日所通倫價照契面銀
兩取贖每兩銀折銅錢柒百伍拾文算如未
取贖仍照舊管業但此田係通承父閭分
已份不與別房親疎伯叔兄弟侄孫不干亦未
曾重張典當他人物以及來厯不以各等情
如有此情係通出承當不涉銀主之予兩相允
愿各坊翻悔今款有憑立典田根契壹紙併繳
楊昌盛典契壹紙第伍大其壹紙海武新契壹紙
共成輝紙統付為照向約贖田之日冬至前為期併東
境壹起統贖不乃拍贖內註物業財共三字統標照舊
同治元年八月 吉 日立典田根契楊九通 謹

有見

胞弟心如
堂侄能波

劉朝達

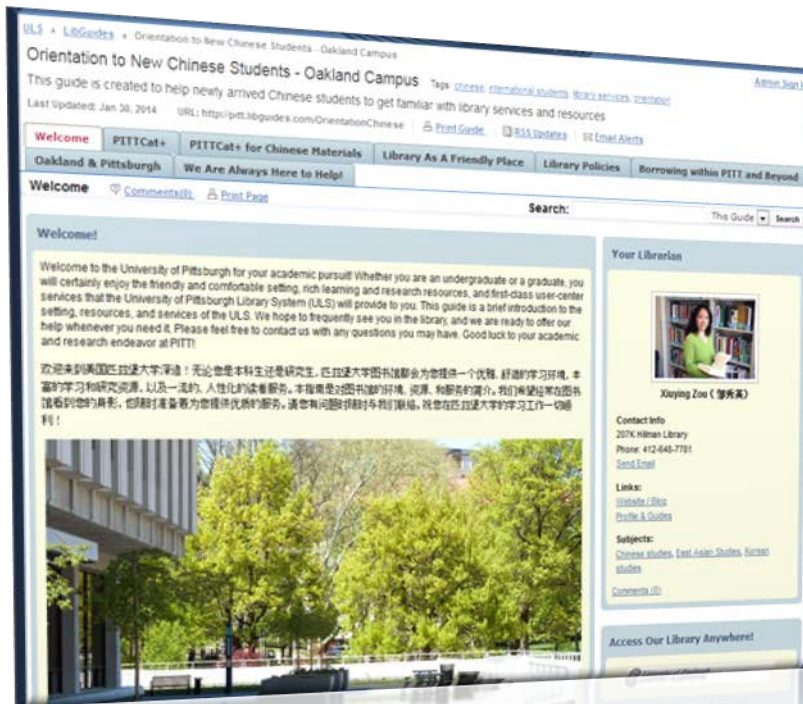
中友蔡書波

李兆桐

代笔李肇松

Instruction

- Deeper Involvement in information literacy program
 - E.g. Introduction to the Arts & Sciences
- Collaborative teaching in non East Asian studies , on plagiarism and citations





Outreach to International Students

- Diversity
 - Important role: Within FY13 and FY 14 Strategic Plan
- Joint efforts to help international students' smooth transition to American academic settings
 - Outreach and collaboration with campus units
 - Bi-lingual orientations, and subject focused instructions
- FY15 Strategic priorities and actions
 - “Increase outreach and services to the increasingly diverse Pitt student population”



Conclusion

- Greater exposure
- Wider perspectives
- Deeper understanding
- More collaboration to provide holistic library-wide services for faculty and students in and beyond East Asian studies



Questions?

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