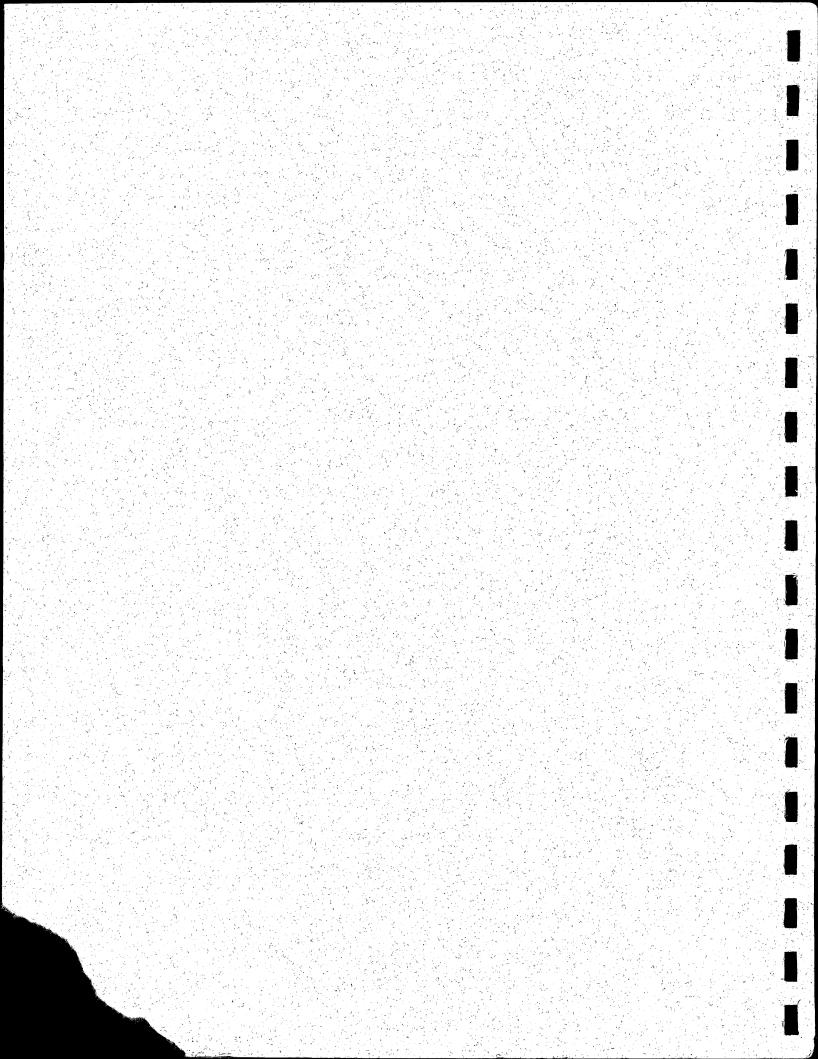
NATIONAL COUNSELING CENTER DIRECTORS SURVEY

QUESTIONS DOCUMENT



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Section Administration	ReportQuestion Centers that have a policy that specifies that rights and responsibilities of administrators.	1990	1991 71	1992	1993	1994	1995	1996	1997	1998	1999	QuestID 1991-071
Administration	Do you think it reasonable for Counseling Center staff to respond to the Vice President's request for information in the following situations: (Yes; Yes, but only if student signs a release form; No) The Vice President is concerned about a student's behavior			50					23			1992-050 1997-023
	and wants to know whether the student has ever received counseling. The Vice President refers a student to the center and wants to know if he/she has kept the appointment.											
	The Vice President refers a student to the center and wants a progress report on how the student is doing.	3										

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Administration	We are interested in how essential the following services are to both you and your VP (or person to whom you report). In the first column, please fill in the appropriate rating for yourself. In the second column, please rate the service how you think your VP would rate the service. (As mentioned earlier, we would also like to ask your VP to respond to these questions)						,,,,,		48		1000	1997-048
	5-Highly Essential, 4-Very Ess., 3-Moderately Ess., 2-Not very											
	Ess., 1-Not at all Ess. Please refer to the 1997 survey for this question!											
Administration - Referrals and Notification	On other surveys Directors have been split on whether it is appropriate to notify a referral source that a client has kept an appointment without getting a signed release. What would you see as an appropriate solution to the dilemma? (Check all that apply)	- - -		52								1992-052
	 Give students the option on an intake form about whether or not they will allow you to notify the referring person. Have this issue reviewed by your professional association for the purpose of establishing a clearer ethical guideline. No need to do either of the above. This information should 											
	not be given under any circumstance.											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Administration Referrals and	the Vice President or other senior person if a client is: (Yes;			51					22			1992-051 1997-022
Notification	Yes, but only if client signs a release form; No) (1997: Yes, even w/o client's permission, Yes but only if, No, in all											
	cases)A resident student who is a high suicidal risk and also will required hospitalization.											
	A resident student who has some potential for suicide but hospitalization is not required.											
	A student whose psychological state is such that he/she might pose a danger to other students.											
	-A student who tells a counselor that he/she has been raped by a resident assistant but doesn't want to make it public.											
	A student who responds to a counselor that he/she has some kleptomania tendencies and has been stealing from											
Administration Referrals and						40						1994-040
Notification	she is very worried about a student she referred. She wants to know if the student has arrived for counseling. Under which circumstances would you give the campus official the											West of the Control o
	information she seeks? (Yes, would inform caller; No, would not inform caller)											Ang
	¬No appointment has been scheduled, so the student is not yet a client of the Center											
	¬An appointment has been scheduled, but is several days away											
	¬An appointment has been kept, but the student will not be returning for counseling											
	¬An appointment has been kept, and the student will be continuing in counseling											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Administration - Referrals and Notification	On some campuses, certain individuals outside the Center - such as the Vice President, Dean of Students, or Residence Life staff - are considered to be part of the helping team. In the absence of a signed release from the client, do you feel it would be appropriate to do the following? Let these individuals know that you are seeing a studentShare in very general terms the nature of the problems the student is dealing with Talk fully with them about the case, if they are also involved in providing support for the student					97						1994-097
Administration - Referrals and Notification	If you answered yes to any of the above, is this policy shared with students as a part of the intake process? (Yes, verbally; Yes, in writing; No)					98						1994-098

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Administration -	When would you be likely to refer a client outside the Center						78					1995-078
Referrals and	following intake? (ck all)											
Notification	Longer term treatment required											
	Insurance covers outside treatment											
	Lack of staff expertise in client's particular problem area										1/	

AUCCCD

Do you believe that membership in AUCCCD should be limited to Centers with a FTE of three or more?

114

 Section
 ReportQuestion
 1990
 1991
 1992
 1993
 1994
 1995
 1996
 1997
 1998
 1999
 QuestID

 AUCCCD
 Are you currently a member of AUCCCD?
 115
 1993-115

AUCCCD

Are you from a Center with less than three FTE counselors? ¬If yes, are you interested in becoming a member of AUCCCD?

116

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
AUCCCD	If you are interested in becoming a member of AUCCCD, and				117							1993-117
	you were accepted for membership, what is the likelihood of											

119

you were accepted for membership, what is the likelihood of your attending the annual conference of AUCCCD? (Very likely; Not very likely due to limited resources; Probably only when it was held in my geographical area; Not interested in becoming a member; Already a member)

AUCCCD Whether or not you are from an AUCCCD Center, please comment if you have suggestions for how AUCCCD might support and collaborate with colleagues from smaller centers.

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Benchmarkin	g Is your Center IACS accredited? (International Association of Counseling Services)					58					116	1994-058 1999-116

Benchmarking

How selective is your college or university? (Definitions from Peterson's guide) -- Very selective: more than 50% of freshmen in top 10 of HS class; SAT over 1150/ACT over 26; 60% or fewer accepted

--Moderately selective: more than 75% of freshmen in top half of HS class; SAT over 900/ACT over 18; 85% or fewer accepted -- Minimally selective: most freshmen not in top half of HS class; SAT scores somewhat below 900/ACT below 18; up to 90% accepted.

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Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Benchmarking Is your institution primarily public or private? (Please choose the category from which the majority of your funding comes)

Benchmarking

Is your institution affiliated with any of the following (ck all that apply):

-- American Association of Universities (AAU) -- American Association of State Colleges and Universities (AASCU) -- Big Ten -- Mid-American COnference -- Big West -- International Association of Counseling Services (IACS) accredited -- Other

-Primarily public -- Primarily private

109

110

Benchmarking

If you are not accredited by the International Association of Counseling Services, do you want information on becoming accredited?

Benchmarking

If your Center is IACS accredited, what are the benefits of IACS accreditation? (CK ALL)

- Increases status and credibility of Center on campus -Supports requests for new resources — Supports requests for new staff positions and salary increases - The valuable feedback generated by outside review and evaluation --Helps us to maintain professional standards -- Accreditation is respected by administrators - Generates new ideas -Other

117

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Career	Area where career counseling gets done on your campus:Primarily in CC		20			74		33			25	1991-020 1994-074
	 Primarily in separate career development or placement office 											1996-033 1999-025
	Shared equally between a and bOther											1999-025
	1996 - Where on your campus does career counseling take place?											

Career

In centers that offer career counseling, it is:
--Integrated with personal counseling
--Provided by career specialist
--A combination of a and b

108

SectionReportQuestion1990199119921993199419951996199719981999QuestIDBenchmarkingPlease list any disadvantages to IACS accreditation.1181999-118

Career

Does your Center offer career counseling as part of its services?

107

ReportQuestion **Section** 1994 1995 1996 1997 1999 QuestID Ratio of career counselors to students on campus. 10 Career 1991-010

Career

- In the past 5 years, career counseling has:

 --Been moved out of the Counseling Center OR

 --Such a move is being considered (96)

 --Been moved into the Counseling Center OR

 --Such a move is being considered (96)
- -Not been moved
- -- A move is being considered

34

75

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Career - FTE	How many FTE career counselors are providing services to students on your campus? (Include all paid staff and interns at your Contor and at any other continue with an account.)						51					1995-051
	at your Center and at any other service units on campus. Other service units might include career counseling services provided at Career or Placement Centers, etc. Do not include services provided by students, i.e., peer counselors)											
	b) Please take the total number of full-time undergraduate and graduate students on your campus and divide by the # of FTE career counselors you obtained above. Based on this calculation, what is the approximate ratio of career counselors to students?											
Case files	If you were drafting Counseling Center standards dealing with case notes, which of the following statements would you support?	ı	24				13		24			1991-024 1995-013 1997-024
	 Case notes should be kept only at discretion of counselor. Case notes should be kept on each client but remain under care of client's counselor. 											1991-024
	—Case notes must be maintained in either central file or in counselors' offices, depending on what works best for the center.											
	 Case notes should be maintained only in a central office file. 											
,												

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Case files	Centers that feel directors should have access to client files maintained by counselor.		25				14					1991-025 1995-014
	1995-For case notes maintained in a counselor's file, do yo see it as mandtaory that the Director be able to access files the counselor's absence?											
	If no, why not?											•

C	ase	files	

Centers that feel directors should occasionally review counselors' case notes.

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Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Case files	Have you developed a policy on what should or should not be included in case notes to protect yourself against a court ordered opening of your records?		27	18			17, 18	. 17				1991-027 1992-018 1995-017
	If yes, would you be willing to share this policy with other Centers?											1996-017

Case files

If an FBI agent has a signed release form from a client giving permission to access the client's records, how would you handle it?

¬Copy of file is provided.

19

[¬]Agent is allowed to read file in Center.
¬A verbal report is given to agen.t
¬Records are made available only if the request is made directly to us by the client.

[¬]No access is provided even at the client's request without a court order.

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Case files Has there been an increase in client's asking to view case records in recent years?

Case Files

In your Center, do you typically provide clients with access to counselor's reports of case notes on request?

16 25

1995-016 1997-025

7

Section

ReportQuestion

1997 1999

29

Case files

Would you be infavor of a professional standard stating that psychologists and counselors are not permitted to release student records to anyone other than another treating professional (barring court order), even with the signed release of the client? (The standard would be designed to protect against pressured signing of release forms, ie., for government job background checks, or as part of an application to take the bar exam.)

Center structure How would you describe your Center?

- --Primarily a mental health/psych services center
- --Primarily a personal development center
- --Primarily a career development center
- --A balance of the above
- -Other

59

1990

1992

1993

1991-059 1999-048

QuestID

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Center structure	What is the primary theoretical orientation of your Center?	41									49	1990-041
	(None, Psychodynamic, Cognitive-behavioral,											1999-049
	Developmental, Eclectic/Integrative, Other)											

53

Center structure Centers with designated coordinator of clinical services

See Also Staff - Misc.

ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Which of the following statements best describes your clientele?				78							1993-078
¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B											
Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely Post 1997: DSM-IV				. 79	84			51	70		1993-079 1994-084 1997-051 1998-070
	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely	Which of the following statements best describes your clientele? ¬Primarily developmental problems (75% or more) ¬Primarily emotional/mental health disorders (75% or more) ¬Balanced fairly evenly between options A and B Does your staff generate a DSM-III diagnosis of students? ¬Yes, on most clients ¬Yes, on about half of clients ¬Yes, but on a small percentage of clients ¬Never, or very rarely

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Client populations	Do you have written guidelines that spell out what are appropriate and/or inappropriate cases to be treated at your Center?				80	85						1993-080 1994-085

Client populations Centers that would refer the following problems outside the center following intake:

- -- Obsessive-compulsive disorders
- -- Eating disorders
- -Alcohol or drug abuse
- --Schizophrenia or other psychotic disorders
- --Depression
- --Panic disorder/anxiety disorder
- -Hypochondriasis
- --Phobias
- --Post-traumatic stress disorder
- --Multiple personality or other dissociative disorders
- -Sexual disorders
- --Sleep disorders
 --Impulse control disorders

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Section Client populations	ReportQuestion What kind of usage do the following groups make of your Center's services relative to the percentage of these populations on campus? (Categories: >, =, < their percentage on campus) Men Women International Students Gay, Lesbian, Bisexual Students African American Students Comments	1990	1991	1992	1993	1994	1995	1996 107	1997	1998	1999 20	QuestID 1996-107 1999-020
Client populations	In the past five years, have you noticed an increase (a change — starting in 1998 with 3 categories: Increase, No change, Decrease) in the number of students with: Severe psychological problems Sexual assault concerns (on campus) Problems related to earlier sexual abuse Alcohol problems Other illicit drug use Learning disabilities								50	69	83	1997-050 1998-069 1999-083

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - AIDS/HIV	To your knowledge, have one or more HIV positive clients been seen in your Center in the past year?				99	105	84	75	79	93	97	1993-099 1994-105 1995-084
	How many?											1996-075 1997-079
			•									1998-093 1999-097
Client populations - AIDS/HIV	If yes to the above, did any of these clients, in your opinion, pose a risk to any third parties?				100	106	85	76	80	94	98	1993-100 1994-106 1995-085
												1996-076 1997-080 1998-094 1999-098

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - AIDS/HIV	If clients posed a risk, was it necessary to give warning to a third party? Please comment					106		76	80	94	98	1994-106 1996-076 1997-080 1998-094 1999-098

Client populations -AIDS/HIV

Have you participated in any kind of workshop on AIDS in the past two years?

90

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations -	If you were seeing an HIV positive patient in therapy, under what circumstances would you feel the need to break			85								1992-085
AIDS/HIV	confidentiality and who would you inform? (Would inform: Yes, No, Unsure; Who would be informed)											
**************************************	Client is in residence and eating in the cafeteria Client is employed in the cafeteria and is involved in the											
	preparation of foodClient is in a sexual relationship with an unknowing partner											
	(partner is not known to you). Same as c. but partner is known to you.											
	Client is promiscuous and reports practicing unsafe sexClient is working in a health-related profession where the											
	risk of infecting patients is high. —Client is applying to medical school.											
	Client is sharing an IV needle with an unknowing roommate	•										
Client populations -	If a client is participating in behavior that puts him/her at high risk for HIV infection do you feel that it is a therapist's ethical			86		107						1992-086 1994-107
AIDS/HIV	responsibility to strongly encourage medical examination? (Yes, No, Uncertain)											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Client populations - AIDS/HIV	For an HIV positive client, do you think that it is the responsibility of the therapist to actively press for evidence of high-risk behavior if this is suspected? (Yes, No, Uncertain)			87		108						1992-087 1994-108
Client populations - AIDS/HIV	If an HIV positive client states that he/she has not informed his/her sexual partner of the health situation, how would you generally handle it? Would take no action. Would encourage disclosure but otherwise take no action. Would inform client that if he/she did not inform partner, that you would be ethically bound to do so.					109	86	77	81	95	99	1994-109 1995-086 1996-077 1997-081 1998-095 1999-099

			~~~~
Client populations - AIDS/HIV	Are you aware of any legislation in your state that would permit psychotherapists to warn identifiable partners of HIV positive clients in certain limited circumstances? (Yes [State], No, Don't know)	88 101 110	1992-088 1992-089 1993-101 1994-110
	Would you be in favor of such legislation?		1994-111
Client populations - Alcohol	Is there an alcohol abuse program on your campus? If yes, is it run by the Center?	109	1993-109 1999-051
AICOHOI			

1994 1995

1996 1997 1998 1999

Section

ReportQuestion

QuestiD

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Alcohol	If an alcohol abuse program is run by your Center, how do most students with alcohol problems enter your program? ¬Self referred ¬Other referred, voluntary attendance ¬Other referred, mandatory attendance				110							1993-110
	,											
Client populations - Alcohol	If mandated students are referred to your alcohol abuse program, how many of these students believe that they have an alcohol problem?  ¬Very few of the referrals  ¬About half of the referrals  ¬Most of the referrals				111							1993-111

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Alcohol	Have attempts been made to reduce alcohol use on campus? (ck all that apply)  Yes, on a policy level Yes, on-campus prevention programs have been implemented Yes, on-campus treatment focused programs have been implemented Yes,						101					1995-101
	off-campus referrals to treatment/prevention programs are offered Alcohol use is not considered a problem on our campus											

Client populations -Alcohol Has your institution implemented any of the following policies and programs to address alcohol-related problems on campus? (ck all that apply)

-- Peer education -- Social marketing for prevention of alcohol use -- low tolerance policy for alcohol related crimes

-- Increased regulation of the Greek system

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Alcohol	Has your school instituted any of the following alcohol reduction residence options? (ck all that apply) All residence halls totally alcohol-free Select residence halls alcohol-free Alcohol-free floors in residence halls Contracted alcohol-free rooms						103					1995-103
Client	NA/L-A-1											
Client populations - Alcohol	What is your opinion about current alcohol use on your campus vs. five years ago? (please ck only one response) Increase in all levels of drinking — Increase in binge						104				59	1995-104 1999-059
	drinking, but not overall drinking — Level of alcohol use has not changed — Decrease in binge drinking, but not overall											
	drinking — Decrease in all levels of drinking 1999 — Significant increase inbinge drinking — level of alcoho	ı	-									
	use about the same — Significant decrease in binge drinking											

ReportQuestion 1997 1998 1999 QuestID Client Does your Center offer drug and alcohol assessments? 52 1999-052 populations -Alcohol Client Do you accept mandated drug and alcohol referrals at your 53 1999-053 populations -Center? Alcohol -Yes, for assessment only

1990 1991 1992 1993 1994 1995

1996

**Section** 

-Yes, for assessment and counseling

--No

Section Client populations - Alcohol	ReportQuestion  If you do provide drug/alcohol assessment, has the number of students coming in for assessments over the past five years:IncreasedDecreased	1990	1991	1992	1993	1994	1995	1996	1997	1998	<b>1999</b> 54	<b>QuestID</b> 1999-054
	Remained the same											
Client populations - Alcohol	In which if the following national alcohol usage sureys does your university participate? (CK ALL) CORE The Harvard Survey Other Do not participate										55	1999-055

#### **Section**

## ReportQuestion

1999 QuestID

1999-056

1992 1993 1994 1995

1996

1997

1998

56

Client populations - Alcohol

The national research data suggest that the average binge drinking rate among college students is about 43%. (Binge drinking is defined as one or more episodes of drinking 5 or more drinks for men, 4 for women, at one sitting over a two week period.) If your school participates in these surveys and you have access to the results, are students on your campus:

— Well below the national average (7% points or lower) — Somewhere near the national average — Well above the national average (7% points or higher) — Do not have access to this data (Please respond to #57)

Client populations - Alcohol

In the absence of actual research data, what would you estimate the binge drinking rate on your campus to be?

-- Well below the national average (7% points or lower) -- Somewhere near the national average -- Well above the national average (7% points or higher) -- Do not know

1999-057

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Alcohol	Based on the research or your own perceptions, if students on your campus binge drink well below the national average, how do you account for this? (CK ALL) We tend to not attract students with a drinking problem. We have a no tolerance alcohol policy. We conduct extensive alcohol education/prevention programming. Other										58	1999-058
	Otilei											
Client populations - Alcohol	Has your institution ever received a grant to address alcohol problems on your campus?										60 61	1999-060
Alcohol	Yes, a FIPSE grantYes, a state funded grantYes, a Foundation (or other private) grant											
	-No If yes, was the grant managed by the Counseling Center?											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations -	If your institution did receive an alcohol grant, what impact did it have on student alcohol use at your campus?										62	1999-062
Alcohol	A significant (8% or more) decline in alcohol abuse (use?)A moderate (4-7%) decline in alcohol use											
	No noticeable impactToo early to say											
	-Other											

Client populations -Alcohol Is there a committee or office on your campus which provides programming to address the alcohol abuse problem? (Ck ALL)

--Yes, a committee

--Yes, an office of specified program

--No

Section Client populations - Alcohol	ReportQuestion  Does your school have an educational program for students who break alcohol policies (ie., a set number of classes they must attend)  If yes, do you believe this program is effective?  - Yes, highly effective - Yes, moderately effective - Not effective  If yes to #65 and you feel your program is effective, how is effectiveness measured?  -Drop in overall percentage of alcohol use Attendees tend not to be sanctioned a second timeOther	1990	1991	1992	1993	1994	1995	1996	1997	1998	<b>1999</b> 64 65 66	QuestID 1999-064 1999-065 1999-066
Client populations - Alcohol	In your opinion, how likely is it that any of the interventions currently applied to the alcohol abuse problems on college campuses will significantly reduce this problem in the next 10 years? Very likelySomewhat likelyNot likely										67	1999-067

QuestID 1994 1995 1996 1997 1998 ReportQuestion 1990 **Section** 68 1999-068 If you are optimistic about the success of current alcohol Client interventions, please list any schools (including your own) that populations -Alcohol you think are already experiencing great success in this regard. What is the % of total clientele of your Counseling Center who were seen for eating disorders in the past year? 74 69 1993-089 89 Client 1996-074 populations -1999-069 Eating disorders % ----Do not keep these records

	opulations - ating disorders	The problem seems to be decliningThe problem is still a significant one but leveling offThe problem seems to be increasing.		39		70	1992-039 1999-070
ро	lient opulations - ating disorders	Is it your impression that the number of students seeking he for eating disorders are:  Increasing Decreasing Remaining the same as	elp		102 83		1994-102 1995-083

Section

Client

ReportQuestion

previous years

What is the status of eating disorders on your campus?

1999

70

QuestID

1992-039

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Eating disorder	If you collect the data, what is the approximate percentage of your Center clientele presenting with the following problems? (Anorexia; Bulimia/bingeing and purging; Compulsive					103						1994-103
	overeating)					•						

Client Relative to other years, number of cases of anorexia:

-- More -- About the same -- A slight decline -- A decided decline

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Eating disorders	Relative to other years, number of cases of bulimia: MoreAbout the same A slight declineA decided decline	36										1990-036
Client populations - Eating disorders	How do you handle a bulimic or anorexic client in your Center?  Brief psychotherapy only Extensive psychotherapy Brief therapy combined with group Extensive therapy combined with group Group therapy only We refer out			40								1992-040

Section ReportQuestion 1996 1997 1998 1990 1992 1993 1994 1995 1999 QuestID Client Campuses with Employee Assistance Program 20 1993-020 populations - Faculty/staff

Client populations -Faculty/staff If EAP, who administrates?

--Counseling Center

-Personnel or Human Relations

--An academic department --An outside EAP provider

	-		(ucsub
Client populations - Faculty/staff	If your Center coordinates an EAP, do you have data that demonstrates its cost effectiveness?	22 19	993-022
- -			
Client populations -	Centers that provide counseling services for faculty and staff	23	993-023
Faculty/staff			

Section

ReportQuestion

QuestID

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations -	Nature of services provided for faculty and staff:Services provided informally as schedule permits				24							1993-024
Faculty/staff	Formally identified programs with full academic sanction Programs established along lines of E.Assistance Program Separate funding established program											
	3rd party payments collected for servicesPrimarily referral program											
	Services detract from ability to provide necessary services to studentsServices strengthen political position on campus											
	Services help create healthier environment and benefits students											
	Faculty & staff who utilize these services also tend to make more referrals											
Client	Centers with special programs for gay, lesbian and bisexual	56			97							1990-056
populations - Gay and lesbiar	students.											1993-097

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Gay and lesbian	Existence of committee or task force on campus that is charged with addressing the issue of discrimination against sexual minorities.	57			98							1990-057 1993-098

Client
Do you believe (resources permitting) that it is best to:
--Have at least one staff member specifically assigned to
working with gay-lesbian or bisexual students.
--Have all staff trained to work with gay-lesbian or bisexual

students.

71

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Gay and lesbian	Centers with identified counselor(s) who specialize(s) in working with gay or lesbian students.	55										1990-055
					•							
Client populations - Harassment	Do you know of students who have come to your Center in the past year because of sexual exploitation or harassme by (ck all that apply):Another therapist Faculty members or supervisorAnother student	nt			88		79	69	72		24	1993-088 1995-079 1996-069 1997-072
												1999-024

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Hospitalized	Has your staff had to hospitalize a student for psychological reasons during this past year? ¬Approximately how many cases? or If yes, how many cases?	15	46	14	81	86	66	57	63	74	87	1990-015 1991-046 1992-014 1993-081
												1994-086 1995-066 1996-057 1997-063 1998-074 1999-087
Client populations - Hospitalized	If you hospitalized a client for psychological reasons, would you notify parents against the wishes of the client?Yes, but only if the student is under ageYes, but only if student is still being supported by parents, or requires parents' insurance coverageYes, in all casesNo				82	87	67	58				1993-082 1994-087 1995-067 1996-058

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Hospitalized	If you hospitalize a client for psychological reasons who is not capable of expressing his/her wishes about informing parents, would your notify them?					88	68					1994-088 1995-068
	<ul> <li>Yes, but only if the student is under age.</li> <li>Yes, but only if student is still being supported by parents, or requires parents' insurance coverage.</li> <li>Yes, in all cases.</li> </ul>											
	No.											
Client populations - Hospitalized	When you hospitalize a student, whom do you typically notify?  —Resident Life Staff							65				1996-065
	Family Vice President Other											

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Client Campuses with a substantial number of international students 31

1990-031

International

Client populations -International If yes to above, how these students make use of counseling services

32

- --More than other students
- -- About the same as other students
- -Less than other students
- --Rarely, mostly for extreme emergencies

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations -	Campuses where there is an increase in domestic violence among international students	33										1990-033
International												
Client populations - Learning	At your institution, where does diagnostic testing for learning disabilities take place?  ¬Conducted by the Counseling Center staff			96							71	1992-096 1999-071
disabilities	¬Conducted by the Learning Skills Center staff											
	¬Conducted by the Disabled Student Services staff ¬Conducted on campus by a program other than those listed	· .'										
	above								,			
	¬Provided by referral to services off campus											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations -	Campuses that have staff trained to work with LD students 1996:		28					47				1991-028 1996-047
Learning disabilities	Do you have a Learning Disabilities Specialist on your campus?											1000 047
	If yes, where does he/sher report?Counseling Center											
	Learning and Development CenterDisability Services Office											
	Other											
Oliant												
Client populations - Learning	Location of staff member(s) trained to work with LD students ¬Counseling center ¬A learning skills program		29									1991-029
disabilities	Disabled student service											

Section ReportQuestion 1994 1995 1996 1997 1998 1999 QuestID 1992 1993 If students are referred out for an LD diagnosis, who pays for 72 1999-072 Client populations -Learning --The student --The University --Other disabilities

Client populations -Learning disabilities What is the typical cost for an LD assessment?

(Specify on-campus or off)

73

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Client populations - Mandated	Do you accept mandated referrals from a campus administrator or Judicial Board?  ¬Yes, for assessment and counseling.  ¬Yes, for assessment only (no mandatory counseling).  ¬No, we accept no mandated referrals.  If yes, have you noticed a change in the number of madated referrals over the past year? — increase — decrease — same					114	96	109	96	103		1994-114 1995-096 1996-109 1997-096 1998-103

Client populations -Mandated If mandated counseling is provided, which of the following best describes your view?
--We believe that we help a good number of the mandated

- clients.
- -We comply to be helpful to the campus community, but believe that we are not helpful to most mandated clients. --Other

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Mandated	Procedure for mandatory referrals for D & A cases ¬No such referrals accepted ¬See student for no more than 1 mandatory visit ¬See student for a series of mandatory sessions		21									1991-021

Client populations -Mandated Centers which see more advantages or disadvantages with mandatory referrals:
¬More advantages seen
—More disadvantages seen

1991-023

- 300 m

Section Client populations - Mandated	ReportQuestion  If your Center sees mandated students, for what reasons are they typically referred to your Center? Drug and alcohol violations Disruptive behavior Sexual assault Severe depression Expression of suicidal intention Other	1990	1991	1992	1993	1994	1995	<b>1996</b> 110	<b>1997</b> 97	<b>1998</b> 104	1999	QuestID 1996-110 1997-097 1998-104
Client populations - Mandated	Apart from how your Center currently handles madated referrals for counseling, how do you feel about it?I'm very much in favor of providing this serviceI'm not crazy about it, but believe that some students can be helped through this processI am opposed to mandatory referrals for counseling (post 1998 add:) I am opposed to mandatory referrals for assessment or counseling.							111	98	108		1996-111 1997-098 1998-108

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	OuestD
Client populations - Mandated	If you provide mandatory counseling, which of the following policies, if any, most closely describes you situation? Student merely needs to show up to comply, once a counselor explains services student can choose to engage in	·						112	99	105	1999	<b>QuestID</b> 1996-112 1997-099 1998-105
	counseling or not (This may, however, result in additional sanctions against the student) Same as (a), but no additional sanctions for choosing not to continue in counseling Student must comply with a certain number of											
	counseling sessions established by a judicial board or administration Student must comply with a certain number of counseling sessions determined by the counselor after an assessment has been madeStudent must continue in											
	counseling until counselor determines that enough counseling has occurred. —Other											
Client populations - Mandated	If your Center accepts mandated students, what information would you provide to the mandator? (ck all that apply)Confirmation of initial visit.							113	100	106		1996-113 1997-100 1998-106
	<ul> <li>Confirmation that the student has complied with the recommendation for treatment.</li> <li>Statement of progress (ie., student is or is not making progress).</li> </ul>											1990-100
	–No information provided.											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Mandated	If you accept mandated referrals, how successful do you think you generally are? Very successful							114	101			1996-114 1997-101
	SuccessfulModerately successful											
	Mildly successful											

# Client populations -Mandated

--Not successful

If a campus judicial board or administrator makes a mandatory referral to the counseling center of a student with a drug or alcohol problem, how would you generally handle it? — No such referrals are accepted. — We will see the student for no more than one mandatory visit. — Will see the student for a series of mandatory sessions.

97

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Mandated	If you see mandatory drug and alcohol cases, how successful have you been with them? Very successful Moderately successful Not very successful		22				98					1991-022 1995-098
	Not very successful											
Client populations - Mandated	Please estimate the average number of clinical hours per week your center staff spend providing mandatory counseling:  — 0 hours —1-5 hours — 6-10 hours —11-15 hours — 16+									102		1998-102

hours

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Mandated	If you accept mandated referrals, how successful do you think treatment generally is?About as successful as students who are non-mandated referralsSomewhat successful but not as successful as non-mandated referralsGenerally not successful									107		1998-107

## Client populations -Medicated

Recent articles suggest a growing number of college students are being prescribed Prozac or a similar psychiatric medications (for instance, Zoloft or Paxil). What is your view on this?

- -I agree, it seems that a large number of Counseling Center clients are one of these medications.
- --I disagree, it seems that a very small percentage of Counseling Center clients are using these medications.
- -I have no idea.

100

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Client populations -	By your estimate, what percentage of your Center clientele are taking Prozac or a similar drug?					101					,	1994-101
Medicated												

Client populations -Minority students

Schools with special programming for minority students

59,60

1990-059 1990-060

If yes to above, the place that this gets done:

--Through CC

--Through student affairs

--Through office outside of student affairs

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Minority students	The APA has ethical guidelines for working with multicultural students. Have they ever been reviewed at a staff meeting in your Center? Yes, very thoroughly. Yes, but only briefly touched on. Yes, since the question was raised last year. No, and probably won't be. No, but probably should be.						81	70				1995-081 1996-070
Client populations - Minority students	How well versed do you think your staff is about these (APA Guidelines for multicultural students) guidelines?Vey well versedReasonably well versedKnow of the guidelines but not well versed in themLittle knowldge of the guidelines.						82	71				1995-082 1996-071

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998 1999	QuestID
Client populations -	Has the counseling staff at your Center received training in treating diverse ethnic groups?							72			1996-072
Minority	All have.										
students	Most have. Few have.									<i>V</i>	
	None have.										

Client populations -Minority students Have you offered inservice workshops pertaining to counseling diverse ethnic groups at your Counseling Center?

73

Section Client populations - Miscellaneous	ReportQuestion In the past year, have any clients at your Center been diagnosed as having multiple personality disorder?	1990	1991	<b>1992</b> 54	1993	1994	1995	1996	1997	1998	1999	QuestID 1992-054

Has there been an increase in multiple personality disorders at your Center in recent years?

Client

populations -Miscellaneous

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Miscellaneous	How do, or how would you handle a multiple personality disorder at your Center?Would treat at CenterWould refer out.			56						1000	.000	1992-056

Client Populations -Miscellaneous Does your Center have a reciprocity agreement with another Counseling Center? (For example, an agreement to provide counseling to students from another institution, with the understanding that the other Center would provide services for your students, should the need arise.)

32

Section	
Client	

### ReportQuestion

90 1991 1992 1993 1994 1995 1996 1997 1998 1999 46 52

QuestID 1996-046

1997-052

populations -Miscellaneous The Americans with Disabilities Act requires schools to provide reasonable accomodations for students with psychological disabilities. If a student with a diagnosable disorder needs ongoing counseling support to remain in school, do you think it is reasonable for institutions to provide this service?

- --No, this would place too heavy a burden on colleges and universities.
- -Yes, ongoing weekly therapy should be provided in these cases.
- --Yes, but probably with a case management approach (ie., maintaining contact with student not on a weekly basis).

--Other

Client populations -Miscellaneous Do you provide counseling for students who are temporarily out of school (eg., withdrawn but expected to return next term):

- --Yes, this would generally be true.
- --Yes, but only in exceptional cases.
- --No.

34

ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached								35			1997-035
<ul> <li>One termination session would be held and referral names would be provided</li> </ul>											
Does your Center have any special programs for: Gay, lesbian, bisexual students Racial minorities International students Financially disadvantaged						80				•	1995-080
	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities  —International students	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities  —International students  —Financially disadvantaged	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities  —International students  —Financially disadvantaged	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities  —International students  —Financially disadvantaged	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities  —International students  —Financially disadvantaged	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities  —International students  —Financially disadvantaged	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities  —International students  —Financially disadvantaged	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities  —International students  —Financially disadvantaged	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities  —International students  —Financially disadvantaged	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities —International students —Financially disadvantaged	If a student in therapy withdraws from school and return is not likely, how long would you continue the therapy?  — As long as necessary  — Until our typical limit on the number of sessions is reached  — Until a referral could be arranged  — One termination session would be held and referral names would be provided  — Other  Does your Center have any special programs for:  —Gay, lesbian, bisexual students  —Racial minorities —International students —Financially disadvantaged

Section Client populations - Not affiliated	ReportQuestion  Centers which provide personal counseling without fee to individuals not directly related to institution. (eg. children of faculty, occasional walk-ins from the community)	<b>1990</b> 61	1991	1992	1993	1994	1995 33, 34	1996	1997	1998	1999	<b>QuestiD</b> 1990-061 1995-033
	1995 -In general, would you provide services to a student from another college or university?											
Client populations - Not affiliated	If yes to above, would institution assume legal responsibility in event of suit by these clients? (Yes, No, Don't know) ('86 - add Don't know, and wish you hadn't asked)	n 62					35				82	1990-062 1995-035 1999-082

Section Client populations - Not affiliated	ReportQuestion  Since questions like the above were asked in 1986, has center tried to reduce number of non-affiliated clients? (Yes; No; Didn't see question 4 years ago, now I'm concerned; Never a problem)	<b>1990</b> 63	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID 1990-063
Client populations - Not affiliated	Do you provide services to individuals not affiliated with the university? (eg., children of faculty, occasional walk-ins from the community, students from other schools)								32		81	1997-032 1999-081

Client populations - Obsessive Pursuit	Centers that worked with "Fatal Attraction" type cases in the past year 1996, 1997 1998, 1999: Has your center handled any obsessive-pursuit cases in the past year?	90	54 60 71 84	1993-090 1996-054 1997-060 1998-071 1999-084

Section

populations -Not affiliated

Client

ReportQuestion

If you provide services to any persons not directly affiliated with your institution, would your institution assume legal responsibility in the event of a suit by one of these clients?

1997

33

1999

QuestID

1997-033

1996

	ction	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
	ulations -	Is it your impression that the number of these kinds of cases are:				91							1993-091
Obs	sessive suit	(increasing; decreasing; staying the same)											

Client populations -Obsessive Pursuit In these "Fatal Attraction" cases, who sought counseling? (The pursuer, The pursued, Both)"

92

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Client populations -	If you have seen the pursuer, was it because ¬They came in on their own				93							1993-093
Obsessive Pursuit	¬They were referred in by an administrator ¬Have not seen a pursuer											
ruisuit	Other											
Client populations - Obsessive	When you have seen a person for counseling who has be obsessively pursuing someone, what kind of assistance dithey request?				94							1993-094
Pursuit	¬To learn how to win the affection of the person they are pursuing											
	¬To learn how to control their obsessive need ¬They came in because of a mandate and saw no need for counseling	or										

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	Quest D
Client populations - Obsessive Pursuit	To your knowledge, was any person on your campus killed or physically injured by an obsessive pursuer in the past year?Yes, killed How many? Yes, injured How many No				95	104		55	61	<b>72</b>	85	1993-095 1994-104 1996-055 1997-061 1998-072 1999-085
											•	
Client populations - Obsessive	Please comment on any particularly interesting "Fatal Attraction" cases this past year.				96			56	62	73	86	1993-096 1996-056
Pursuit	Post 1995: "Obsessive Pursuit"											1997-062 1998-073 1999-086

**Section** ReportQuestion 1994 1995 1996 1997 1999 QuestID Directors that would report the past child abuse of a client 18 years or older, against the client's wishes (Yes, No, Other) Client 1990-027 populations -Sexual abuse Centers in which child abuse was reported because ¬A client had been abused in the past ¬A client was being abused concurrent with counseling Client 28 91 1990-028 populations -1994-091 Sexual abuse ¬A client had previously abused a child
¬A client was abusing a child concurrent with counseling

Client populations - Sexual abuse	Have you noticed an increase in the number of students who report having been sexually abused as children?	57	87	73	1992-057 1995-087 1997-073
Client populations - Sexual abuse	In your opinion, do these students who report earlier sexual abuse have more serious psychological problems, on the average, than other personal counseling clients?	58	88		1992-058 1995-088

1992

1993 1994

Section

ReportQuestion

1999

1997

QuestID

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Client presents with long standing emotional problems of undetermined origin 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

37

1990-037

Client populations -Sexual abuse Likelihood of staff probing for earlier sexual abuse if male client presents with the above symptoms.

38

(	Section Client populations - Sexual abuse	ReportQuestion  Has your staff had any inservice training in the past year on how to work with students who have been sexually abused as children? (Yes; No; No, but we could use some training in this area)	1990	1991	<b>1992</b> 59	1993	1994	<b>1995</b> 89	1996	<b>1997</b> 74	1998	1999	<b>QuestID</b> 1992-059 1995-089 1997-074
F	Client populations - Sexual abuse	Have you run any groups for students who have been sexually abused as children? (Yes; No; No, but we will in the future)			60			90					1992-060 1995-090

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations -	Has your Center or school taken any particular initiative to respond to the clients who have been traumatized by abuse?			61								1992-061
Sexual abuse	(Describe)											

Client populations -Sexual abuse Do you routinely ask about childhood sexual abuse in assessment of clients?

- --Yes, routinely for female clients
  --Yes, routinely for all clients
  --No, not routinely

93

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client	Does your center have any policies or procedures around						94					1995-094
populations - Sexual abuse	how reports of recovered memories of childhood sexual abuse should be handled?											

Client populations -Sexual abuse

Has the debate between recovered memory (suggesting that recovered memories of abuse are real memories) and false memory (suggesting that recovered memories are therapist-induced fictions) become an issue at all in your Center? — We have never discussed this at our Center — the issue has been briefly mentioned - Our staff has had special training/frequent discussions around this issue.

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Sexual Assault	Does your school have a pamphlet or written guideline describing a protocol for students responding to sexual assault?				74	77	· · · · · · · · · · · · · · · · · · ·					1993-074 1994-077

Client populations - Sexual Assault	Does your Counseling Center have a written protocol for how a sexual assault case is handled at the Center?	75,76 78,79	77	1993-075 1994-078
	If no to the above, would such a protocol be helpful in your Center?			1993-076 1994-079 1999-077

See Also: Written Policies

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Sexual Assault	Does your school have a sexual assault or rape crisis team?				77	80						1993-077 1994-080
Client populations - Sexual Assault	Has anyone on your campus been assigned the role of coordinating services for students who have been sexually assaulted?					81,82	<b>!</b> .	53			78	1994-081 1994-082 1996-053
	If yes, how has this responsibility been assigned? -As an add-on responsibility to someone with other duties -As a full-time responsibility for one or more persons											1999-078

Client populations - Sexual Assault	If there is a sexual assault services program on your campus, where does the coordinator report?Primarily to the Counseling CenterPrimarily to the Student Health Center	83	1994-083
Client populations - Sexual Assault	Do you know of students who have come to your Center in the past year because of sexual exploitation or harassment by: ¬Another therapist ¬Faculty member or supervisor ¬Another student	68 31 88 79 69 72 24	1991-068 1992-031 1993-088 1995-079 1996-069 1997-072 1999-024

1990 1991 1992 1993 1994 1995 1996 1997 1998 1999

Section

ReportQuestion

QuestID

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Sexual Assault	Does your university keep statistics on the number of on-campus sexual assaults each year?										79	1999-079
	If yes, how may assaults were reported on your campus in the past year?											

Client populations -Sexual Assault If your university keeps statistics on the number of on-campus assaults each year, where do you obtain this data? (CK ALL)

-- Campus Police

-- Collected through the sexual assault office

-- Collected through the Counseling Center

- Other

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Suicidal	Has any enrolled student committed suicide in the - school year? Number, if known:		60			89	69	59	64	75	88	1991-060 1994-089 1995-069
												1996-059 1997-064 1998-075 1999-088
Client populations - Suicidal	Has any center client or former client committed suicide? ¬In the past year ¬In the past 5 years Post 1996: In the - shcool year? Number if known:		61	15	83	90	70	60	65	77	89	1991-061 1992-015 1993-083 1994-090 1995-070
A CONTRACTOR												1996-060 1997-065 1998-077 1999-089

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Suicidal	Has any legal action ever been taken against your Center following the suicide of a client or former client?		63	15	84	91	71	61	66	78	90	1991-063 1992-015 1993-084
												1994-091 1995-071 1996-061
												1997-066 1998-078 1999-090
								`				
Client populations - Suicidal	If yes to the above, how was the case settled?Out of CourtIn favor of CenterAgainst Center				85	92	72	62	67	79	91	1993-085 1994-092 1995-072 1996-062
	Still in progress											1997-067 1998-079 1999-091

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1000	4000	
Client populations - Suicidal	Has your Center had to notify a third party about a potentially suicidal student during the past year? Approximately how many cases?	16	47	16	86	93	73	63	68	<b>1998</b> 80	<b>1999</b> 92	<b>Questii</b> 1990-01 1991-04
												1992-01
												1993-08 1994-09
												1995-07
												1996-06 1997-06
												1998-08
												1999-09
Client opulations - Suicidal	If student commits suicide:Director would inform VP, even if not asked, if student had been a client	51										1990-05
	-Director would respond affirmatively if asked by VP if student was a client											The Control of the Co
	Director would inform VP, if asked, that student had not									,		
	been a client											2
	Director would respond affirmatively to parents if asked if student was a client											<b>#</b> ,
	Director would talk to parents about son/daughter's concerns prior to suicide if student had been a client											

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Client Director's knowledge of state law regarding the maintenance 52 1990-052

populations -Suicidal

of confidentiality for a former client who is deceased: ¬Confidentiality is still protected

¬Confidentiality guidelines are much looser

¬Don't know

Client populations -Suicidal If you were counseling a student in residence who exhibits suicidal potential, which of the following courses of action might you most likely take?

¬Quietly let residence director know, and ask him/her to keep

an eye on student

¬Encourage student to inform or allow you to inform the

residence director

¬Do neither of the above; continue to counsel

95

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	Ouestin
Client populations - Suicidal	If a client commits suicide and the parents of the center want to talk to the counselor, how should this be handled?Counselor should provide parents with an honest description of the issues the client was dealing with in					96			1007	1930	1999	<b>QuestID</b> 1994-096
	counselingCounselor should talk in very general terms about the client's concerns											
	Counselor should provide a supportive ear for parents but explain that it would be a breach of confidentiality to discuss the client's concerns											
	Counselor should not meet with parents											
Client populations - Suicidal	When a student is a suicidal risk, but not appropriate for involuntary committment, who would you notify with or without the student's written permission? (CK ALL)							64	69		94	1996-064 1997-069 1999-094
	-No one -Resident Life Staff -Family											1000 004
	-Vice President -Other											

( Changed to without students' written permission)

Client populations -Suicidal How sure are you about the number of suicides? very sure, moderately certain, just a guess

76

**QuestID** 1998-076

Client populations -Suicidal If a student is a suicidal risk but appropriate for treatment in the Center (as opposed to hospitalization), how do you typically handle it? --Provide counseling without informing anyone but taking usual precautions (contracting, etc.) -- Seek client's permission to alert someone in the residence hall, or someone with whom the student resides in order to provide another level of safety but work with the client even if s/he does not give permission -- Notify someone as indicated above, even without the client's permission and encourage client to continue in therapy or seek hospitalization -- Other

81 93 **1998-081 1999-093** 

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Client populations - Violent	Has your Center had to give warning during the past year to a third party about a student who posed danger to another person? Approximately how many cases?	17	48	17	87	94	74	66	70, 71	84, 85	95, 96	1990-017 1991-048 1992-017
	Who was notified? -Campus Police -Potential Victim -Other											1993-087 1994-094 1995-074 1996-066 1997-070
												1998-084 1999-095
												- 100 mg/s
Client populations - Violent	Center responses to the question of their states having legal precedents to give Tarasoff type warning to threatened third parties (Yes, No, I don't know).  1998: Is there a clear legal precedent in your state for giving third party warnings when a client poses a real danger to another person? Yes No Not sure		64							82		1991-064 1998-082

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Client populations - Violent	Some Directors have noticed a marked increase in violent incidents involving students, ranging from assaults to murders. In your opinion, have incidents of violence among						75	67			102	1995-075 1996-067 1999-102
	students on your campus?Increased over the last 5 yearsRemained the same over the last 5 yearsDecreased over the last 5 years											
	Doctorious too, and taste yours										*	

Client populations -Violent

If there is no legal precedent in you state for giving such warnings, how would you handle a situation where a client poses a significant danger to others and will not give you permission to notify the third party?

- -- Continue in therapy and not give warning
  -- Increase the frequency of therapy and not give warning --Give warning to third party or contact the police in spite of legal risk
- Seek an involuntary hospitalization for the client

83

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Consulting	Did you seek advice or information from another Counseling Center during the year? ¬If yes, what were the general areas of concern?			72								1992-072

Schools that have money budgeted to bring in outside consultants

10

90

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Consulting	Did you invite a consultant to your Center during the year (apart from an accreditation visit)?			73							103	1992-073 1999-103

What was the primary reason for the visit?

74

Section Consulting	ReportQuestion  Does your center give a half day a week or more to counselors for private consulting work?	1990	<b>1991</b> 65	1992	1993	<b>1994</b> 72	1995	1996	1997	1998	<b>1999</b> 105	QuestID 1991-065 1994-072 1999-105
· ·												

Consulting Are counselors in your Center given time off each week for consultation? (Yes, half day, Yes, full day, Yes, other, No) 45 27 1995-045 1996-027

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Consulting	If yes (invited a consultant), what was the reason for the consultant's visit? (CK ALL)Pre-accreditation consultAssessment of servicesTo improve staff skills in a particular areaTo resolve staff conflict										104	1999-104
	Other											
Crisis intervention	Is your center involved with other campus offices of departments in a crisis intervention team? Y/N	12			69			51	59			1990-012 1993-069
	If Yes, has your participation on a crisis team been a positive experience? Y/N											1996-051 1997-059

Section

ReportQuestion

1990 1991 1992 1993 1994 1995 1996 1997 1998 1999

QuestID

Crisis intervention

If yes to the above, centers that have confidentiality problems 13 because of this.

1990-013

Crisis intervention

How many persons serve on the crisis intervention team?

71

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Crisis intervention	What is the role of the Counseling Center representative(s) on the crisis intervention team? (Chair of team; Consultant on ethics issues; General team member; Other)				72							1993-072

Crisis intervention When does the crisis intervention team meet?

¬On a regular basis throughout the school year
¬Only to respond to specific crisis situations as they arise

73

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Crisis intervention	Centers with major crisis on campus that required center involvement.	65									76	1990-065 1999-076
	1999-Has your Center had to intervene in a critical incident in											
	the past year?											

## Crisis intervention

In your work on a crisis team, have you felt that it was appropriate to share the following information with the crisis team without a release? (Y/N to each)
--Client is continuing or not continuing therapy
--Client is or is not responding well to therapy
--Client is or is not a suicidal risk

- --Client does or does not present a danger to someone else

52

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Crisis intervention	Does your Center have a procedure in place for dealing with Critical Incidents (Eg., a public suicide, multiple deaths in an accident)?										74, 75	1999-074
	Y/N											
	If yes, are any of your staff trained in Critical Incident Stress Managemet/Debriefing? Y/N											
	Who provides this training? —International Critical Indicent Stress Foundation —Red Cross											
	Our own staff who received training elsewhereOther											
Crisis intervention - On-call services	Do you have on-call services for students in crisis?				67			49	53			1993-067 1996-049 1997-053

Crisis intervention - On-call services	If yes, which staff members serve on-call? (Center director, Full-time staff, Part-time staff, Interns)	67	49 54	1993-067 1996-049 1997-054
	1996, 1997 - If yes, who participates in this service?Center staffCenter internsCenter practicum studentsOther Student Affairs PersonnelOther			
Crisis intervention - On-call services	How are on-call staff members contacted?BeeperRotating on-call listOther	67	49 55	1993-067 1996-049 1997-055

1990 1991 1992 1993 1994 1995 1996 1997 1998 1999

Section

ReportQuestion

QuestID

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Crisis intervention }	How are counselors compensated for after-hours emergency work?				68			50	56		** .	1993-068
On-call services	s ¬Hour per hour comp time accumulated/Release time ¬Extra pay											1996-050 1997-056
	¬Considered part of the job and counselors are not											
	compensated											

Crisis intervention - In the past year, how many times were Center staff contacted on-call?

On-call services -- Rarely - a few times a term
-- Moderately -- several times a month
-- Frequently -- multiple calls each week

1997-057

57

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Crisis What percentage of on-call contacts result in the on-call intervention - person returning to campus after hours? ____%

On-call services 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

## **Director**

Check those areas where you have experience or expertise in providing consultation to other Counseling Centers

- --Resolving staff conflict
- ¬Establishing a staff contracting system
- ¬General evaluation of a Center
- ¬Combining Health Center and Counseling Center
- ¬Combining Counseling and Career Development
- ¬Establishing a Learning Skills Center
- ¬Grant writing
- ¬Establishing a wellness center

75

Section	ReportQuestion	1990 19	91 199	2 1993	1994 199	5 1996 1997	1998 1999	OuestD
Director	Do you have any particular interest areas that you would be willing to share with staff at another Center through presentation or workshop?  ¬If yes, what is the interest area?		76		122	1000 1007	1990 1999	QuestID 1992-076 1994-122
Director	Please indicate your highest degree: ¬Doctorate - clinical psych ¬Masters - clinical psych	54	3		127			1991-058 1994-127
	¬Doctorate - counseling psych ¬Masters - counseling psych							
	¬Doctorate - counseling/counselor ed/mental health ¬Masters - counseling/counselor ed/mental healthDoctorate - student personelMasters - student personnel ¬MSW MDOther							

Section	ReportQuestion		1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Director	Do you identify yourself primarily as:Clinical psychologist		1000	1001	1002	113	1004	1993	1330	1997	28	1999	1993-113 1998-028
	Counseling psychologistPsychiatrist												
	Mental health professionalSocial worker												
	Student personnel administrator 1998 ADD: Professional counselor											•	

Director

Is your primary professional affiliation as a Counseling Center director with:
¬(AUCCCD, ACHA, Other)

126

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Director	What is your degree of happiness with your job as Counseling Center Director?			78								1992-078
~	¬Extremely happy with this work. Can't think of anything I'd rather do.											
	¬Quite happy with this work, but can think of equally attractive jobs.				•							
	¬Moderately happy with this job.											
	¬Quite unhappy with this work. I often wish I was in another line of work.											
	¬Extremely unhappy with this work. Very definitely should have gone in another direction.											
						Andrew Co.	. = '					
Director	What kinds of things cause you stress on the job? (only group data will be reported)			79								1992-079
	¬Being responsible for other people's work ¬Budget problems											
	¬Lack of understanding by the administration ¬Staff conflicts with each other											
	¬Lack of understanding by staff of your problems in running a Center											
	¬Impaired staff ¬Uncooperative staff											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Director	Would you like a job other than Counseling Center Director before you retire?			80								1992-080
	¬If yes, what would you like to do?											
	¬Higher level administration											
	¬Teaching											
	¬Training Director											
	¬Return to staff counselor position											
	¬Full time private practice											

Director

Would it be helpful to you to have access to a list of directors emeriti who might be wiling to serve as consultants? If you have the name and address of any director emeriti would you please list it below?

123

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Director	Do you hold academic rank at your institution?					124 125	42					1994-124
	If yes, do you have, or are you eligible for tenure?					120					•	1995-042
	Are you eligible for sabbaticals?											

## Director

How would you define your job on a stress dimension?
- Relatively high stress job
- Moderately stressful
- Relatively low stress job

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Director	What position did you hold before becoming a Counseling Center Director? (Choose one although you might have had							95				1996-095
	more than one title) Associate Director											
	Assistant Director											

Director

If you know, what did the Director who preceded you do after leaving the Directorship of your Center?

-- Went back to s staff position

- Training Director -- Clinical Director

- Moved to another DirectorshipMoved to a higher administrative position

- Staff Psychologist/Counselor -- Other

- Moved to a faculty positionRetired
- -- Other

96

Section

ReportQuestion

1998 1999

QuestID

Director

How stressful is your job now as compared to five years ago?
- More stressful

93

1996-093

- Less stressful
- No change
- N/A (not a director five years ago)

Director

How long have you been a Counseling Center Director?

94

## ReportQuestion

1992 1993 1994 1995 1996 1997 1999

108

QuestID 1996-108

**Director** 

Do you anticipate any significant changes in the way counseling services will be provided in the next 3-5 years? (Y/N)

If yes, please describe briefly:

Director

How demanding are your administrative responsibilities?

- --Very demanding, I have to take work home with me
- -- Moderately demanding, but I can get it all done in the work
- The administrative tasks are relatively undemanding at our Center

21

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Director	Do you see clients in addition to your administrative responsibilities?									22		1998-022
	<ul> <li>Yes, carry a heavy caseload</li> <li>Yes, but only a moderate caseload</li> <li>Yes, but carry only a few clients</li> </ul>											
	- No											
Director	If you do see clients, have your administrative responsibilitie											
	interfered at all with your counseling effectiveness?									23		1998-023
	Yes, I often find myself thinking about administrative tasks when I should be focusing on my client	5										

- Yes, on occasion thoughts about administrative tasks

intrude on my counseling
-- No, I have been able to keep my head pretty clear of administrative issues when I am counseling

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Director	In the past 5 years, have your administrative duties been increased in any of the following ways? (ck all)									27		1998-027
	Have assumed responsibility fo other administrative units outside the Counseling Center Have had other administrative units placed uder the											
	Counseling Center  - Other											

Director

What are your staff concerns?

- Conflict between staff members

- General problems with morale
   Coping with an impaired staff member
   Unequal sharing of responsibilities
   Some uncooperative staff
   Resistance of some staff to new initiatives
- Some staff are not godo team players
- Some staff concern me because of their laxity about boundary issues
- Other

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Director	What do you view as the benefits of your job? (ck all ) Higher salary									24		1998-024
	- Control of budget											
	<ul> <li>Professional autonomy</li> </ul>											
	Supportive staff											
	- Supportive boss											
	Variety of work											
	The opportunity to mentor											
	Personal growth											
	Having access to the Director's email network											
	<ul> <li>My significant other loves me more because the title "Director" is so sexy</li> </ul>											
	Other											
Director	What level of stress do the following generate for you? (High stress Moderate Stress Low Stress)									25		1998-025

(High stress -- Moderate Stress -- Low Stress)
-- Time pressures -- Staff conflicts
-- Budget issues -- Pressure from above
-- Work Load -- Uncertainty about the center's future -- The burden of responsibility -- Complexity of client problems -- Lack of direction from above -- Center politice -- Campus politics -- Lack of staff appreciation for the complexity of your job -- Lack of appreciation from above -- Inadequate directors salary -- Inadequate money for staff increases

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Director - Survey Results	Have you ever received a copy of past results from this survey?				120					109	114	1993-120 1998-109 1999-114
												1999-114

Director -	If you have received a copy of results from this survey in the
Survey Results	past, how did you use it?
	¬For my own information
	¬Distributed to staff
	¬Shared data at a staff meeting
	¬Shared with others on campus
	¬Shared data with my boss
	¬Used data to support a request for new resources
	¬Quoted data in professional writing
	¬Quoted data for in-house or institutional reports
	¬Used directory to network with other directors

-Followed up with another director who shared information in

-- Generated a new program in my Center which was

1998 ADD:

110

115

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial - Budget	Do you anticipate a budget cut in 1991-1992?		7									1991-007
PP-1												
Financial - Budget	Ways that budget cuts may affect centers ¬Reduced staff ¬Little/no salary increases		8									1991-008
	Reduction in salaries Reduction in other budget costs											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial - Budget	Did your center take a budget cut in 19 19?			6	5	13	8	4				1992-006 1993-005
												1994-013 1995-008 1996-004
Financial - Budget	If yes to above, how did cut affect the Center? ¬Reduced staff ¬Little or no salary increases ¬Reduction in salaries ¬Reduced other costs budget -Other			7	6	14	9	5				1992-007 1993-006 1994-014 1995-009 1996-005
	in 1996: -Reduction in professional development funds											

Section	ReportQuestion	1990	1991	1992	1993	1994 1995	1996	1997	1998	1999	QuestID
Financial -	On average how much money is provided to each counselor			8							1992-008
Budget	in your Center for professional development?										

Financial -**Budget** 

Which of the following statements best reflects the status of your other costs budget (all costs but salary)?
¬It has been decreasing in recent years
¬It has gradually risen with inflation
¬It has been steady state with no increase in recent years

7

Financial - Budget	How long has it been since you received an increase in your other costs budget (all costs but salary)? years	<b>8</b>	1993-008

1990 1991 1992 1993 1994 1995

Financial - Ha Budget spe

Section

ReportQuestion

Have budget cuts resulted in reductions in programming for special issues: eg. multiculturalism, women, sexual minorities, etc.?

6

1996 1997 1998 1999

1996-006

QuestID

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Financial - Budget	How has your budget fared in the past year?  A. Salaries								7			1997-007
	<ul><li>Increased above the cost of living</li><li>Stayed about even with the cost of living</li></ul>											
	Increased but did not keep up with the cost of living Salaries reduced											
	B. Other Costs Budget											
	Increased Increased but lost ground to the cost of living											
	Remained the same Decreased											
Financial -	How has your budget fared in the past year?									5	5	1998-005
Budget	<ul><li>A. Salaries (please check only one)</li><li>Decreased</li></ul>											1999-005
	Stayed the same											
	Increased 1-3% Increased 4-6%											
	Increased 7% or more  B. Other costs budget											
	- Increased											
	Remained the same Decreased											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial - Fees and services	¬Personal counseling to students	1	1	1	1 .	1	1	1	1		1	1990-001 1991-001
	¬Personal counseling to faculty/staff ¬Personal counseling to alumni											1992-001 1993-001
	¬Personal counseling to community											1994-001
	¬Career counseling to students ¬Career counseling to faculty/staff											1995-001 1996-001
	¬Career counseling to alumni ¬Career counseling to community											1997-001 1999-001
	¬Career testing; Personality testing											1999-001
Financial - Fees and services	¬Structured groups		4	5	4							1991-004 1992-005
	¬Psychological assessment for external groups ¬Workshops											1993-004
	¬Teaching where salary comes back to Center ¬SIGI/DISCOVER/etc.											
	¬Consulting to on-campus units ¬Consulting off campus											<b>*</b>
	¬List other income generating activities											

ection Re	eportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	OueedD
nd services se	Centers that charge a fee for the following on-campus ervices:	2				1004	1993		1337	1330	1999	QuestID 1990-002
-  -	Structured groups Interest tests Personality tests											
اب ا	Campus wide testing Workshops Departmental consulting											
<b>ור</b> איני איני איני איני	Psychological assessment											
id services ¬F	enters that charge for the following community services Personal counseling Career counseling	3										1990-003
¬F ¬(	Psychological assessment Consulting											
78	Structured groups EAP programs											
nd services ¬F ¬( ¬F ¬( ¬V ¬S	Personal counseling Career counseling Psychological assessment Consulting Workshops Structured groups	3										19

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial - Fees and services	Does your Center run a major testing program on campus?			9,10			5					1992-009
	If yes to #9, what happens to the income? ¬It is used to support testing services ¬Supports testing program plus other Center programs ¬Goes back into general funds											1992-010 1995-005
	OR: What happens to the income generated by your testing program:											
Financial - Fees	,					2						1994-002
and services	at what individual counseling session does the fee kick in? (Immediately; After X sessions)											

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID Financial - Fees Is a fee charged for intake sessions? (Yes, No) and services 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 1994-003

Financial - Fees What fee, on average, do you charge per session? and services

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial - Fees	If a sliding scale is used, how much do you charge per					5						1994-005
and services	session, per \$1000 of income?											1554-665

Financial - Fees If a sliding scale is used, who makes the decision on what fee and services to charge? (Secretary, Intake counselor, Other)

6

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial - Fees and services	makes it possible for the following to occur? (Check all that					8						1994-008
	apply) (Yes, No) ¬Students deductibles can be written off ¬Students' co-payments can be written off											

and Services

Financial - Fees Does your center provide any of these services? (Please check all that apply)

- National tests (e.g., GMAT, GRE, LSAT, CLEP, etc.)
   Scoring for faculty exams.

- Evaluation of teaching.
   Consultation for students on testing (e.g., for use of psychological tests in research).

=>If applicable, what is the average combined yearly income generated by any or all of the four services mentioned in Question 3?

1995-003

3

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial - Fees and services	Does your Center collect third party payments for counseling sessions?					7	2	2	2	2	2	1994-007 1995-002
												1996-002 1997-002
								. •				1998-002 1999-002

7

Financial -Professional Development Is professional development money available in your budget for the following staff members? (Yes, No, How much is available per person?)

Director

Training Director
Assistant Director/Program Coordinator

**Clinical Director** 

**Professional Counselors** 

Secretarial Staff

1994-015

1996-007

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial - Professional	In whose budget resides travel money utilized by the Counseling Center?					16					1000	1994-016
Development	¬It resides in the Counseling Center budget											
	It resides in the budget of the person to whom the Center reports											

Financial -Professional Development To utilize travel money, is it necessary for you as the director to make a presentation at a conference or serve on a significant Association committee? (Yes, No)

17

	OR as of 1996: To receive travel money, is it necessary to make a presentation at a conference of serve on a significant Association committee? Director Y/N Counseling Staff Y/N			
Financial - Professional Development	How are decisions made on division of travel money? ¬Available money divided equally ¬Same as a, but training director gets more ¬Goes only to staff making presentations at conference ¬Tied to money generated by staff	19	9	1994-019 1996-009

18

1993

1995

1996

8

1998

1999

**Section** 

Financial -

**Professional** 

Development

ReportQuestion

To utilize travel money, is it necessary for your counseling staff to make a presentation at a conference or serve on a significant Association committee? (Yes, No)

1996 - Director makes decision based on merit of request

QuestID

1994-018

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999		Ousetto
Financial - Professional Development	Please comment if you have any novel ways of supplementing your travel budget		0,000			20	1000	1330	1991	1990	1999		QuestID 1994-020
Einensial													
Financial - Support	Are your contact our mandatory fee?	4	3	3	2	10	6	3	3	3	3		1990-004
Capport	OR: Is your Center supported by a mandatory fee?												1991-003
													1992-003
													1993-002 1994-010
													1995-006
												11 8 % #	1996-003
													1997-003
													1998-003
													1999-003

	•		
Financial - Support	If yes to above, what percentage of your budget does this fee cover?	4 3 11 7	1992-004 1993-003
	(75-100%, 50-74%, 25-49%, less than 25%)		1994-011 1995-007
	OR: If your Center is supported by a mandatory fee, what percentage		
Financial - Support	Does your Center receive any support through a mandated Student Health fee?	19 10a	1993-019 1994-010a

1990 1991 1992 1993 1994 1995

1996 1997 1998 1999

Section

ReportQuestion

QuestiD

Section	ReportQuestion	1990 1991 1992	1993 1994	1995 1996	1997 1998	1999 QuestiD
Financial - Support	Does your Center receive support through a mandated fee specific to the Counseling Center?		10b			1994-010b
Financial - Support	Schools which have received a FIPSE grant ¬Yes, through CC ¬Yes, through health center ¬Yes, through other office	8		99	4	1990-008 1995-099 1997-004
	¬No					

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial -	Apart from FIPSE, have you had other external grants to	9					100		5			1990-009
Support	support alcohol-related programming? If yes, please											1995-100
	describe											1997-005

Financial -Support Centers that are under pressure to become more self-supporting.

5

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Financial - Support	Has your center done anything innovative to earn income for the center?								6	4	4	1997-006 1998-004
	If yes please describe							in the second second				1999-004

Financial -Support

Has your institution ever received a grant to address alcohol problems on your campus?

-- Yes, a FIPSE grant

-- Yes, a state funded grant

-- Yes, a Foundation (or other private) grant

- No

If yes, was the grant managed by the Counseling Center?

131

60 61

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Legal/Ethics	Has there been a suit against your Center in the past year?	23	53	26	35	36	29	18	18	14	16	1990-023 1991-053
	If yes, please comment on the circumstances (data will not be reported by institution and can be camoflauged if sensitive)											1992-026 1993-035 1994-036
												1995-029 1996-018 1997-018 1998-014
												1999-016

Has there ever been a suit against your Center? (Yes, No)

Legal/Ethics

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Legal/Ethics	If there has ever been a suit against your Center, what the outcome of the suit?	was				38						1994-038
	¬Went to court, finding in favor of the Center ¬Went to court, finding against Center		•									
	¬Settled out of court ¬Not yet settled											
								er	*			
Legal/Ethics	In the past year, have you had to discipline or terminate	e a 34	56	20	. 27		00	46				
	counselor or intern due to unethical practices? (If yes,   comment on the circumstances; institutional data will n identified)	olease	30	29	37	44	30	19	19			1990-034 1991-056 1992-029 1993-037
												1994-044
												1995-030 1996-019 1997-019

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Legal/Ethics	Did you experience any legal/ethical dilemma in the past year?			30	40	45	31	20	21	15	17	1992-030 1993-040
	If yes, would you describe?											1994-045 1995-031
												1996-020 1997-021 1998-015
												1999-017
Legal/Ethics	Have your records or counselors been subpoenaed in the past year?	18	49	20	29	31	24	12	13	9	11	1990-018 1991-049
	If yes, how many?											1992-020 1993-029
	post 1997 only asked if records were subpoenaed											1994-031 1995-024 1996-012
												1997-013 1998-009 1999-011

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Legal/Ethics	If records or counselors have been subpoenaed, was it necessary to comply?		50	21	30	32	25	13	14	10	12	1991-050 1992-021 1993-030
	(Yes; Yes, but had client's permission; Yes, but only after court order received; No, did not need to comply)											1994-032 1995-025 1996-013
												1997-014 1998-010 1999-012
Legal/Ethics	If records or counselors have been subpoenaed, were records used ¬In support of the client ¬Against a client	20	51	22	31	33	26	.14	15	11	13	1990-020 1991-051 1992-022 1993-031 1994-033
												1995-026 1996-014 1997-015
												1998-011 1999-013

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Legal/Ethics	If records or counselors have been subpoenaed, was it necessary for a counselor to appear in court?	21	52	23	32	34	27	15	16	12	14	1990-021 1991-052
												1992-023 1993-032 1994-034 1995-027 1996-015 1997-016 1998-012 1999-014
Legal/Ethics	Would you comment briefly on the nature of the subpoena?			24	33	35	28	16	17	13	15	1992-024 1993-033 1994-035 1995-028 1996-016 1997-017 1998-013

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Legal/Ethics	In the past five years have you had to appear in court for reasons related to your professional responsibilities?			25	34							1992-025 1993-034

## Legal/Ethics

Director's responses to this scenario: One student assaults another. Both are seen for counseling by 2 different counselors. Both students are asked by a judicial officer to sign release of information forms and the Dean insists that both counselors give testimony at the judicial board hearing.

- --Comply, since students signed release forms.
- -Comply, only if forms were signed without duress.
- -Comply, but tell Dean to try and not have this kind of situation recur.
- -Refuse to comply even if students want counselors to testify.

Section Legal/Ethics	ReportQuestion  Would you comply with a request by the FBI for information	1990	1991	1992	1993	<b>1994 1995</b>	1996 1997	1998 1999	<b>QuestID</b> 1994-039
	about a client or former client, if the client has signed a release form? (Yes, No)								

Legal/Ethics If no, does your Center have a written policy in support of this position?

Section

Legal/Ethics

ReportQuestion

1992 1993

39c

1995

QuestID 1999

1994-039c

Has your institution's legal counsel approved your Center's position on this matter?

Legal/Ethics

Have you successfully dismissed a psychologist/counselor in the past five years because of poor performance?

102

1996-102

If yes, did the dismissal result in an official grievance?

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Legal/Ethics	Assuming that your decision (#102,1996) was upheld, what, if any, other action was taken against you?							103				1996-103
	Charges filed with Affirmative Action Office Charges filed with Human Relation Committee											

## Legal/Ethics

Have you been unsuccessful in an attempt to dismiss a psychologist/counselor in the past five years? If yes, why unsuccessful?

-- A suit was filed

-- Other

- My supervisor did not support my position
   Human Resources personnel did not support my decision
   Lost in the grievance procedure
   Affirmative Action Office intervened on behalf of staff member
- The Union successfully blocked the dismissalEmployee sued and was successful

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Legal/Ethics	In the past year, have you wanted to terminate a counselor for not being a "good fit/match" with your center? If yes, please comment on how you handled the situation (institutional data will not be identified):								20		and the second	1997-020
Legal/Ethics	If you experienced an othical dilamme, was it received to you									40		4000 040
Legal/Ethics	If you experienced an ethical dilemma, was it resolved to you satisfaction?	i <b>r</b>								16		1998-016

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998 1	999	QuestiD
Legal/Ethics - Confidentiality	At your Center, do you provide written materials to clients explaining the limits to confidentiality?						19					1995-019

20

26

Legal/Ethics Confidentiality

When seeking employment in government agencies or seeking admittance to the Bar in many states, students have been pressured to sign release of information forms. Do you in any way inform students that this may occur in the future?

See also Case Files

1995-020 1997-026

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Legal/Ethics - Confidentiality	Do you believe that, if you provided this information to students, many who are considering government work or Law School might not seek counseling, or might be less open in the counseling than they otherwise would?						21		28			1995-021 1997-028

See also Case Files

Legal/Ethics - Confidentiality

Would you be in favor of a professional standard stating that psychologists and counselors are not permitted to release student records to anyone other than another treating professional (barring court order), even with the signed release of the client/patient? (The standard would be designed to protect against pressured signing of release forms, i.e., for government background checks, or as part of an application to take the bar exam.)

See also Case Files

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Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Legal/Ethics - Confidentiality	<ul> <li>a) In your opinion, would it be a good idea to establish a small group to work on developing a statement in support of limited</li> </ul>						23					1995-023
	release of information? Such a group could also work toward determining how such a statement could be used to lobby for changes in federal or state laws, an toward inclusion of the											
	statement in our professional standards.											
	<ul> <li>b) If you think this group is a good idea, would you be interested and willing to work with this group</li> </ul>											
											•	
Legal/Ethics - Confidentiality	Does your Center inform students that in the future, they may be pressured to sign release of information forms if seeking employment in government agencies of admittance to the bar?								26		30,31	1997-026 1999-030
	If yes, has this resulted in students deciding NOT to proceed with therapy?											

If no, are you fearful that providing this information would deter students in need from seeking therapy?

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	 QuestiD
Legal/Ethics - Dual	Does your institution have a dual relationship policy?				38							1993-038
relationships												
Legal/Ethics - Dual relationships	If yes to the above, is dating between students and facult others in positions of power) ¬Prohibited	y (or			39							1993-039
	¬Prohibited only if student takes a class with faculty men or is in a another type of power-differentiated relationship											

¬Discouraged

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Legal/Ethics - Dual relationships	counselor to inform a state agency if a client reports having had sex with a previous therapist?  ¬Yes - your state	9	54	27		112		78				1991-054 1992-027 1994-112 1996-078
	[/] ¬No ¬Not sure											
Legal/Ethics - Dual relationships	How do you feel about this kind of law?I'm opposed. The potential damage to the counseling relationship is too great and I think our professional association should address this issueI'm in favor of it. Even though it poses risks to the counseling relationships, it will help to clean up the	29		28		113		79				1990-029 1992-028 1994-113 1996-079
	professionI'm ambivalent.											

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID Legal/Ethics-Dual relationships

Directors who would comply if the above law was passed in their state.

30 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 1990-030 199

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous	Do you make use of self-help books or audiotapes for clients in your Center?			46								1992-046
	¬Yes, books only ¬Yes, tapes only ¬Yes, both books and tapes											
	¬No											
Miscellaneous	Have you used any videotapes in your professional development activities in the past year?					120		84	83	96	100	1994-120 1996-084
	Please list one or two particularly good professional development video tapes that you have found useful in the past year: (If possible, please indicate where they might be											1997-083 1998-096 1999-100
	purchased)											1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous	Does your school have a significant : Living Learning Program								46			1997-046
	<ul> <li>Service Learning Program (Y/N to each)</li> <li>If yes, does your Center contribute to either of these</li> </ul>											
	achitivies? Living Learning Program											
	Service Learning Program (Y/N to each) Comments:											
Miscellaneous	Please list the book and/or journal article that has most significantly influenced your work in the past year:								82			1997-082

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous	Recently, interest has grown in a variety of forms of meditation									26		1998-026
	Do you, as a director, practice meditation?Do members of your staff (including interns) practice											
	meditation?Do you offer meditation at your Center in any of the											
	following ways:Part of stress mgmt pgm.workshops A separate meditation group											
	What types of meditation are practiced/taught at your Center? (ck all)											
	Buddhist Traditional Zen Transcendental Meditation (TM) Other											
Miscellaneous - Computers,	Does the counseling staff at your Center use voice mail?					41						1994-041
voice mail and equipment												

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous Computers, voice mail and equipment	If yes, how satisfied are counselors with this system? (Very satisfied, Moderately satisfied, Not satisfied)					42						1994-042

If you have a voice mail system, have you had any incidents that might have put client confidentiality at risk? (Yes, No, Please comment)

43

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Computers	Centers where staff have personal computers in their offices ¬Yes. all staff		13									1991-013
voice mail and equipment	¬Yes, some staff ¬No staff											

Do you make use of computers in your Center for any of the following functions?
- Scheduling Miscellaneous -53 43 1990-011 Computers, 1992-053 voice mail and 1996-043 equipment ¬Billing

- ¬Maintaining client case notes
  ¬Program to output clinicians caseloads and turnover
  ¬Database on services/activities
- -Email
- -On line services

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Computers,	Do your counselors put client information on a computer?				56, 57							1993-056
voice mail and equipment	If yes to the above, how is the information stored? (Check all that apply) ¬Floppy disk, Hard drive, Main frame, Tape backup											
						· ·	and the same of th	· •				

What kind of information is stored on a computer in your Center? (Check all that apply)

--Client schedules,
--Client demographics

-Case notes

-Case notes

--Intake assessments

-Termination summaries

-Diagnoses
-Test results

--Other

--Do not use computer for client information

58 42 1993-058 1998-042

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Computers, voice mail and	Who in the Center has access to computer-stored information on clients? (Apart from the specific counselor)  ¬The Center Director only	· ) ·			59					44		1993-059 1998-044
equipment	¬All Center counselors ¬An administrative aide who compiles client statistics											
	¬Secretarial staff, Other, Do not use computer for client information											
	**Should change to incl: Center Director ONLY Center Director AND											
Miscellaneous - Computers, voice mail and equipment	If persons other than the specific counselor have access t computer-stored information on clients, are they trained in handling confidential material?				59							1993-059

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Computers, voice mail and	If client information is stored on a computer, please answer the following				60							1993-060
equipment	Do you have concerns about inappropriate access if the computer needs to be repaired or maintained by an outside technician?											
	Have you ever lost any computer-stored data (by computer malfunction, disk error, etc.)											
Miscellaneous - Computers, voice mail and	Whether or not you maintain client information on a computer, has a computer ever been stolen from the Center	?			61							1993-061

equipment

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Computers, voice mail and	If you store client information on a computer, and a computer with client data on the hard drive were stolen, would it be possible for someone to gain access to the data?				62							1993-062
equipment	possible for someone to gain access to the data:											

If a computer were stolen with client information on the hard drive, would you feel ethically bound to notify clients of this occurrence?

62

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous Computers, voice mail and	If you use the Internet or other on-line services, how have these resources been utilized? Consults							44				1996-044
equipment	Downloading articlesElectronic Support Groups											
	On-line counselingCounseling Center Home PageOther											

Is your center currently using or planning to use computerized data bases for scheduling and/or record keeping?

41

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Miscellaneous - Computers, voice mail and	Are your Center computers networked through a file/client server system (eg, Netware)?									43		1998-043
equipment	If yes, do you have client information stored on your server? (eg. database, SSN, scheduling, progress notes) For those of you who do store client information on your server, how do you secure this information?Not securePassword protectedIP address authentication											
	Kerberos AuthenticationFaith in our programmerOther											
Miscellaneous - Computers, voice mail and equipment	Have you ever lost any client data stored on computer? (due to computer malfunction, disk error, software problems, etc)									45		1998-045

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Computers,	- Chat rooms around specific themes for students									46	29	1998-046 1999-029
voice mail and equipment	Psychoeducation Data base											
	<ul><li>Personal client contact/questions and concerns</li><li>Providing career informaton</li></ul>						٠ .	ngan hari ng				
	Other						x					

How would you respond to the following regarding the use of E-mail with clients: (Categories: Would not respond, Would respond but uncomfortable, Confortable responding)

-- Client who emails a schedule change

- Client who reports a crisis
- -- Client who wants to continue a counseling session over e-mail
- Non-client reprting a crisis
- Non-client asking a psychological questionAnother therapist consulting about a client

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Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Concerns	Waiting list problems An increase in numbers of students with severe psychological problems Difficulty in filling groups An increase in sexual assault cases An increase in crisis counseling More clients reporting experiences of childhood abuse Pressure on the Center to do more about drug and alcohol abuse on campus The	58	30	32	63	76	65	45				1990-058 1991-030 1992-032 1993-063 1994-076 1995-065 1996-045
	need to find better referral sources for students who need long-term help Referrals by outside agencies of clients needing long-term therapy to your Center Responding to the needs of learning disabled students A growing demand for services with no increase in resources Coping with an impaired staff member											
Miscellaneous - Concerns	Increase in domestic violence cases Growing pressure to go to a time-limited model Increasing awareness among staff about legal issues		30									1991-030

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Concerns	Increased bureaucratization Increased paperwork	58										1990-058
	Decreasing numbers of minority students coming to center Emphasis on accountability data from higher level administration											
	Training demands of interns reduce clinical hours Incompetent or poorly motivated staff Concern about supervisory skills of staff with interns											
	Difficulty finding minority candidates to fill open positions Knowing what should and should not be included in case											
	notes											
Miscellaneous - Concerns	Even if you have no waiting list problem, apart from hiring new staff, what would you recommend as a way of dealing with the problem?			42								1992-042
	increase the number to referrals to outside agencies or practitioners											
	¬Establish a limit on the number of counseling sessions ¬Increase counselors' case loads during busy seasons ¬See some students every other week											
	Reduce the length of counseling sessions											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	040
Miscellaneous -	Does your Center offer personal counseling groups?		24		400					1330	1333	QuestID
Groups	Personal counseling groups?		31		102							1991-031
												1993-102

Miscellaneous - If yes to the above, do you consider your group program to be (successful; cost-effective)

103

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Groups	your Counseling Center and the level of success you had with the offered groups (Yes, offered and successful; Yes, offered but not successful; Not offered)				104							1993-104
	Assertiveness; Social skills; Men's; Women's; Relationships; Career development; Shyness; Gay, Lesbian and Bisexual issues; Dissertation; Loss/Grieving; Eating disorders; Survivors (ACOA, rape/incest, etc.)											

Miscellaneous - If groups are not successful, what is your opinion about the cause?

105

163

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous -	What has your Counseling Center done to make your group				106							1993-106
Groups	program more successful?											1995-100

Miscellaneous -Groups

Of centers with personal counseling groups, process by which confidentiality is maintained:
¬Members sign agreement
¬Members are verbally encouraged to maintain confidentiality
¬Nothing is said since it cannot be guaranteed

32

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous Groups	- Do you offer group counseling in your center?							81				1996-081

Miscellaneous Groups

Has filling personal growth groups in recent years been:
--More difficult
--Less difficult
--The same
--Do not offer groups

1996-082

82

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Groups	advertising, interviewing for potential members, requests for							83				1996-083
	concurrent individual sessions) do you believe: (Y/N to each option)											
	Groups are still more cost efficient than individual counseling											
	—In spite of resource expenses they are worth doing b/c they are such an effective way of helping											
	-We keep them to promote training opportunities for interns.											

Miscellaneous -Health Care Reform Which of the following statements best describes your thoughts on the national health care reform movement? I am concerned about the national health care reform movement I am in denial

¬Get serious, Gallagher

24

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous Health Care Reform	<ul> <li>Do you anticipate that the national health care reform movement will have an impact on your Center in any way? (Yes, No)</li> </ul>					25						1994-025

Miscellaneous -Health Care Reform

If yes, do you think it will benefit or harm your Center? (Benefit, Harm, Uncertain)

26

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Miscellaneous - Please share any comments you have on the issue of health Care care reform and Counseling Centers

Reform 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

27 1994-027

Miscellaneous - Is there a Learning Skills Center on your campus? Learning Skills

91

168

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous -	Is the Learning Skills Program a component of the			92								1992-092
Learning Skills	Counseling Center?											

93

Miscellaneous -Learning Skills Is the Learning Skills Program administratively located in:
¬A Student Affairs unit
¬An academic unit

¬An administrative unit

ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
			94								1992-094
¬Reading instruction											
¬Math instruction											
•											
¬Supplemental instruction/collaborative learning											
Does the Learning Skills Center utilize computer-assisted instruction?			95								1992-095
	What are the basic functions of the Learning Skills Center? (Check all that apply) ¬Study skills instruction ¬Reading instruction ¬Math instruction ¬Writing instruction ¬Vocabulary skills ¬Time management ¬Test anxiety reduction ¬Math anxiety reduction ¬Tutoring for academic courses ¬Supplemental instruction/collaborative learning ¬Graduate school exam preparation ¬Academic advising ¬Diagnostic testing  Does the Learning Skills Center utilize computer-assisted	What are the basic functions of the Learning Skills Center? (Check all that apply) ¬Study skills instruction ¬Reading instruction ¬Math instruction ¬Writing instruction ¬Vocabulary skills ¬Time management ¬Test anxiety reduction ¬Math anxiety reduction ¬Tutoring for academic courses ¬Supplemental instruction/collaborative learning ¬Graduate school exam preparation ¬Academic advising ¬Diagnostic testing  Does the Learning Skills Center utilize computer-assisted	What are the basic functions of the Learning Skills Center? (Check all that apply) ¬Study skills instruction ¬Reading instruction ¬Math instruction ¬Writing instruction ¬Vocabulary skills ¬Time management ¬Test anxiety reduction ¬Math anxiety reduction ¬Tutoring for academic courses ¬Supplemental instruction/collaborative learning ¬Graduate school exam preparation ¬Academic advising ¬Diagnostic testing  Does the Learning Skills Center utilize computer-assisted	What are the basic functions of the Learning Skills Center?  (Check all that apply)  Study skills instruction  Reading instruction  Math instruction  Vocabulary skills  Time management  Test anxiety reduction  Math anxiety reduction  Tutoring for academic courses  Supplemental instruction/collaborative learning  Graduate school exam preparation  Academic advising  Diagnostic testing  Does the Learning Skills Center utilize computer-assisted	What are the basic functions of the Learning Skills Center?  (Check all that apply)  Study skills instruction  Reading instruction  Writing instruction  Vocabulary skills  Time management  Test anxiety reduction  Math anxiety reduction  Tutoring for academic courses  Supplemental instruction/collaborative learning  Graduate school exam preparation  Academic advising  Diagnostic testing  Does the Learning Skills Center utilize computer-assisted	What are the basic functions of the Learning Skills Center?  (Check all that apply)  ¬Study skills instruction  ¬Reading instruction  ¬Math instruction  ¬Vorabulary skills  ¬Time management  ¬Test anxiety reduction  ¬Math anxiety reduction  ¬Tutoring for academic courses  ¬Supplemental instruction/collaborative learning  ¬Graduate school exam preparation  ¬Academic advising  ¬Diagnostic testing  Does the Learning Skills Center utilize computer-assisted	What are the basic functions of the Learning Skills Center?  (Check all that apply)  Study skills instruction  Reading instruction  Writing instruction  Vocabulary skills  Time management  Test anxiety reduction  Math anxiety reduction  Tutoring for academic courses  Supplemental instruction/collaborative learning  Graduate school exam preparation  Academic advising  Diagnostic testing	What are the basic functions of the Learning Skills Center?  (Check all that apply) ¬Study skills instruction ¬Reading instruction ¬Math instruction ¬Writing instruction ¬Vocabulary skills ¬Time management ¬Test anxiety reduction ¬Math anxiety reduction ¬Tutoring for academic courses ¬Supplemental instruction/collaborative learning ¬Graduate school exam preparation ¬Academic advising ¬Diagnostic testing  Does the Learning Skills Center utilize computer-assisted	What are the basic functions of the Learning Skills Center?  (Check all that apply)  ¬Study skills instruction  ¬Reading instruction  ¬Math instruction  ¬Vocabulary skills  ¬Time management  ¬Test anxiety reduction  ¬Math anxiety reduction  ¬Tutoring for academic courses  ¬Supplemental instruction/collaborative learning  ¬Graduate school exam preparation  ¬Academic advising  ¬Diagnostic testing  Does the Learning Skills Center utilize computer-assisted  95	What are the basic functions of the Learning Skills Center?  (Check all that apply)  Study skills instruction  Reading instruction  Writing instruction  Vocabulary skills  Time management  Test anxiety reduction  Math anxiety reduction  Tutoring for academic courses  Supplemental instruction/collaborative learning  Graduate school exam preparation  Academic advising  Diagnostic testing  Does the Learning Skills Center utilize computer-assisted	What are the basic functions of the Learning Skills Center?  (Check all that apply)  "Study skills instruction  "Reading instruction  "Math instruction  "Vocabulary skills  "Time management  "Test anxiety reduction  "Math anxiety reduction  "Tutoring for academic courses  "Supplemental instruction/collaborative learning  "Graduate school exam preparation  "Academic advising  "Diagnostic testing  Does the Learning Skills Center utilize computer-assisted  94  95

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous- Privatization/ Outsourcing	counseling services on your campus? (Yes, No) 1996 - Has there been aby talk at your institution about					21, 28	10	10				1994-028 1995-010 1996-010
	(Check all that apply) -Downsizing Student Affairs -Reorganizing Student Affairs											
	-Downsizing the Counseling Center -Reorganizing the Counseling Center -Outsourcing/Privatizing the Counseling Center											
Miscellaneous- Privatization/ Outsourcing	Do you feel that there is a real possibility that outsourcing/privatizing may happen on your campus? (Yes, No, Uncertain)					29	11, 12	11				1994-029 1995-011 1996-011
	If you know of any Counseling Centers that have been privatized or outsourced, we would appreciate any information or comments											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	4000	0
Miscellaneous- Privatization/ Outsourcing	Has your institution: Downsized Student Affairs Reorganized Student Affairs							1000	9	1330	1999	<b>QuestID</b> 1997-009
	<ul> <li>Downsized the Counseling Center</li> <li>Reorganized the Counseling Center</li> <li>Outsourced/Privatized the Counseling Center</li> </ul>											

Miscellaneous-Privatization/ Outsourcing

Is there a real possibility that outsourceing/privatization of the Counseling Center may occur on your campus? (check one please)
-- Has already happened
-- Yes

- Not yet

10

ReportQuestion QuestID **Section** 1999 1995 1998 1992 1993 1994 1997 1998-006 6 Miscellaneous-6 Has your center been outsrouced or privatized? 1999-006 Privatization/ -Yes - No - No, but under consideraction Outsourcing

MiscellaneousPrivatization/
Outsourcing

What is your own anxiety level about the possibility of your center being outsourced?
Low – Moderate – High

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

MiscellaneousPrivatization/
Outsourcing

MiscellaneousPrivatization/
Outsourcing

Miscellaneous -Privatization/O utsourcing Please share any comments you have on the issue of privatization and outsourcing of counseling services.

30

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	Quesup
Miscellaneous - Programs	If you have developed an innovative program or project at your Center that you are particularly proud of, would you list it below?			33	112	121	106	85	84	97	101	1992-033 1993-112 1994-121 1995-106
												1996-085 1997-084 1998-097 1999-101

Miscellaneous - Programs

Has an academic success program been established on your campus (ie., the combination of several offices, Learning SKills, Career Development, etc., into one unit of seamless services)? Y/N

-If yes, have the involved offices retained their own identity?

--If yes, is your Counseling Center involved? Comment:

45

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	4007	4000	4000	
Miscellaneous - Programs	Personal counseling				1000	1004	1993	1990	1997	1998	<b>1999</b> 46	<b>QuestID</b> 1999-046
	<ul> <li>Career counseling</li> <li>Learning skills (tutoring, etc.)</li> <li>Placement</li> </ul>											
	Teaching a credit bearing course Outreach (workshops, etc.) Consultations											
	Supervision of Trainees Academic advising Freshman orientation Specialized services for gay, lesbian, bisexual students Minority Services											
	- Specialized Women's Services - Other											
Miscellaneous - Retention	Apart from your usual counseling services, do you have any particular projects aimed at student retention?	14		34					45			1990-014 1992-034
	1997: Apart from direct counseling services, is your Center involved in any of your school's retention efforts? If yes, how?											1997-045

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Miscellaneous - Retention	Apart from direct counseling services, how is your Center involved in any of your school's retention efforts? (CK ALL)Committee workTeach a freshman seminar/adjustment to college courseWorkshops on various topics geared toward retentionContribute to Freshman OrientationConsultation and Outreach (for Student Affairs/Fac., etc.)Coordinate Academic Support Unit/Academic Services ProgramCoordinate a Learning Skills UnitCollaborate with Student Affairs StaffResearch/Data collection for UniversityProvide Career EducationOrganize Peer Mentoring Programs/Train peer mentorsProvide interventions for at-risk atudentsOther										47	1999-047
Miscellaneous - Total Quality Management	Is your institution involved in the Total Quality Management movement? Yes No It's being considered				26					18		1993-026 1998-018
	It was tried and abandoned Total Quality what?											

Section	ReportQuestion	1990	1991	1992	4002	4004	4000					
Miscellaneous Total Quality Management	If TQM is being utilized on your campus, is it being utilized in your Center?		1991	1992	<b>1993</b> 27	1994	1995	1996	1997	<b>1998</b> 19	1999	<b>QuestiD</b> 1993-027 1998-019

Miscellaneous - If yes to the above, have you found this to be an effective managerial approach?

Management (Yes, No, Mixed feelings)

19 1993-028
1998-019

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Miscellaneous - Total Quality	Are there any new management strategies emerging at your campus that are replacing TQM? If yes, please comment									20		1998-020
Management												

Outcomes Assessment Does your Center ask on an evaluation form if counseling has helped with a student's decision to remain enrolled in your institution?

If yes, what precentage responded positively?

94 1996-090 1997-094

Section Outcomes Assessment	ReportQuestion  Does your Center ask on an evaluation form if counseling has helped with a student's academic performance?	1990	1991	1992	1993	1994	1995	<b>1996</b> 91	<b>1997</b> 95	1998	1999	<b>QuestID</b> 1996-091 1997-095
	If yes, what precentage responded positively?											1997-093
Outcomes Assessment	What kinds of outcomes assessment do you utilize? (ck all that apply)  General student evaluation forms  Pre and posttesting  Post therapy assessment of goal attainment  Other								93	98	111	1997-093 1998-098 1999-111

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Referrals	Centers that have written policies on when to provide services		43									1991-043
	to a student or when to refer out											1001 040

## Referrals

Centers' views on appropriateness of the following options for students who have either used up their allotted counseling hours at the center or need longer term therapy than the center can provide

--See student in own private practice (Yes, No, Unsure)

--Refer to another counselor at center with private practice

--Refer to a friend in private practice

44

Section Referrals	ReportQuestion  Center responses to the following arguments for a staff member continuing with a center client in their private practice (Considerable Merit, Some Merit, No Merit)  —Freedom of choice. Client should choose whomever they wish to work with.  —It is a disservice to client to have them establish a new	1990	<b>1991</b> 45	1992	1993	1994	1995	1996	1997	1998	1999	<b>QuestID</b> 1991-045
	therapist relationshipIt is appropriate to give a client a list of private practitioners, including the center therapist's name, and let them decide.											
Screening Days	Did your Center participate in Depression screening day? (Y/N) If you participated in Depression Screening Day: How many students did you screen? What percentage of students were referred for treatment (internal or external):								75, 76	86, 87		1997-075 1998-086

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Screening Days	Did your Center participate in Anxiety screening day? (Y/N) If you participated in Anxiety Screening Day: How many students did you screen? What percentage of students were referred for treatment								77, 78	89, 90		1997-077 1998-089
	(internal or external):											
Screening Days	For those of you who participated in Depression Screening Day, did you find the measured depression scores of the students that participated to be in line with the clinical interview of your staff?  Yes, there was general agreement between the instrument and the clinical interview  No, students scored much higher on the depression instrument than the level of depression noted by staff  No, students scored lower on the depression instrument than the level of depression noted by staff									88		1998-088

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Screening Days	If you participated in these screening days, did you use the accompanying video? If yes, did you find the video helpful?									91, 92		1998-091
	Yes, was helpfulYes, moderately helpfulNo, not helpful											
											* * * * * * * * * * * * * * * * * * *	
Sessions - Time limits	Does your Center limit the number of counseling sessions allowed a client?					67	58, 59	36				1994-067 1995-058
	If yes, what is the maximum number of sessions allowed in any given series of sessions?											1996-036

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Sessions - Time limits	What is the average number of sessions per client in the past year?		70			68	60	37			108	1991-070
												1994-068
												1995-060 1996-037
												1999-108

Sessions - Time	How would you describe your Center's policy on limiting the	41 36	106 1991-041
limits	number of sessions per client?		1992-036
	¬Limit of 5 sessions or less		1999-106
	¬Limit of 6 to 10 sessions		1999-100

¬Limit of 11 to 15 sessions

¬Limit of 16 to 20 sessions
¬No limit

¬No set limit, but counselors are encouraged to limit the number of long-term cases

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Sessions - Time limits	If you do have a limit on the number of sessions per client, do you make exceptions? ¬Yes, frequently ¬Yes, rarely ¬NoNo session limit			37							107	1992-037 1999-107

Sessions - Time If you do not have a time limited counseling model, are you limits considering establishing one?

38

186

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Sessions - Time	How long does a typical counseling session last at your			66								1992-066
limits	Center?											1002 000
	¬50-60 minutes											
	¬45 minutes											
	¬30 minutes											

Sessions - Time How often does your Center see students more than once a limits week? (Frequently, Occasionally, Rarely)

67

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Sessions - Time limits	How often does your Center see students less than once a week? (Frequently, Occasionally, Rarely)			68								1992-068

69

Sessions - Time limits

Do you believe that students could be well served in half-hour counseling sessions?

¬Yes, most could

¬Yes, some could

¬No, except on rare occasions

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Sessions - Tim	e Do you believe that students could be well served if seen less than once a week?			70								1992-070
	¬Yes, most could											
	¬Yes, some could ¬No, except on rare occasions											

Sessions - Time Process of how decision is made about seeing students at center beyond intake

¬Decision made after case staffing

¬Intake counselor makes decision

¬Assigned counselor makes decision 

Section /	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Sessions - Time limits	What is your policy for students who appear, at intake, to need therapy of 6 months or longer:		40								109	1991-040 1999-109
	¬Commit to as many of these students as possible while staff time is available											1000 100
	Immediately refer most out, keeping a few for training purposes				-							
	¬Immediately refer all such students out ¬Allow students to be seen for limited number of sessions, then refer out											
	¬Rarely make decision at intake. Students seen until informed decision made.											
	¬Other											
Sessions - Time limits	Does your center have a policy that states that the Center reserves the right to decline treatment to any student who										110	1999-110
	seems to have problems that cannot be properly handled in the Center?											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Academic appointments	Do any other therapists in the Counseling Center hold faculty appointments at your institution? (yes, all do — Yes, some do, —No)						43, 44					1995-043
	Are faculty or non faculty staff at your center eligible for											

sabbaticals? (yes, all are, Yes, some are, No)

Staff - Caseload Counseling Centers have traditionally divided their clinical time between personal, career, and academic counseling. At the present time what percentage of your staff's clinical time is devoted to these three areas? Total, including other, should add up to 100% **Updated to "On average, what percentageof staff time is devoted to:

- ¬Personal counseling
- ¬Career counseling
- ¬Academic (Study skills)
- ¬Other

40

77

191

1992-077

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Caseload	Has pressure for clinical services in recent years reduced the					9						1994-009
	amount of time your staff spends doing other types of											
	programming? (Yes, No)											

43

Staff - Caseload How many clinical hours per week are provided by each of the following (None, 1-5, 6-10, 11-15, Over 15)
¬Director
¬Training director
¬Assistant director

- ¬Consultant/outreach director
- ¬Clinical director

, ;	Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
S	Staff - Caseload	How many hours are there in a standard work week for full-time counselors at your Center?					61						1994-061
								•					
S	Staff - Caseload	was only responsible for individual counseling, casenotes, and attending staff meetings, what would you consider a full case load?	49		44		69		38	43	61	41	1990-049 1992-044 1994-069 1996-038
		clients a week											1997-043 1998-061 1999-041

Section ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Caseload Based on a 40 hour work week, how many hours should a					70						1994-070
counselor allot to direct service? (counseling, groups, workshops, etc.)											

Staff - Caseload Responses to approximate staff hours per week allotted for the following activities:

¬Serving as training director
¬Serving as an assistant director
¬Serving as consultation/outreach coordinator
¬Leading a group
¬Administrative activities (case notes, preparation, etc.)

	they will spend their time? (eg. %of time dedicated to clinic supervision, or outreach responsibilities)	cal,	Art Control of the Co	32 33	1990-048 1994-071 1995-052
					1996-035

48

Section

ReportQuestion

Staff - Caseload Does your center have written contracts with staff on how

Staff - Caseload Has your Center taken any special initiatives to alleviate or prevent staff burnout?

QuestID

1990-048

1993-025 1998-017

1999

17

35

52

71

25

Staff - Caseload For a full time member of your staff, what is the average number of group hours in a week? (Include therapy, suport and theme groups) ------hours per week

1995-054

54

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Caseloa	d For a full time member of your staff, what is the average number of workshop/outreach/consultation hours in a week? (Include all outreach outside Center, one-time workshops, and consultation)hours per week						55					1995-055

Staff - Caseload Does your Center count client cancellations or no-shows as part of a counselor's hour count? (e.g., 25 scheduled hours expected per week rather than 25 counseling hour expected to be provided per week) (Yes, No)

56

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Staff - Caseload During your busy season, how many hours, on average, does a counselor spend on direct service? (in counseling, groups, C&O) ____hr.

What percentage of your work week is this?

Staff - Caseload Is the amount of time your staff is spending on the following activities increasing, decreasing, of staying the same? (categories: Increasing -- Decreasing -- Staying the same -- N/A)
-Individual Personal Counseling
-Group Therapy
-Structured Groups
-Individual Career counseling
-Group Career Counseling

-Consultation/Outreach

1996-041

41

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Caseload	for managed care? (ck all that apply)  Using DSM-IV coding on all/most clients  No longer counting client cancellations or no-shows as part						105	80				1995-105 1996-080
	of counselor contact hours  Requiring written tx plans  Requiring more detailed documentation of tx progress											
	- Increased emphasis/training on quality assurance and utilization review methods - Increased emphasis/training on short term counseling											
	<ul> <li>Lobbying government officials and/or insurance companies on inclusion of CC as preferred providers.</li> </ul>											
04-6												
Staff - Caseload	During the Fall and Spring terms, what percentage of time does a full-time counselor spend on the following areas (please have your total equal 100%):  — Direct Service (Individual and gp counseling, intakes,								44	62	43	1997-044 1998-062 1999-043
	assessments, crisis intervention, student workshops, and outreach for students)  Indirect Service (Supervision, RA/peer/clinical training,											
	consultation, case conferences, case notes and other outreach)  — Administrative Service (staff business meetings, committee											
	work, center management, and professional development) Other (research, teaching)											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Caseload	Have you taken any of the following actions to more effectively manage caseloads? (ck all that apply)  Seeing more students in therapy less than once a week Reducing the number of students seen more than once a						61		49		50	1995-061 1997-049 1999-050
	week — No longer have holding appointments for students (instead of a regular time each week, students make next appointment as counselor's schedule allows) — Using a waiting list "support" group (students attend group until											
	individual appointment is available) — Assigning more students to groups directly from intake/assessment — Using telephone assessment/intake system — (Using computerized assessment/intake system 95 only) (Making more external											
	referrals, Using brief treatment model NEW in 1999) — Other											
Staff - Caseload	Please respond only if you keep this data. What is the percentage of client "no-shows" during the year?									63		1998-063
	Less than 10% 11-15% 16-20%											
	21-25% More than 25%											

ReportQuestion 1992 1993 1994 1995 1996 1997 1999 QuestiD Staff - Caseload What would you do with a first session "no-show"? 64 1998-064 - Nothing, responsibility is on client to reschedule - Call to inquire about why appointment was not kept -- Send a letter to student -- Other Staff - Caseload What would you do with an ongoing client who "no-shows"? 65 1998-065 - Nothing, responsibility is on client to reschedule - Call to inquire about why appointment was not kept

**Section** 

-- Send a letter to student

-- Other

Section /	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Caseload	If you have a standing appointment for a client, how many "no-shows" or cancellations will you allow before the standing appointment is removed fom the schedule?  — One week  — Two weeks  — Three weeks  — A month or more									66		1998-066

Staff - Caseload What percentage of the counseling caseload at your Center is seen by trainees (interns, practicum students, graduate assistants)?

42

		 		 1004 100	1330	1301	1990	1999	Quesup
Staff - Caseload	If you collect data on student usage of counseling sessions, please provide the following percentage of students in each of the following usage categories: (Please have your total equal 100%)							44	1999-044
	Students that come to an initial session and do not returnStudents that come for three sessions or lessStudents that come for four to eight sessionsStudents that come for nine or more sessions								
Staff - Evaluation	Do you collect written evaluations from clients at your center? ¬If yes, how often? (Ongoing, Once a term, Once a year)		81	62 63					1992-081 1995-062

Section

ReportQuestion

1999

QuestID

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Evaluation	If clients fill out evaluation forms at your Center which of the following methods of distribution and reviewing evaluation forms are utilized? Check A or B in only one of three			82			64					1992-082 1995-064
	following options or indicate other. ¬Evaluations are mailed to clients and ¬¬a. are returned to Director or the Director's representative.											
	ריר. are returned directly to evaluated counselors who then pass them on to Director											
	Evaluations given to clients by secretary as they complete counseling or after a certain number of sessions and are returned to Director or the Director's representative.											
	רים b. are returned directly to evaluated counselors who then pass them on to Director											
	Evaluations are given to client by counselors and רים. are returned to Director or the Director's representative.											
Staff - Evaluation	In your experience have you ever noticed a significant increase in a counselor's rating (say 20% or more) from one year to the next?			83								1992-083
	If yes, what do you think accounted for the change? ¬Counselor received additional training ¬Counselor received therapy											
	¬A reduction in personal stress											

Section Staff - Evaluation	ReportQuestion In your experience, have you ever noticed a significant decrease in a counselor's rating (say 20% or more) from one	1990	1991	<b>1992</b> 84	1993	1994	1995	1996	1997	1998 19	999	QuestID 1992-084
Print.	year to the next?  If yes, what do you think accounted for the change? ¬A decline in skills ¬A health problem ¬An increase in personal stress											
Staff - Evaluation	Does your center have a systematized format for the evaluation of professional staff?  ¬Yes, an institution-wide format  ¬Yes, a format designed specifically for the Counseling Center ¬No				52					37	21	1993-052 1998-037 1999-021

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Evaluation	If yes (you do have a systematized format for evalutating staff), please check all of the below that apply: Formally evaluated on established criteria, and shared with directors supervisor				53					38	22	1993-053 1998-038 1999-022
	Formally evaluated on established criteria but shared only with staff memberStaff informally evaluated - rogress reviewed on regular basis											
	Team goals reviewed by entire staff - no individual evaluation except if problems arisePeer evaulations are usedEvaluations directly affect salary increases						e e					
				•								
Staff - Evaluation	If you evaluate staff, how do you establish evaluative criteria? ¬Criteria based on job description ¬Counselors evaluated according to client outcome data ¬Goals are established annually for each staff member ¬Both job description and annual goal setting are used				54					39		1993-054 1998-039
	¬Each counselor contracts annually for services that are to be provided that year											

Staff - Evaluation	Have you ever utilized a peer review team to evaluate the work of a psychologist/counselor who is performing below	105	1996-105
	standards?		
Staff - Evaluation	What is the typical rate of return for student evaluations of therapy at your Center?%	99 · · · · · · · · · · · · · · · · · ·	1998-099

ReportQuestion

Section

QuestID

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Staff - Evaluation	What is the approximate percentage of positive ratings you receive for counseling staff?  Above 90%  85-89%									100	112	1998-100 1999-112
	80-84% 75-79% 70-74% Below 70%											
Staff - Evaluation	In seeking student evaluations of therapy at your Center, do you: Send evaluation forms to a sample (say 10%) and follow up until you get a high percentage return  Send evaluation forms to all clients and accept whatever response rate you get									101	113	1998-101 1999-113
	<ul> <li>Evaluation forms distributed by secretary at end of therapy</li> <li>Evaluation forms distributed by counselor at end of therapy</li> </ul>											

Start 1999: Evaluation forms distributed for a specified period of time each semester

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Staff - FTE	Ratio of FTE personal counselors to students on campus		9									1991-009

Staff - FTE

Please estimate ratio of counselors to students on your campus (include all paid staff, interns, and graduate students in your calculations)

51

Section Staff - FTE	ReportQuestion  How many FTE mental health professionals are providing services to students on your campus? (Include all paid staff and interns at your Center and at any other service units on campus. Other service units might include psychological services provided at Student Health, etc. Do not include services provided by departmental clinics if services are provided by students.)	1990	1991	1992	1993	<b>1994</b> 57a	1995	1 <b>996</b> 32	<b>1997</b> 42	1998	1999	QuestID 1994-057a 1996-032 1997-042
Staff - FTE	Please take the total number of FTE undergraduate and graduate students on your campus and divide by the number of FTE mental health professionals you obtained above.  Based on this calculation, what is the approximate ratio of mental health professionals to students?					57b		32	42			1994-057b 1996-032 1997-042
	Approximately 1 metal health professional to full time students.											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - FTE	How many FTE mental health professionals are providing services to students in the counseling center? (Include all paid staff and interns at your Center.)									58	33	1998-058 1999-033
	How many FTE mental health professionals are providing services elsewhere on your campus (Other service units											
	might include psychological or psychiatric services provided at Student Health, etc. DO NOT include services provided by departmental clinics if services are provided by students).											
	Please add your totals from a and b to obtain the total FTE mental health professionals on your campus:											
	Please take the total number of FTE students on your campus who are eligible for services and divide by the total number of FTE mental health professionals you obtained											
	above. Based on this calculation, what is the approximate ratio of mental health professionals to students?											
Staff - FTE	How many professional counselors are on your staff? (Include part-time staff persons as a decimal,i.e., 2 days a week would by .4)									59		1998-059

Section Staff - FTE	ReportQuestion  How many support staff work in your Center?	1990	1991	1992	1993	1994	1995	1996	1997	<b>1998</b> 60	<b>1999</b> 40	<b>QuestiD</b> 1998-060
	Divide the number of professional staff by the number of support staff = The number of professional staff for each support staff member.											1999-040
Staff - FTE	What is the size of your professional staff including mental health, other professionals, and yourself:									67	39	1998-067 1999-039

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Staff - FTE Please list the number of professional staff members in each of the following categories:
 African American, Asian American, Hispanic American, Native American, White/Caucasian, Other, Male, Female,

41

Gay/Lesbain/Bisexual, Heterosexual

Staff - Hiring

Is it usually possible for you to give a salary increase to a staff member who:

¬Obtains a doctorate

¬Becomes licensed

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Hiring	Have you gained a staff position in the past year? (Yes, No, # of gained positions) ¬Professional ¬Clerical ¬Graduate student assistant or 1/2 time intern ¬Intern (full time)	6	5	11	41	46	37	21	11	7	9	1990-006 1991-005 1992-011 1993-041 1994-046 1995-037 1996-021
												1997-011 1998-007 1999-009
Staff - Hiring	Have you lost a staff position in the past year? (Yes, No, # of lost positions) ¬Professional ¬Clerical ¬Graduate student assistant or 1/2 time intern	7	6	12	42	47	38	22	12	8	10	1990-007 1991-006 1992-012 1993-042
	rintern (full time)										<i>2</i>	1994-047 1995-038 1996-022 1997-012 1998-008 1999-010

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Hiring	If your Center hired a professional staff member in the past	71	73	13	43	51	39	25	30	29	26	1990-071
	year, please list their salary under the appropriate category.											1991-073
	(Minority Male/Female, Caucasian male/Female)											1992-013
	¬Director ¬Training Director ¬Assistant or Associate Director											1993-043
	¬ Counselor with PhD and experience											1994-051
	¬ Counselor with new doctorate ¬ Counselor with ABD											1995-039
	¬ Counselor with MA and experience											1996-025
	¬ Counselor with new MA ¬ Counselor with MSW and											1997-030
	experience ¬ Counselor with new MSW											1998-029
	¬ Counselor with BA ¬ Psychiatrist/MD (annual salary) ¬ Psychiatrist/MD (hourly rate) ¬ Other											1999-026
Staff - Hiring	Other characteristics of newly hired: (Minority male; Minority female; Caucasian male; Caucasian female)				43	51						1993-043 1994-051

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Hiring	Please note whether you have one or more of the following on your staff: ¬(Licensed psychologists; Licensed M.S.W.s; Certified					54						1994-054
	professional counselors)											

Staff - Hiring

In hiring counselors, centers that use the following guidelines:
¬APA approved internship required
¬APA internship preferred
¬Any internship experience with responsible supervision
¬Internship experience not required

69

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID
Staff - Hiring Have you established career ladders for staff in your Center?

Staff - Hiring

Our surveys from 1998 indicated that 62% of all center professional staff are female and that 2 out of every 3 new hires are also female. In view of this, have you had more difficulty hiring qualified professional male staff?

28

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Insurance	Malpractice insurance coverage for counselors: ¬Insured only by a school policy that covers all employees. ¬Provided by school through separate malpractice coverage for counselors.				36							1993-036
	¬Counselors must provide own coverage.											
Staff - Insurance	Do your counselors have malpractice insurance?Yes, paid for by institutionYes, but must pay for it themselvesNo, covered by general institutional insurance for all employees						36		36			1995-036 1997-036
	Other											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Interns	Centers with intern training programs, that hoped to recruit an intern from a minority group.	44, 45										1990-044 1990-045
	If yes to above, those centers that were successful.											

Section

ReportQuestion

How many clients does a full-time intern see in an average week? Staff - Interns 49 1993-049

Staff - Interns	What is the maximum number of psychotherapy clients per week that full-time interns are allowed to see during your busy season?	60	1994-060
Staff - Interns	During your busy spaces, do your internal work many hours		
oun - mons	During your busy season, do your interns work more hours than the standard work week at your Center?	62,63	1994-062 1994-063

1992 1993

Section

ReportQuestion

the average)?

If yes, how many hours over the standard do they work (on

QuestID

Section	Reportuuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Interns	Some Centers with intern programs try to assure that the interns put in the full requirement of 2000 hours during the internship year. This would necessitate 40 hours of work a week for 50 weeks. In general, how do your interns do in this regard?					64						1994-064
	¬Interns work less than 2000 hours ¬Interns work 2000 hours ¬Interns work more than 2000 hours											
Staff - Interns	What kind of health benefits do your interns receive? ¬Same health package as staff/faculty ¬A reduced package typically given to graduate students ¬Health insurance carried on their own				50	66						1993-050 1994-066

Section

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Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Internship Program	Centers with intern training program	42			48							1990-042 1993-048
<del>-</del> ,												

Staff -Internship Program

If yes to above, is center approved by APA? (Yes; No, but working on it; No)

43

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Internship Program	Does your Center have an APA approved internship program? ¬Yes, fully approved ¬Yes, provisionally approved ¬No					59		87	85			1994-059 1996-087 1997-085
	110											

Staff -Internship Program

Do you provide the following activities for your interns: If so, how many hours a month does each intern spend in this activity? (Is activity offered: Yes, No; # of hours per month) Individual supervision of individual therapy ¬Group supervision of individual therapy

¬Individual supervision of group counseling work
¬Group supervision of group counseling work
¬Individual supervision of psychological assessment work

¬Group supervision of psychological assessment work

¬Individual supervision of intern's supervision of practicum students

¬Group supervision of intern's supervision of practicum students

¬Research seminar

¬Intake seminar

65

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Staff -	If yes (your Center has an APA approved Internship pgm),							88	86			1996-088
Internship	how many hours a week, on average, does the Training											1997-086
Program	Director devote to the administration of the program?											

Staff -Internship Program Combining administrative, supervsisory, and training time, how many hours of total staff time per week is devoted to your internship training program?

89

Section
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ReportQuestion

990 1991 1992 1993 1994 1995 1996 1997 1998 1999

QuestiD

Staff -Internship Program Hours of training time divided by # of FTE interns = ___hours of staff training time per intern.

88

1997-088

Staff -Internship Program In spite of the training time involved, has it been cost effective for your Center to provide an accredited training program for graduate students?

- Yes, very much so
- Yes, moderately
- No, it has not been cost effective, but it makes us a better Center
- -- No it has not been cost effective and we should probably use the money for full-time staff

89

Section Staff - Internship Program	ReportQuestion  What are the benefits you find as a result of having an accredited training program? (ck all that apply)  The increased staff members at half the cost  Maintain professional status for the Center in the acedemic community  Attract staff  Intellectual stimulation of bringing in young scholars  Other	1990	1991	1992	1993	1994	1995	1996	<b>1997</b> 90	1998	1999	<b>Questi</b> E 1997-09	_
Staff - Internship Program	What are the negatives you find as a result of having an accredited training program?  — The training focus detracts from the broader Center mission  — APA guidelines are not always in the best interests of the Center  — Other  — No negatives								91			1997-09	)1

Section

ReportQuestion

1990 1991 1992 1993 1994 1995 1996 1997 1998 1999

Staff -Internship Program In the past five years, has your training program been:
-- Initiated -- Increased -- Reduced -- Eliminated

92

**QuestID** 1997-092

Staff - Misc.

Is your staff part of a bargaining unit?

48

1999 QuestiD **Section** ReportQuestion 1990-053 53 Staff - Misc. Centers with designated coordinator of clinical services.

54

See Also Center Structure.

Staff - Misc.

If yes to above, directors that believe these coordinators would like to have an informal organization similar to

AUCCCD.

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	O4D
Staff - Misc.	Considering only the past professional staff member that left your center, why did that person leave?  Dismissed							97	1301	1880	1333	<b>QuestID</b> 1996-097
	Left for an equivalent position in another Center Left for a promotion at another Center Went into private practice											
	Took an academic position Took an administrative position Left the field											

Staff - Misc.

-- Other

Have you done anything new in the past year to build community within your Center or within Student Affairs?

If yes, please explain your new initiative:

106

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Part-time	Do you use part-time temporary counselors (other than GSA's) during your busy season?			62				23		32		1992-062 1996-023 1998-032
	1996 — Do you hire part-time counselors during the year who receive salary but no other benefits?											1990-032
	Select closest hourly figure:											
Staff - Part-time	apply)			63						33		1992-063 1998-033
	¬Individual counseling ¬Group counseling											
	¬Workshops ¬Outreach programming											
	¬Committee work											and the second
	¬Attend staff business meetings ¬Attend case staffings											
	Other											

	Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	4000	4000	
	Staff - Part-time	For the temporary part-time counselors, what percentage of their time is scheduled for direct clinical service? (90-100%, 80-89%, 70-79%, 60-69%, 50-59%) (open-ended in 1998)			64			1000	1990	1997	<b>1998</b> 34	1999	QuestID 1992-064 1998-034
•	Staff - Part-time	Which of these dollar figures comes closest to the hourly rate you pay part-time temporary counselors? (\$10, \$15, \$20, \$25, Other)			65						32		1992-065 1998-032
		(\$10, \$13, \$20, \$23, Other)											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID	
Staff - Part-time	Have you hired more of these part-time employees in recent years than you have in the past?					50		24				1994-050 1996-024	
	Have you hired more of these part-time employees in the past five years than previously?												

Staff - Part-time How helpful have these part-time counselors been at reducing your caseload?

35

- -- Extremely helpful -- Moderately helpful -- Mildly helpful

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	4000	4007				
	How do the student ratings of these part-time counselors compare with your full-time staff?			1002	1000	1334	1990	1996	1997	1 <b>998</b> 36	1999	Questi 1998-03	
	<ul><li>Ratings are higher</li><li>Ratings are about the same</li><li>Ratings are lower</li></ul>												

Staff - Personal issues Have you had to handle any staff conflict issues in the past several years?

65

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Staff - Personal issues	If yes to the above, how was the conflict handled?Resolved problem among ourselvesBrought in a consultantFired the problematic staff memberThe problematic staff member resignedThe problem remains unresolved				66							1993-066

Staff - Private Clients

If yes, what is the limit on the number of private clients that can be seen?

73c

1994-073c

Section Staff - Private Clients	ReportQuestion  Are counselors in your center allowed to use their offices for after-hours private practice? (Yes, No)  If yes, do counselors pay rent for after-hours office use?	1990	1991	1992	<b>1993</b> 55	<b>1994</b> 73b	<b>1995</b> 46	<b>1996</b> 42	1997	1998	1999	<b>QuestID</b> 1993-055 1994-073 1995-046
	Y/N											1996-042
	How much rent do they pay?											
Staff - Psychiatrist	Are psychiatric services provided for students on your campus? (either in the Counseling Center or in another service unit) 1996: -Yes, in the Counseling Center only -Yes, in the Student Health Center only -Yes, in both Counseling and Student Health Centers -Yes, Other					55	47	28	37	53	34	1994-055 1995-047 1996-028 1997-037 1998-053 1999-034
	1998 ADD: -No, but we contract out for psychiatrists No access to psychiatrists except as a private referral											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Staff - Psychiatrist	a)If yes, how many FTE psychiatrists are available for students? (Note that if there were two psychiatrists working 10 hours per week, this would be a combined total of 20 consulting hours in a 40 hour week, or 0.50 FTE)					56, 57	50					1994-056 1995-050
	b) Please take the total number of full-time undergraduate and graduate students on your campus and divide by the number of FTE mental health professionals you obtained above. Based on this calculation, what is the approximate ratio of MH professionals to student?											
Staff - Psychiatrist	Do you have a psychiatrist on your staff?		18	47								1991-018 1992-047

QuestiD

Section	ReportQuestion	1990	1991	1992	4002	4004						
Staff - Psychiatrist	If yes, what functions does he/she perform in the Center →Psychotherapy		1991	48	1993	1994	1995	1996	1997	1998	1999	<b>QuestID</b> 1992-048
	¬Psychiatric evaluations											
	¬Prescribing and following students who are on medic ¬Consult at center case conferences ¬Consult with staff as needed	ation										
	¬Presiding over case conferences ¬Serves as Center Director ¬Serve as Assistant Director											
	¬Staff supervision											
Staff -	Kinds of psychiatric consultation available to staff and le	aval of 40	10									
Psychiatrist	satisfaction with the arrangement ¬Psychiatrists on staff ¬Psychiatrists at Student Health Service	ever or 40	18									1990-040 1991-018
	¬Students referred outside, Center pays consult fee ¬Students referred outside, Pay own fee											

Section Staff - Psychiatrist	ReportQuestion ¬Part time psychiatrists on staff	<b>1990</b> 40	1991	1992	1993	1994	1995	1996	1997	1998	1999	<b>QuestID</b> 1990-040
Psychiatrist												
Staff - Psychiatrist	Does your psychiatrist follow students who are on medication? ¬Only if they are receiving psychotherapy at the Center ¬Only if they are receiving psychotherapy somewhere ¬Whether or not they are receiving psychotherapy			49				30	39	56	37	1992-049 1996-030 1997-039 1998-056 1999-037
	1996, 1997: If a psychiatrist is working out of the CC, is it necessary for student receiving medication to be in therapy?	a										
	<ul> <li>-Yes, and with a Center therapist</li> <li>-Yes, either with a Center therapist or an external therapist</li> <li>-No, it's possible to obtain medication without therapy.</li> </ul>	•										

Section Staff -

**Psychiatrist** 

ReportQuestion

**1990 1991 1992 1993 1994 1995 1996 1997 1998 1999** 

23

Centers where physicians prescribe medication based on your request.

QuestID 1991-019

1994-023

Staff -Psychiatrist Does the Student Health Service provide any psychological or psychiatric services to students?

See Also: Student Health

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Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Psychiatrist	If Yes (to question about psychiatric services on campus), how many psychiatric consultation hours are available on your campus?hr./wk							29	38			1996-029 1997-038
					•							
Staff - Psychiatrist	Who on campus prescribes psychiatric medication for a Center client?PsychiatristMDNurse Practitioner							31	40	57	38	1996-031 1997-040 1998-057 1999-038

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Staff - Psychiatrist	If you have access to psychiatrists in your Center, what role does he/she play? (Please ck all that apply):  Psychiatric assessment								41			1997-041
	Prescribing medication Individual consultation with other professional staff Consultation at case conference meetings											
	Supervision of interns Staff presentations Providing therapy											
	Other											
Staff - Psychiatrist	If yes (psychiatric services are available to your center), how many psychiatric consultation hours are available to your campus? (please give us the average weekly hours)	<b>N</b>								54	36	1998-054 1999-036

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Psychiatrist	In order to obtain more useable data, we are interested in the number of psychiatric hours per week provided per 1,000 students:									55	36	1998-055 1999-036
	Divide the number of students on your campus (round to nearest 500) a) /1,000 = b)Divide psychiatric hours by answer for a) = psychiatric hours per week per 1,000 students.											
Staff - Salary and Benefits	Did your staff receive a salary increase in the past year?				10, 11,							1993-010 1993-011
	াf yes to the above, what percentage raise (on average) did they receive?				12							1993-012
	¬If your staff did not receive a raise last year, how long has it been since they received a salary increase? (in years)											

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID Staff - Salary and Benefits Section Staff - Salary and Benefits Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID 1991-057

Staff - Salary and Benefits

Centers that provide for occasional sabbaticals

11

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Section Staff - Salary and Benefits	ReportQuestion  Centers that provide for sabbaticals because staff are considered faculty.	1990	<b>1991</b> 12	1992	1993	1994	1995	1996	1997	1998	1999	<b>QuestID</b> 1991-012
Staff - Salary and Benefits	Based on a 12 month salary, what does your Center pay professional staff, rounded to the nearest \$500?  —Director				44							1993-044

--Training Director
--Assistant or Associate Director
--Counselor with PhD

(Current Salary, Years in Position)

-Counselor with MA
-Counselor with MSW

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Salary and Benefits	Based on a 12 month salary, what does your Center pay the following professional staff, based on number of years in position? Please note the salary of one representative staff					53		26	31	30	27	1994-053 1996-026 1997-031
	member for each "years in position" category, if possible. Please omit items when you do not have a staff member in a given "years in position" category. (Current Salary, 4-6 years; 9-11 years; 15 or more years) (**Post 1996: 1-3, 4-6, 7-9,											1998-030 1999-027
	10-12, 13-15, 15+) Director, Training Director, Clinical Director, Assoc. Director, Assistant Director, Counselor with PhD, Counselor with MSW, Counselor with MA, Counselor with ABD, Psychiatrist (annual salary), Psychiatrist (hourly consultation)											
Staff - Salary and Benefits	What paid benefits are available for different people in your Center? These Categories:									31	18	1998-031 1999-018
	Professional dues Licensing Fee Malpractice Insurance											
	Conference Expenses How much per person for Conferences											and the second

For these Positions:
--Director -- Training Director -- Assistant Director -- Professional Staff -- Interns

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Staff - Salary and Benefits Does your Center provide supervision for staff who require it for licensure? Y/N

Staff - Sexual attraction to clients

Do you believe that most counselors have, on occasion, become sexually attracted to a client?

116

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Sexual attraction to	When this happens, how should the counselor proceed? ¬Refer the client to another therapist					117						1994-117
clients	¬Say nothing, but continue to work with client ¬Continue to work with client, but obtain supervision/consultation											
	¬Tell client of the attraction, but assure him/her that it will not interfere with therapy											

Staff - Sexual attraction to clients

٦No

In the 1987 survey, 92% of Directors reported that they believe that most counselors have, on occasion, become sexually attracted to a client. Most of you also stated that such attraction was rarely, if ever, discussed in case conferences or individual supervision.

Since the subject was discussed here and in several recent articles, has it led to more open discussion among your staff? "Yes, very much so "Yes, to some extent"

24 97

1990-024 1992-097

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Staff - Sexual attraction to clients	Because this subject has been discussed more, do you find counselors more willing to discuss their sexual attraction toward a client in:	25		97								1990-025 1992-097
	Case conference Individual supervision											
	(Yes, very much so; Yes, but just slightly; No);											
Staff - Sexual attraction to clients	In spite of the increasing openness toward this topic, do you believe the following statements are for the most part true:  ¬Sexual attraction toward a client is still pretty much of a taboo topic in the field.	26		98								1990-026 1992-098
	¬When this topic is discussed it is almost always in general terms rather than an expression of personal experience. ¬Most counselors who are sexually attracted to a client rarely, if ever, discuss this at a case conference or in supervision.											

ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence					118						1994-118
	Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence	Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence	Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence	Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence	Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence	Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence	Have counselors on your staff ever openly discussed at a 118 case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so	Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence	Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence	Have counselors on your staff ever openly discussed at a case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence	Have counselors on your staff ever openly discussed at a 118 case staffing problems arising out of their strong sexual attraction to a client?  ¬Yes, most have done so ¬Yes, but a rare occurrence

Staff - Sexual attraction to clients

Have counselors under your supervision ever talked to you individually about the problem of sexual attraction to a client? ¬Yes, most have done so ¬Yes, but a rare occurrence ¬No, this has never happened

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Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Sexual attraction to clients	Previous surveys have indicated that most counselors do, on occassion, find themselves sexually attracted to their clients. In view of this, which of the following statements reflect the current status of this issue? (CK ALL)	26									23	1990-026 1999-023
	Sexual attraction to a client is still a taboo subject in this field When this topic is discussed, it is almost always in general terms rather than an expression of personal experience Most counselors who are sexually attracted to a client rarely, if ever, discuss this at a case conference Most											
	counselors who are sexually attracted to a client rarely, if ever, discuss this in individual supervision Counselors are more willing than they have been in the past to address this in individual supervision											
Staff - Students	Does your Centers with practicum students?	46			45							1990-046 1993-045

Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID Staff - Students If yes to above, practicum student permitted to remove tapes 47 from center for outside supervision.

Staff - Students Would you accept a practicum student who had received psychotherapy at the Center?

¬Yes but only if there was no other practicum site available ¬No

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Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Staff - Students	Who is responsible for insurance coverage for pr students? ¬Counseling center ¬Academic department ¬Students themselves	acticum			47							1993-047
	¬No coverage provided											
Staff - Students	Who is responsible for malpractice insurance for students? ¬Counseling Center	practicum			47							1993-047
	¬Academic Departments ¬Covered under school's general insurance for a employees	ill									2	
	¬Students themselves responsible ¬No coverage provided											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Student Health	Do you report to the Student Health Service Director?							99, 100				1996-099 1996-100
	If yes, does the Counseling Center function as a relatively autonomous unit within the Student Health Service?											1000 100

101

Student Health Does the Student Health Service report to you?

Section Student Health	ReportQuestion  Does the Student Health Service provide any psychological or psychiatric services to students?	1990	1991	1992	1993	1 <b>994</b> 23	1995	1996	1997	1998	1999	<b>QuestID</b> 1994-023
	See Also: Staff - Psychiatrist											
Student Health - Mergers	Is your Center part of a Student Health Service?				13	22				48		1993-013 1994-022 1998-048

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestiD
Student Health - Mergers	If yes to the above, was the Counseling Center ever independent from the Student Health Service?				14					48		1993-014 1998-048
<b>0.</b>												
Student Health - Mergers	If no to the above, was the Counseling Center ever a part of the Student Health Service?				15					48		1993-015
- Weigels	the Student Liegith Service?											1998-048

Section

ReportQuestion

1998-048

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Student Health - Mergers	Does the Student Health Service provide any psychological or psychiatric services to students?					23				49		1994-023 1998-049
Student Health - Mergers	If the Counseling Center is linked administratively with the Student Health Service, what is the nature of the relationship?				16					50		1993-016 1998-050
	Counseling Center director or coordinator reports to Student Health Service director Counseling Center director is responsible for both Center	t										
	and Student Health Services											

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Student Health - Mergers	Has there been a merger of Counseling and Mental Health components of the Health Services in the past two years?		14								1000	1991-014
Student Health - Mergers	Has there ever been a merger of the mental health components of the Student Health Service and the Counseling Center?				15					51		1993-015 1998-051
	If yes, how many years ago did this occur?											

Section

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Student Health - Mergers	These mergers were in the following direction: (CC under SHS, SHS under CC)		15		16					51		1991-015 1993-016 1998-051
												1990-051
Student Health - Mergers	Is such a merger between the counseling center and the student health service being considered?		16		17					52		1991-016 1993-017 1998-052

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	Ougetto
Student Health - Mergers	If a merger is under consideration, which way is it likely to go? (SHS under CC, CC under SHS)				18						1000	QuestID 1993-018

Written policies Does your Center have written statements or policies on any of the following?

¬Having an emotionally disturbed student removed from the residence halls or school

- ¬Having a psychotic student hospitalized
- Dealing with a potentially suicidal student
- Dealing with a potentially violent student
- ¬Risks of counseling
- ¬Limitations of confidentiality
- ¬Rights of clients
- ¬Responsibilities of clients
- Policy on taping sessions
- Policy on providing supervision
- ¬Policy on kinds of clients appropriate to be seen at the

**Counseling Center** 

99 76 68 1994-099 1995-076 1996-068 Section ReportQuestion 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 QuestID

Written policies Centers that have written policies on when to provide services to a student or when to refer out

Written policies Does your Counseling Center have a written protocol for how 75 78 1993-075 a sexual assault case is handled at the Center? 1994-078

See Also: Client Populations - Sexual Assault

Section	ReportQuestion	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	QuestID
Written policies	Do you have written guidelines that spell out what are appropriate and/or inappropriate cases to be treated at your Center?				80	85						1993-080 1994-085

Written policies Would you be willing to share your written policies with other Centers?

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