NATIONAL SURVEY OF COUNSELING CENTER DIRECTORS

1990

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UNIVERSITY COUNSELING AND STUDENT DEVELOPMENT CENTER Division of Student Affairs

October 8, 1990

Dear Colleague

The report on the Annual Survey of Counseling Center Directors is enclosed. The usual format is followed:

- 1. Survey highlights
- 2. Summary of data broken down by urban and non-urban, and large and small institutions
- 3. A directory alphabetized by director and by institution. The directory listings are coded by number and those numbers are referred to on several items in the survey in case you want to follow-up on this data.

I hope you find the survey data helpful and encourage you to return the enclosed evaluation form and to suggest other questions you would like to have addressed in future surveys.

Sincerely,

Robert P. Gallagher, Director

University Counseling and Student Development Center

RPG/rmr

enclosure

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Urban/Non-Urban Counseling Center Survey Highlights, 1990 N=254

Considering the combined urban/non-urban data it was noted that:

- -- Only 3.5% of the responding centers reported charging student for counseling. In 1989 this percentage was 6.4%. These centers bring in anywhere from \$5,000 to \$46,000. A higher percentage charge faculty (6.3%) and alumni (9.1%) (Item 1)
- -- 70 centers (27.6%) gained at least one additional professional position last year, while 34 centers lost a position. Gains outnumbered losses for clerical and internship positions as well. This is the eighth year in a row that gains outnumbered losses (Items 6 and 7)
- -- 92% of centers are now computerized. Software examples are provided (Item 14)
- -- 114 centers (44.2%) have staff that serve on crisis intervention teams with staff from other departments. This creates confidentiality concerns for some centers, but most feel that this is a manageable problem (Items 12 and 13)
- -- 129 centers (50.8%) are involved in student retention projects. Examples are given (Item 14)
- -- 81.9% of the centers hospitalized an average of 3 students for psychological reasons (one school hospitalized 40 students). 58.7% of centers had to notify a third party about a suicidal student, and 20.5% gave warnings to a third party about potentially dangerous students (Items 15, 16, and 17)
- -- 60 centers had records subpoenaed in the past year (up 5% since 1989) and in 15 of these instances counselors had to appear in court (up 8%). Four centers had suits filed against them (6 were filed in 1989) (Items 18 to 23)
- -- Discussing the topic of sexual attraction toward a client continues to be a taboo topic for most counselors but directors report some slight gains in this area in recent years (Items 24, 25 and 26)
- -- About 30% of centers have had to report past or present abuse of others toward their clients. About 23% reported a client who had abused or was abusing a child. Only 6.3% of directors, however, would report it against clients wishes if the client had been abused as a child (Items 27 and 28)

- -- Some states have talked about passing a law making counselors mandated reporters if a client informs them that they have had sex with a previous therapist. Directors are divided on whether or not they favor such a law. 43.7% would comply if such a law was passed in their state (Items 29 and 30)
- -- 13 centers had to discipline a counselor or intern for unethical practices. Examples are provided (Item 34) Ethical/legal issues faced in past year are also listed
- -- Eating disorders are still common on campuses but the evidence suggests that the problem is leveling off (Items 35 and 36)
- -- Most centers have access to psychiatric consultants that are provided or paid for by the school. 39.4% however refer to community psychiatrists and students pay the fee (Item 40)
- -- 63.4% of centers have no primary theoretical orientation; 16% are psychodynamic and 14% cognitive-behavioral (item 41)
- -- 45% of center directors contract with staff on how they spend their time. A full counseling case load, on average, is 25 clients per week. These hours are modified, however, based on other activities counselor assumes (Items 48 50)
- -- 98 centers have someone on the staff designated as coordinator of clinical services. Directors in 73 of these centers believe that these coordinators would like to have an organizational structure similar to AUCCCD
- -- Centers report the following problems: waiting lists (40%), increase in severity of student problems (74%), difficulty filling groups (54%), increased reports by clients of earlier child abuse (67)%, pressure to do more about D & A problems on campus (53%), need to find referral services for students who require long term help (61%), difficulty in finding minority candidates for open positions (43%), anxiety about legal issues (32%), other problems are listed (Item 58)
- -- 92% of schools provide special programing for minority students. Almost half of these programs are offered through the Office of Student Affairs; 5% are offered through counseling centers (Item 59-60)
- -- 44% of centers offer free personal counseling to individual students not directly related to the institution. Most of these (61.6%) do not know whether their institution would back them in the event of a suit by one of these clients (Item 66)
- -- Average salaries of new hires provided (Item 66)

SUMMARY DATA: URBAN VS NON-URBAN; LARGE VS SMALL

Raw Data Reported Outside Brackets (Adjusted Frequency Inside)

	URBAN	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
	N = 141	N = 113	N = 121	N = 133	N = 254	30,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Centers that charge a ee for counseling to:						Range of income generated
a. students b. faculty/staff c. alumni	7 (5.0%) 13 (9.2%) 20 (14.2%)	2 (1.8%) 3 (2.7%) 3 (2.7%)	8 (6.6%) 11 (9.1%) 11 (9.1%)	1 (0.8%) 5 (3.8%) 12 (9.0%)	9 (3.5%) 16 (6.3%) 23 (9.1%)	\$5,000 - \$46,000 \$600 - \$70,000 \$200 - \$29,300
Centers that charge a see for the following n-campus services:						
a. structured groups b. interest tests	6 (4.3%) 39 (27.7%)	3 (2.7%) 23 (20.4%)	9 (7.4%) 37 (30.6%)	0 (0.0%) 25 (18.8%)	9 (3.5%) 62 (24.4%)	\$150 - \$24,000 \$100 - \$20,000
c. personality tests d. campus wide testing e. workshops	26 (18.4%) 13 (9.2%) 6 (4.3%)	12 (10.6%) 10 (8.8%) 3 (2.7%)	24 (19.8%) 17 (14.0%) 5 (4.1%)	14 (10.5%) 6 (4.5%) 4 (3.0%)	38 (15.0%) 23 (9.1%) 9 (3.5%)	\$40 - \$20,000 \$40 - \$82,500 \$700 - \$3,000
f. departmental consulting g. psychological assessment	7 (5.0%) 9 (6.4%)	1 (0.9%) 11 (9.7%)	5 (4.1%) 15 (12.4%)	3 (2.3%) 5 (3.8%)	8 (3.1%) 20 (7.9%)	\$300 - \$5,000 \$50 - \$4,300
Other on-campus services with teaching in academic departme programs, optical scanning and Centers that charge for the	nts with salarie	s going into co	ounseling cent	er budget, cor	sultation to s	ummer school
ollowing community services:						
a. personal counseling	17 (12.1%)	7 (6.2%)	8 (6.6%)	16 (12.0%)	24 (9.4%)	\$45 - \$500 \$45 - \$20,300
b. career counseling c. psychological assessment	30 (21.3%) 17 (12.1%)	9 (8.0%) 8 (7.1%)	18 (14.9%) 11 (9.1%)	21 (15.8%) 14 (10.5%)	39 (15.4%) 25 (9.8%)	\$45 - \$29,300 \$15 - \$5,343
d. consulting	11 (7.8%)	5 (4.4%)	7 (5.8%)	9 (6.8%)	16 (6.3%)	\$500 (one response)
e. workshops	13 (9.2%)	8 (7.1%)	7 (5.8%)	14 (10.5%)	21 (8.3%)	\$200 - \$12,500
f. structured groups	7 (5.0%)	4 (3.5%)	4 (3.3%)	7 (5.3%)	11 (4.3%)	
PAD	2 (1.4%)	1 (0.9%)	2 (1.7%)	1 (0.8%)	3 (1.2%)	
g. EAP programs	2 (1.4%)	1 (0.7%)		1 (0.0%)	J (1.2 %)	
Centers supported by a						
Centers supported by a	45 (31.9%)	19 (16.8%)	43 (35.5%)	21 (15.8%)	64 (25.2%)	•
Centers supported by a						have more than 75%
Centers supported by a nandatory fee						have more than 75% their budget covered
Centers supported by a nandatory fee Centers that are under						have more than 75% their budget covered
Centers supported by a nandatory fee Centers that are under pressure to become more						have more than 75% their budget covered
Centers supported by a nandatory fee Centers that are under pressure to become more elf-supporting Centers that have gained a	45 (31.9%)	19 (16.8%)	43 (35.5%)	21 (15.8%)	64 (25.2%)	have more than 75% their budget covered
Centers supported by a nandatory fee Centers that are under pressure to become more elf-supporting Centers that have gained a taff person in the past year: a. professional b. clerical	45 (31.9%)	19 (16.8%)	43 (35.5%)	21 (15.8%)	64 (25.2%)	have more than 75% their budget covered
Centers supported by a nandatory fee Centers that are under pressure to become more relf-supporting Centers that have gained a staff person in the past year: a. professional b. clerical c. grad. asst. or 1/2 time intern	45 (31.9%) 22 (15.6%) 40 (28.4%)	19 (16.8%) 10 (8.8%) 30 (26.5%)	43 (35.5%) 19 (15.7%) 35 (28.9%)	21 (15.8%) 13 (9.8%) 35 (26.3%)	64 (25.2%) 32 (12.6%) 70 (27.6%)	have more than 75% their budget covered the mandatory fee
Centers supported by a nandatory fee Centers that are under pressure to become more relf-supporting Centers that have gained a staff person in the past year: a. professional b. clerical c. grad. asst. or 1/2 time intern	45 (31.9%) 22 (15.6%) 40 (28.4%) 18 (12.8%) 17 (12.1%)	19 (16.8%) 10 (8.8%) 30 (26.5%) 10 (8.8%) 19 (16.8%)	43 (35.5%) 19 (15.7%) 35 (28.9%) 18 (14.9%)	21 (15.8%) 13 (9.8%) 35 (26.3%) 10 (7.5%) 18 (13.5%)	64 (25.2%) 32 (12.6%) 70 (27.6%) 28 (11.0%) 36 (14.2%)	For the past 8 years, centers have gained more positions than
Centers supported by a mandatory fee Centers that are under pressure to become more self-supporting Centers that have gained a staff person in the past year: a. professional b. clerical c. grad. asst. or 1/2 time intern d. intern (full time) Centers that have lost a staff person in the past year:	45 (31.9%) 22 (15.6%) 40 (28.4%) 18 (12.8%) 17 (12.1%)	19 (16.8%) 10 (8.8%) 30 (26.5%) 10 (8.8%) 19 (16.8%)	43 (35.5%) 19 (15.7%) 35 (28.9%) 18 (14.9%)	21 (15.8%) 13 (9.8%) 35 (26.3%) 10 (7.5%) 18 (13.5%)	64 (25.2%) 32 (12.6%) 70 (27.6%) 28 (11.0%) 36 (14.2%)	have more than 75% their budget covered the mandatory fee For the past 8 years, centers have gained more positions than
Centers supported by a nandatory fee Centers that are under pressure to become more elf-supporting Centers that have gained a staff person in the past year: a. professional b. clerical c. grad. asst. or 1/2 time intern d. intern (full time) Centers that have lost a staff person in the past year: a. professional	45 (31.9%) 22 (15.6%) 40 (28.4%) 18 (12.8%) 17 (12.1%) 4 (2.8%)	19 (16.8%) 10 (8.8%) 30 (26.5%) 10 (8.8%) 19 (16.8%) 6 (5.3%)	43 (35.5%) 19 (15.7%) 35 (28.9%) 18 (14.9%) 9 (7.4%)	21 (15.8%) 13 (9.8%) 35 (26.3%) 10 (7.5%) 18 (13.5%) 1 (0.8%)	64 (25.2%) 32 (12.6%) 70 (27.6%) 28 (11.0%) 36 (14.2%) 10 (3.9%)	have more than 75% their budget covered the mandatory fee For the past 8 years, centers have gained more positions than
Centers supported by a nandatory fee Centers that are under pressure to become more elf-supporting Centers that have gained a taff person in the past year: a. professional b. clerical c. grad. asst. or 1/2 time intern d. intern (full time) Centers that have lost a taff person in the past year: a. professional b. clerical b. clerical	45 (31.9%) 22 (15.6%) 40 (28.4%) 18 (12.8%) 17 (12.1%) 4 (2.8%)	19 (16.8%) 10 (8.8%) 30 (26.5%) 10 (8.8%) 19 (16.8%) 6 (5.3%)	43 (35.5%) 19 (15.7%) 35 (28.9%) 18 (14.9%) 18 (14.9%) 9 (7.4%)	21 (15.8%) 13 (9.8%) 35 (26.3%) 10 (7.5%) 18 (13.5%) 1 (0.8%)	64 (25.2%) 32 (12.6%) 70 (27.6%) 28 (11.0%) 36 (14.2%) 10 (3.9%)	have more than 75% their budget covered the mandatory fee For the past 8 years, centers have gained more positions than
Centers supported by a nandatory fee Centers that are under pressure to become more elf-supporting Centers that have gained a taff person in the past year: a. professional b. clerical c. grad. asst. or 1/2 time intern d. intern (full time) Centers that have lost a	45 (31.9%) 22 (15.6%) 40 (28.4%) 18 (12.8%) 17 (12.1%) 4 (2.8%)	19 (16.8%) 10 (8.8%) 30 (26.5%) 10 (8.8%) 19 (16.8%) 6 (5.3%)	43 (35.5%) 19 (15.7%) 35 (28.9%) 18 (14.9%) 9 (7.4%)	21 (15.8%) 13 (9.8%) 35 (26.3%) 10 (7.5%) 18 (13.5%) 1 (0.8%)	64 (25.2%) 32 (12.6%) 70 (27.6%) 28 (11.0%) 36 (14.2%) 10 (3.9%)	have more than 75% their budget covered the mandatory fee For the past 8 years, centers have gained

	URBAN	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
Schools which have received a FIPSE grant:						
a. yes, through c.c.b. yes, through health centerc. yes, through other officed. no	13 (9.2%) 7 (5.0%) 33 (23.4%) 79 (56.0%)	22 (19.5%) 7 (6.2%) 20 (17.7%) 58 (51.3%)	14 (11.6%) 12 (9.9%) 33 (27.3%) 55 (45.5%)	21 (15.8%) 2 (1.5%) 20 (15.0%) 82 (61.7%)	35 (13.8%) 14 (5.5%) 53 (20.9%) 137(53.9%)	
9. Schools supported by external grants other than FIPSE:	13 (9.2%)	16 (14.2%)	21 (17.4%)	8 (6.0%)	29 (11.4%)	

Examples of programs supported by external funding: (no. of center receiving grant is in brackets - see directory)

- a) Alcohol and drug prevention programs and education (077, 056, 061, 160, 088, 219, 104)
- b) AIDS education and counseling (056, 109)
- c) Tele-tapes newly funded by university foundation grant (200)
- d) CAPS/Robeson Cultural Center Self-help Resource Center funded by PSU minority opportunity fund (111)
- e) CNL Transition Project funded by State Council of Higher Education (032)
- f) Minority Leadership Development Program funded by University Presidents' Discretionary funds (131)
- g) Sexual abuse/assault treatment and crisis programs (140, 242, 108)
- h) Career planning (108, 101)
- i) Peer advisors (121)

	URBAN	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
10. Centers that have money budgeted to bring in outside consultants	72 (51.1%)	58 (51.3%)	66 (54.5%)	64 (48.1%)	130(51.2%)	
11. Centers that utilize computers	132(93.6%)	101(89.4%)	117(96.7%)	116(87.2%)	233(91.7%)	

Examples of utilization of computers: Monthly reports and anonymous client demographic data (071); scheduling, billing, and attendance records (146, 014, 187, 088, 206); scoring the MMPI (170, 117, 205, 188); artificial intelligence software (023); interactive videodisc program called Future Focus, and other excellent products for drug/alcohol and AIDS prevention have been produced by a Vancouver firm (136); developed own clinical service data bank (111, 211, 160, 226); Graphic Arts for flyers (006); Therapeutic Learning Program (145); biofeedback (148); developed own MMPI-2 scoring (205); EUREKA - a career skills test that complements the Strong-Campbell (066); CASSI - a study skills package (046), Overhead Express (overhead slides), TORNADO (personal information management), and NEWSMASTER for various tasks (212); AK Career Info System and GIS for career counseling (165); DSM-III Diagnosis and AIM (156); Frontdesk - for scheduling counseling appointments (021); Myers-Briggs and Strong software (050); Microstat - data on intake information and evaluation (178); FileMakerII for data processing and client records (037).

12. Centers where staff serves on crisis intervention team with					
other departments	60 (42.6%)	54 (47.8%)	48 (39.7%)	66 (49.6%)	114(44.9%)
13. If yes to #12, centers that					
have confidentiality problems because of this	17 (28.3%)	15 (27.8%)	11 (22.9%)	21 (31.8%)	32 (28.1%)

Examples of how confidentiality issue was handled:

- a) Parameters clearly discussed prior to implementation.
- b) Suicide, potential harm to others, child abuse and homicide are excluded from customary confidential protections.
- c) Center serves as ethical conscience of crisis team.
- d) "Death Response Team" does not deal with confidential material.
- e) The problem is not at the time of the crisis, but later when the client is no longer in immediate danger to self or others. We obtain the requisite releases to continue appropriate sharing of information.
- f) Crisis intervention is not considered a counseling relationship, but psychological "first aid". Confidentiality enters in when "after care" counseling occurs.

- g) In the student's rights and responsibilities form, which students sign to receive services, there is a built-in release for communication between the Mental Health Clinic and the Counseling Center.
- h) Emphasize the team nature of intervention; publicize confidentiality of team intervention and clarify need to know; staff training in ethics.
- i) Director serves in an administrative/consultative role. She would not also be involved in or reveal content of individual client sessions.
- j) Case by case. Usually involves educating non-counseling staff or faculty about requirements of confidentiality.
- k) Person handling crisis is usually not primary therapist.

	URBAN	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
14. Centers that are involved in projects aimed at student						
retention	77 (54.6%)	52 (46.0%)	66 (54.5%)	63 (47.4%)	129(50.8%)	

Examples of student retention projects:

- a) Workshops and special programs for students on probation (166, 077, 118, 143, 123, 016, 186, 025)
- b) Provide courses/seminars/orientation to help freshmen adjust to college (044, 055, 253, 231, 120, 103, 047, 218, 136, 199, 096, 051, 055, 073, 089, 208, 070, 030, 007, 119, 159, 083, 054, 110, 140, 009, 175)
- c) Hold personal growth/self-esteem/wellness seminars (254, 052, 148)
- d) Examine enrollment/retention data via computerized statistical analyses (248, 032, 143)
- e) Have programs to retain minority students (245, 237, 032, 006, 078, 057, 112, 111, 109, 213, 040, 036, 211, 232, 004, 046, 094, 105, 108)
- f) Offer programs on study skills/tutoring for undergraduates (173, 092, 170, 207, 139, 223, 112, 209, 087, 132)
- g) Offer supportive services for incoming freshmen with below average SAT's (056)
- h) Have special services and programs for students with special needs commuters, nontraditional, international, minority, handicapped and exchange students (001, 113, 126, 146, 192, 019)
- i) Conducted major survey of student perceptions and attitudes to help us understand why students leave or stay (201)
- i) Have early-alert system by housing personnel and/or faculty for discipline or academic reasons (045, 054)
- k) Use "Warmline" telephoning undecided students to welcome them to the university and assist them with any issues (176)
- 1) Unlimited individual counseling for athletes and minorities (111)
- m) Serve as mentors for high risk students; meet on regular basis to assess progress (008, 069, 038, 014)
- n) Director serves on university retention committee; focus on developing specific strategies (012, 234)
- o) Have parent-student support program; intensive counseling with parent and student; negotiate contract (185)
- p) Have academic review committee/team (205)
- q) Offer academic support groups for students being given a final chance at the institution (219)
- r) Peer support service (181, 157)
- s) Special counseling services provided to students experiencing academic difficulty (174)
- t) Drug abuse programming (189)
- u) Track and follow up on students who withdraw during semester or fail to enroll for subsequent semester (204)

	<u>URBAN</u>	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
15. Centers that hospitalized a student for psychological reasons during the past year	116(82.3%)	92 (81.4%)	101(83.5%)	107(80.5%)	208(81.9%)	X hospitalizations - 3. 27 schools hospitalized between 10 and 40 students.
16. Centers that had to notify a third party about a potentially suicidal student	87 (61.7%)	62 (54.9%)	73 (60.3%)	76 (57.1%)	149(58.7%)	Most centers gave 2 or 3 notifications. 8 ctrs. gave between 10 and 20 notifications.
17. Centers that had to give warning to a third party about a student who posed danger to another person	34 (24.1%)	18 (15.9%)	27 (22.3%)	25 (18.8%)	52 (20.5%)	Most schools gave out 1 or 2 warnings. One school gave 6.
18. Centers where records or counselors have been subpoenaed in past year	38 (27.0%)	22 (19.5%)	43 (35.5%)	17 (12.8%)	60 (23.6%)	up 5% from last year
 If subpoenaed, centers that complied 	31 (81.6%)	18 (81.8%)	35 (81.4%)	14 (82.5%)	49 (81.7%)	
20. If subpoenaed, records were used:						
a. in support of a claim by the client	25 (65.8%)	17 (77.3%)	33 (76.7%)	9 (52.9%)	40 (66.7%)	
b. against the client	6 (15.8%)	8 (36.4%)	12 (27.9%)	10 (58.8%)	20 (33.3%)	
21. If subpoenaed, centers where counselors found it necessary to appear in court	7 (18.4%)	8 (36.4%)	13 (30.2%)	2 (11.8%)	15 (25.0)	up 8% from last year

Examples of subpoenaes: Records were subpoenaed for court cases involving divorce, child custody, child abuse, attempted homicide, student assault, wife abuse, car accidents, workman's compensation, security clearance, campus drug dealing by client, involuntary commitment, Tarassof type warning, and suit against school (not counseling center) for causing mental distress.

	URBAN	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
23. Centers that had suits filed against them in past year	2 (1.4%)	1 (1.8%)	2 (1.7%)	2 (1.5%)	4 (1.6%)	

Nature of suits:

- a) A suit is pending against our consulting psychiatrist for prescribing wrong medication to an obsessive/compulsive student. Student lauds the work of the center. User complaint is against psychiatrist.
- b) Psychological damage of client
- c) Wrongful death; suit brought against center by parents for suicide of client well after termination of counseling
- d) Anonymity of persons involved in group rape violated by clever defense lawyer tactic; some participants have been deposed, and therapist, as well as director, may be deposed

		<u>URBAN</u>	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
24	4. Since subject of sexual attraction toward clients has been written about more frequently in the past few years, has this led to more open discussion among staff?						
	a. yes, very much so	6 (4.3%)	2 (1.8%)	2 (1.7%)	6 (4.5%)	8 (3.1%)	
	b. yes, to some extent	51 (36.2%)	41 (36.3%)	48 (39.7%)	44 (33.1%)	92 (36.2%)	
	c. no	84 (59.6%	70 (61.9%)	71 (58.7%)	83 (62.4%)	154(60.6%)	

	<u>URBAN</u>	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
25. Centers where more counselors are willing to discuss sexual attraction toward a client in:						
a. case conferences	31 (22.0%)	20 (17.7%)	21 (17.4%)	30 (22.6%)	51 (20.1%)	
b. individual supervision	58 (41.1%)	39 (34.5%)	46 (38.0%)	51 (38.3%)	97 (38,2%)	
26. Centers that believe the following to be true:						In 1987, when question was first asked, directors felt that counselors
a. sexual attraction toward a client is still a taboo topic	99 (70.2%)	88 (77.9%)	95 (78.5%)	92 (69.2%)	187(73.6%)	rarely, if ever, talked about attraction to clients. There has been
 this topic, if addressed, is always discussed in general terms 	107(75.9%)	95 (84.1%)	98 (81.0%)	104(78.2%)	202(79.5%)	some progress in recent years, but this still seems to be a difficult problem to address.
c. most counselors, if sexually attracted to a client, rarely discuss this at case						
conferences or individual supervision	102(72.3%)	95 (84.1%)	95 (78.5%)	102(76.7%)	197(77.6%)	
27. Directors that would report the past child abuse of a client 18 years or older, against the client's wishes:						
a. yes	9 (6.4%)	7 (6.2%)	10 (8.3%)	6 (4.5%)	16 (6.3%)	
b. no	116(82.3%)	96 (85.0%)	98 (81.0%)	114(85.7%)	212(83.5%)	
c. other	16 (11.3%)	10 (8.8%)	13 (10.7%)	13 (9.8%)	26 (10.2%)	
28. Centers in which child abuse was reported because:						
a. a client had been abused in the past	23 (16.3%)	20 (17.7%)	24 (19.8%)	19 (14.3%)	43 (16.9%)	No center reports having gotten into
b. a client was being abused concurrent with counseling	18 (12.8%)	17 (15.0%)	23 (19.0%)	12 (9.0%)	35 (13.8%)	trouble for not reporting child abuse.
c. a client had previously abused a child	10 (7.1%)	7 (6.2%)	12 (9.9%)	5 (3.8%)	17 (6.7%)	
d. a client was abusing a child concurrent with counseling	26 (18.4%)	16 (14.2%)	29 (24.0%)	13 (9.8%)	42 (16.5%)	
29. Directors opinions on possible law requiring a counselor to inform a state agency if a client reports having had sex with a previous therapist:						
a. opposed - because potential damage to counseling relationship is too great	50 (35.5%)	29 (25.7%)	31 (25.6%)	48 (36.1%)	79 (31.1%)	No center reports that there is a law in their state at present, but such a law is being discussed
b. in favor - even though it poses risks to counseling relationship, it will serve to						in several states.
clean up the profession	36 (25.5%)	42 (37.2%)	39 (32.2%)	39 (29.3%)	78 (30.7%)	
c. ambivalent	45 (31.9%)	40 (35.4%)	42 (34.7%)	43 (32.3%)	85 (33.5%)	

	URBAN	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
 Directors who would comply if the above law was passed in their state: 						
a. yes	62 (35.5%)	49 (43.4%)	52 (43.0%)	59 (44.4%)	111(43.7%)	The varied opinions of directors on this
b. no	40 (28.4%)	24 (21.2%)	33 (27.3%)	31 (23.3%)	64 (25.2%)	topic suggests a need of for broader discussion.
c. other	34 (24.1%)	32 (28.3%)	30 (24.8%)	36 (27.1%)	66 (26.0%)	
31. Campuses with a substantial						•
number of international students	116(82.3%)	55 (48.7%)	101(83.5%)	70 (52.6%)	171(67.3%)	
32. If yes to #31, how these students make use of counseling services:						
a. more than other students	3 (2.6%)	2 (3.6%)	4 (4.0%)	1 (1.4%)	5 (2.9%)	
b. about the same as other students	36 (31.0%)	17 (30.9%)	28 (27.7%)	25 (35.7%)	53 (31.0%)	
c. less than other students	63 (54.3%)	35 (63.6%)	56 (55.4%)	42 (60.0%)	98 (57.3%)	
d. rarely, mostly for extreme emergencies	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	
 Campuses where there is an increase in domestic violence among international students 	16 (11.3%)	17 (15.0%)	19 (15.7%)	14 (10.5%)	33 (13.0%)	
34. Directors who had to discipline or terminate a counselor or intern for unethical practices	9 (6.4%)	4 (3.5%)	8 (6.6%)	5 (3.8%)	13 (5.1%)	Down 3% from last year.

Examples of circumstances leading to reprimand or termination of a counselor or intern:

- a) Counselor borrowed money from center and was inviting clients to their apartment
- b) Counselor established intimate relationships with clients and graduate students
- c) Violation of confidentiality
- d) Sexual harrassment
- e) Intern offered rides to two current clients of center who also were inpatients at his rotation
- f) Theft
- g) Staff member placed self in a potential conflict of interest situation by promoting product to clients in which he had a financial interest
- h) Intern was threatening students in dorms when they refused to talk with him
- i) Intern was inappropriate in dealing with conflict with supervisor
- j) Had to confront two newly "graduated" interns for failing to report that they had received an extra month's pay; error went undetected for 2 1/2 months

Other ethical or legal dilemmas directors were confronted with this past year:

- a) Senior staff member was decompensating and needed treatment
- b) Trauma and burnout of leaders of AIDS therapy group five members died within a year, and another is suicidal
- c) Denial of services to students whose demand for services exceeds that which we can or want to provide
- d) A student has threatened to retain a lawyer in order to have a copy of his entire counseling file, replete with progress notes. A written summary was offered to the student, along with a chance to view all contents with the therapist, but release of the entire file has been denied by therapist.

- e) A former client (borderline personality) wrote a letter to the editor of the school papter which included a distorted account of her experiences in the counseling center and a direct attack on the director. Incident blew over and did not seem to have an affect on other students.
- f) A student reported a child abuse case where a relative was involved. Proper authorities were contacted, but child remained in abuse environment. No resolution to problem
- g) Working with students who are children of faculty members. One such student was dealing with abuse issues.
- h) Concern with whether or not to provide counseling to one of our workstudy students. We referred him off-campus
- i) Student told a counselor that they had found a way to access university computers to alter records. We reported to Asst. Chancellor that there was a possibility that the university's system was compromised
- j) Informing or not informing sexual partners of clients who have AIDS but who have continued to have sex without informing their partners of disease
- k) Unqualified health center staff making psychological/psychiatric diagnoses and offering on-going therapy
- 1) Impaired staff member permitted to remain on staff by administration until director pushed the issue
- m) Possible breach of confidentiality therapist divulged to department head that an intern from her department had been a client. Intern did not wish to pursue the issue, and letter of reprimand was written to therapist
- n) Non-licensed, non-certified masters level counselors function independently, without supervision, and represent malpractice liability for the institution
- o) We hospitalized a student who asked that parents not be contacted; parents threatened to sue if student was ever hospitalized again without their knowledge. Informed parents of center's policy, and that student, as an adult, has a right to decide about contacting parents or not
- p) A client requested that a counselor post bail for him. The counselor refused and explored the issue at next session
- q) The possibility of counselors referring clients to their private practices we created a policy against this practice
- r) What and how to communicate with parents of very suicidal foreign student language barrier
- s) Unfounded allegation of drug and alcohol abuse among staff. All absolved and accuser dismissed
- t) A staff member was seeing a handicapped client (over 18) who was being raped by her natural father with mother's knowledge. The client could, in my opinion, be considered incompetent to protect own interest/welfare.
- u) Clients reported that the grad psych dept. was running a group therapy practicum with the professor serving as the therapist seems to be dual relationship.
- v) A clinical psych grad student reported being sexually abused by a professor. The student reported the issue to the dean of students; the professor denied the abuse and remains on staff. Am still in conflict with how the sexual abuse should have been handled.
- w) Trying to determine under what circumstances anorexic clients should be hospitalized involuntarily. We are trying to develp a pretreatment contract.
- x) Giving DSM-III diagnoses to clients so that they may collect from insurance; this results in overdiagnosis.
- y) Athletic department wants to mandate "test-positive" athletes to receive counseling in the counseling center, even though we don't have a trained drug abuse counselor on our staff.
- z) We struggled with child abuse reporting and adopted a "zero-tolerance" policy we report every time.
- aa) Notification of parents when suicidal student is over 18. We continue to notify parents in all suicide attempts, regardless of age of student.
- ab) After female student was hospitalized twice, she was allowed to retrieve her gun from campus police. No state law forbids mentally unstable people from having a gun even if they relinquish it voluntarily to avoid problems.
- ac) Debate is ongoing regarding reporting of HIV positive clients, especially those in residence halls. No resolution.

35. Relative to other years,	<u>URBAN</u>	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
number of cases of anorexia:	7 (5.0%)	15 (12 24)	9 (7.4%)	13 (9.8%)	22 (8.7%)	
a. more	7 (5.0%)	15 (13.3%)		66 (49.6%)	125(49.2%)	
b. about the same	80 (56.7%)	45 (39.8%)	59 (48.8%)		72 (28.3%)	· ·
c. a slight decline	36 (25.5%)	36 (31.9%)	35 (28.9%)	37 (27.8%)		The second of contact
d. a decided decline	11 (7.8%)	8 (7.1%)	10 (8.3%)	9 (6.8%)	19 (7.5%)	The number of centers reporting seeing more
36. Relative to other years, number of cases of bulimia:						anorexia or bulimia cases has shown a general decline over
a. more	23 (16.3%)	32 (28.3%)	24 (19.8%)	31 (23.3%)	55 (21.7%)	the past 5 years.
b. about the same	88 (62.4%)	53 (46.9%)	74 (61.2%)	67 (50.4%)	141(55.5%)	
c. a slight decline	21 (14.9%)	20 (17.7%)	17 (14.0%)	24 (18.0%)	41 (16.1%)	
d. a decided decline	4 (2.8%)	4 (3.5%)	3 (2.5%)	5 (3.8%)	8 (3.1%)	
37. Likelihood of staff probing for earlier sexual abuse if female client presents with long standing emotional						
problems of undetermined origin	78 (55.3%)	70 (61.9%)	76 (62.8%)	72 (54.1%)	148(58.3%)	
38. Likelihood of staff probing for earlier sexual abuse if male client presents with						
above symptoms	29 (20.6%)	29 (25.7%)	31 (25.6%)	27 (20.3%)	58 (22.8%)	
39. Centers that have a written policy for involuntary removal of student from residence halls for						
psychological reasons	55 (39.0%)	67 (59.3%)	54 (44.6%)	68 (51.1%)	122(48.0%)	
40. Centers which utilize psychiatric consultation:						
a. have one or more full time psychiatrist on staff	7 (5.0%)	4 (3.5%)	10 (8.3%)	1 (0.8%)	11 (4.3%)	
b. refer to SHS psychiatrists	31 (22.0%)	17 (15.0%)	40 (33.1%)	8 (6.0%)	48 (18.9%)	
c. contract with psychiatrists						
in community on "as need" basis and pay their fee	19 (13.5%)	17 (15.0%)	10 (8.3%)	26 (19.5%)	36 (14.2%)	
 d. refer to psychiatrists in community and student pays fee 	47 (33.3%)	53 (46.9%)	31 (25.6%)	69 (51.9%)	100(39.4%)	
e. part time psychiatrists on staff	26 (18.4%)	12 (10.6%)	20 (16.5%)	18 (13.5%)	38 (15.0%)	
f. other	11 (7.8%)	10 (8.8%)	10 (8.3%)	11 (8.3%)	21 (8.3%)	
41. Centers' primary theoretical orientation:						
a. none	92 (65.2%)	69 (61.1%)	77 (63.6%)	84 (63.2%)	161(63.4%)	•
b. psychodynamic	24 (17.0%)	17 (15.0%)	22 (18.2%)	19 (14.3%)	41 (16.1%)	
c. cognitive-behavioral	15 (10.6%)	22 (19.5%)	15 (12.4%)	22 (16.5%)	37 (14.6%)	•
d. other	7 (5.0%)	4 (3.5%)	4 (3.3%)	7 (5.3%)	11 (4.3%)	

	<u>URBAN</u>	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
42. Centers with intern training program	79 (56.0%)	43 (38.1%)	69 (57.0%)	53 (39.8%)	122(48.0%)	
43. If yes to #42, is center approved by APA:						
a. yes	27 (34.2%)	12 (27.9%)	34 (49.3%)	5 (9.4%)	39 (32.0%)	
b. no, but working on it	12 (15.2%)	4 (9.3%)	12 (17.4%)	4 (7.5%)	16 (13.1%)	
c. no	45 (57.0%)	34 (79.1%)	32 (46.4%)	47 (88.7%)	79 (64.8%)	
44. Centers with intern training programs, that hoped to recruit an intern from a minority group	69 (87.3%)	31 (72.1%)	68 (98.6%)	32 (60.4%)	100(82.0%)	
45. If yes to #44, those centers that were successful	29 (42.0%)	10 (32.3%)	29 (42.6%)	10 (31.3%)	39 (39.0%)	
46. Centers with practicum students	98 (69.5%)	68 (60.2%)	93 (76.9%)	73 (54.9%)	166(65.4%)	
47. If yes to #46, practicum students permitted to remove tapes from center for outside supervision	50 (51.0%)	39 (57.4%)	45 (48.4%)	44 (60.3%)	89 (53.6%)	
48. Centers that contract with staff on how they will spend their time	69 (48.9%)	46 (40.7%)	69 (57.0%)	46 (34.6%)	115(45.3%)	

^{49.} No. of counseling hours per week considered a full case load for a counselor: Responses range from 15 to 37 hours per week. The median response is 25 hours per week.

- 50. Responses to approximate staff hours per week allotted for the following activities:

 - a. Serving as training director: Range: 4 15 hours per week. Median response: 3 hours per week
 b. Serving as an assistant director: Range: 5 20 hours per week. Median response: 5 hours per week
 - c. Serving as consultation/outreach coordinator: Range: 2 15 hours per week. Median response: 3 hours per week d. Coordinating the center's testing program: Range: 4 40 hours per week. Median response: 10 hours per week e. Leading a group: Range: 2 6 hours per group. Median response: 3 hours per week

 - Administrative activities (casenotes, preparation, etc.): Range: 1 20 hours per week. Median response: 4 hours per week

Other listed uses of staff time: program planning, supervision, projects of personal interest, professional development, committee meetings, speaking engagements, teaching, workshops and research (time allotments were not obtained).

51. If student commits suicide:

а.	director would inform VP, even if not asked, if student had been a client	65 (46.1%)	56 (49.6%)	51 (42.1%)	70 (52.6%)	121(47.6%)	
b.	director would respond affirmatively if asked by VP if student was a client	106(75.2%)	88 (77.9%)	85 (70.2%)	109(82.0%)	194(76.4%)	
c.	director would inform VP, if asked, that student had not been a client	111(78.7%)	98 (86.7%)	96 (79.3%)	113(85.0%)	209(82.3%)	
d.	director would respond affirmatively to parents if asked if student was a client	88 (62.4%)	73 (64.6%)	77 (63.6%)	84 (63.2%)	161(63.4%)	If a suicide occurred, almost all directors would be willing to meet with parents to
е.	director would talk to parent about son/daughter's concerns prior to suicide if	S					help them process the death.
	student had been a client	71 (50.4%)	46 (40.7%)	59 (48.8%)	58 (43.6%)	117(46.1%)	

			. T. A. D.C.C.	CMALL	TOT AT	COMMENTS
52. Director's knowledge of state law regarding the maintenance of confidentiality for a former client who is deceased:	<u>URBAN</u>	<u>NON-URBAN</u>	<u>LARGE</u>	SMALL	TOTAL	COMPLEYIS
a. confidentiality is still protected	34 (24.1%)	18 (15.9%)	25 (20.7%)	27 (20.3%)	52 (20.5%)	•
 b. confidentiality guidelines are much looser 	24 (17.0%)	17 (15.0%)	25 (20.7%)	16 (12.0%)	41 (16.1%)	
c. don't know	83 (58.9%)	78 (69.0%)	71 (58.7%)	90 (67.7%)	161(63.4%)	
 Centers with designated coordinator of clinical services 	58 (41.1%)	40 (35.4%)	66 (54.5%)	32 (24.1%)	98 (38.6%)	
54. If yes to #53, directors believe these coordinators would like to have an informal organization similar to AUCCCD.	40 (69.0%)	33 (82.5%)	49 (74.2%)	24 (75.0%)	73 (74.5%)	If anyone on your staff is interested in organizing this group, I have the list of schools.
55. Centers with identified counselor(s) who specialize(s) in working with gay or lesbian students	39 (27.7%)	18 (15.9%)	36 (29.8%)	21 (15.8%)	57 (22.4%)	
56. Centers with special programs for gay and lesbian students	50 (35.5%)	43 (38.1%)	51 (42.1%)	42 (31.6%)	93 (36.6%)	
57. Existence of committee or task force on campus that is charged with addressing the issue of discrimination against sexual minorities	48 (34.0%)	41 (36.3%)	49 (40.5%)	40 (30.1%)	89 (35.0%)	
58. Centers with following concerns:						
a. waiting list problems	54 (38.3%)	47 (41.6%)	62 (51.2%)	39 (29.3%)	101(39.8%)	
 b. increase in numbers of students with severe psychological problems 	100(70.9%)	88 (77.9%)	99 (81.8%)	89 (66.9%)	188(74.0%)	Up 18% since 1988
c. difficulty filling groups	72 (51.1%)	65 (57.5%)	56 (46.3%)	81 (60.9%)	137(53.9%)	· · · · · · · · · · · · · · · · · · ·
d. increased bureaucratization	28 (19.9%)	17 (15.0%)	27 (22.3%)	18 (13.5%)	45 (17.7%)	Other concerns: 1. Referral by outside
e increased paperwork	31 (22.0%)	16 (14.2%)	27 (22.3%)	20 (15.0%)	47 (18.5%)	agencies of clients need- ing long term therapy
f. increase in domestic violence cases	31 (22.0%)	26 (23.0%)	31 (25.6%)	26 (19.5%)	57 (22.4%)	to center 2. Meeting the emotional
 g. decreasing numbers of minority students coming to center 	21 (14.9%)	15 (13.3%)	20 (16.5%)	16 (12.0%)	36 (14.2%)	3. Growing demand for
h. pressure to go to a time-limited model	44 (31.2%)	41 (36.3%)	49 (40.5%)	36 (27.1%)	85 (33.5%)	services with poor referral options 4. Increase in substance
 i. increased reports of child abuse experiences 	89 (63.1%)	81 (71.7%)	86 (71.1%)	84 (63.2%)	170(66.9%)	abuse problems 5. Inadequate
j. emphasis on accountability data for higher level	/		24 /20 1	26 (10 5 %)	40 (22 (~)	supervisory model for staff
administration	39 (27.7%)	21 (18.6%)	34 (28.1%)	26 (19.5%)	60 (23.6%)	
k. training demands of interns reduce clinical hours	20 (14.2%)	8 (7.1%)	20 (16.5%)	8 (6.0%)	28 (11.0%)	

	URBAN	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
 pressure to do more about campus drug and alcohol abuse 	75 (53.2%)	60 (53.1%)	64 (52.9%)	71 (53.4%)	135(53.1%)	6. Lack of holistic
m. need to find better referral	75 (55.2 %)	00 ()3.1%)	01 (32.7%)	71 (33.1%)	135(33.14)	approach to counseling needs due to decentral-
sources for students who need long term help	86 (61.0%)	70 (61.9%)	83 (68.6%)	73 (54.9%)	156(61.4%)	ization 7. Lack of contracted
n. incompetent or poorly motivated staff	24 (17.0%)	19 (16.8%)	27 (22.3%)	16 (12.0%)	43 (16.9%)	psychiatric services
o. concern about supervisory skills of staff with interns	13 (9.2%)	7 (6.2%)	15 (12.4%)	5 (3.8%)	20 (7.9%)	8. Coping with staff's personal problems
p. difficulty finding minority	15 (7.2 4)	, (0.24)		3 (3.0 %)		
candidates to fill open positions	54 (38.3%)	55 (48.7%)	58 (47.9%)	51 (38.3%)	109(42.9%)	
 q. knowing what should and should not be included in 						
case notes r. anxiety among staff about	30 (21.3%)	26 (23.0%)	24 (19.8%)	32 (24.1%)	56 (22.9%)	
legal issues	46 (32.6%)	36 (31.9%)	33 (27.3%)	49 (36.8%)	82 (32.3%)	
59. Schools with special programming for minority students	125(88.7%)	109(96.5%)	111(91.7%)	123(92.5%)	234(92.1%)	
60. If yes to #59, the place that this gets done:						
a. through c.c.	9 (7.2%)	3 (2.8%)	5 (4.5%)	7 (5.7%)	12 (5.1%)	
b. through student affairs	58 (46.4%)	47 (43.1%)	44 (39.6%)	61 (49.6%)	105(44.9%)	
c. through office outside of student affairs	19 (15.2%)	19 (17.4%)	14 (12.6%)	24 (19.5%)	38 (16.2%)	
61. Centers which provide personal counseling without fee to individuals not directly						
related to institution	66 (46.8%)	46 (40.7%)	46 (38.0%)	66 (49.6%)	112(44.1%)	
62. If yes to #61, would institution assume legal responsibility in event of suit by these clients:						
a. yes	24 (36.4%)	17 (37.0%)	22 (47.8%)	19 (28.8%)	41 (36.6%)	
b. no	12 (18.2%)	10 (21.7%)	8 (17.4%)	14 (21.2%)	22 (19.6%)	
c. don't know	42 (63.6%)	27 (58.7%)	27 (58.7%)	42 (63.6%)	69 (61.6%)	
63. Since questions like #61 and #62 were asked in 1986, has center tried to reduce number of non-affiliated clients:						
a. yes	28 (19.9%)	28 (24.8%)	26 (21.5%)	30 (22.6%)	56 (22.0%)	
b. no	18 (12.8%)	10 (8.8%)	16 (13.2%)	12 (9.0%)	28 (11.0%)	
c. didn't see question 4 years ago; now I'm concerned	12 (8.5%)	11 (9.7%)	11 (9.1%)	12 (9.0%)	23 (9.1%)	
d. never a problem	64 (45.4%)	48 (42.5%)	52 (43.0%)	60 (45.1%)	112(44.1%)	

	<u>URBAN</u>	NON-URBAN	LARGE	SMALL	TOTAL	COMMENTS
64. How do decisions get made on division of travel money:						
a. available money divided equally	52 (36.9%)	60 (53.1%)	41 (33.9%)	71 (53.4%)	112(44.1%)	
b. same as a, but training director gets more	31 (22.0%)	15 (13.3%)	28 (23.1%)	18 (13.5%)	46 (18.1%)	
 goes only to staff making presentations at conferences 	5 (3.5%)	1 (0.9%)	3 (2.5%)	3 (2.3%)	6 (2.4%)	
d. tied to money generated by staff	3 (2.1%)	1 (0.9%)	3 (2.5%)	1 (0.8%)	4 (1.6%)	
e, other	46 (32.6%)	33 (29.2%)	44 (36.4%)	35 (26.3%)	79 (31.1%)	

Creative ways to supplement travel budget:

- a) Have DISCOVER (Career exploration) testing fee, and increase client load.
- b) Staff given release time to teach freshman seminars are given \$500.00 from budget to spend as they like (064)
- c) Have athletic department support one or two trips for workshops a year (205)
- d) Tap campus research fund for trips involving presentations (066)
- e) We will take some of our collective travel budget to bring in external presenters, training, videotapes, etc. It is much more cost efficient than going to conferences, and is team building in nature (219, 227, 008)
- f) Development funds set up for new faculty and staff by the university; 2 staff are fully funded for national presentations this year through these funds (030)
- g) Get someone else to pay, for example, ETS for test scholarships (099)
- h) Student Orientation coordinator collects pre-college orientation fees and sponsors fund-raising activity (001)
- i) Fines for alcohol code violations are added to D&A budget. We USE funds for travel related to D&A issues (063)
- j) Supplement by money made on career fairs each year.
- k) Run additional programs through Continuing Education and use extra funds for travel (157)
- 1) Union contracts provide for "Educational Stipend". Monies are negotiated with contracts (139)
- m) Vice President provides "Staff Vitality" funds in the Spring. Can be used for special requests (111)
- n) Give workshops and invite the community for a fee (133)
- o) Have alumni mid-career counseling after hours. Charge \$45/initial assessment and \$30 for subsequent sessions.

 Money goes to counselors' travel budget (108)

	<u>URBAN</u>	NON-URBAN	LARGE	<u>SMALL</u>	TOTAL	COMMENTS
65. Centers with major crisis on						
campus that required center involvement	68 (48.2%)	51 (45.1%)	60 (49.6%)	59 (44.4%)	119(46.9%)	

Examples of crises and centers' role:

- a) Deaths (suicide, AIDS); post mortems and group/individual counseling for those involved (5 schools).
- b) Violent deaths of football team in plane crash, tennis team in car crash, student homicide, etc. Counselors worked in various ways with grief reactions (7 schools).
- c) Vocational testing to help university staff laid off in budget cutback.
- d) Death of Residence Hall Director; Death of President. Grief work with faculty/staff/students (2 schools).

- e) Women's basketball team involved in accident Nov. 1989; 2 killed and 5 injured (3 seriously). Group and team counseling given that week and follow up counseling during rest of year. Each student life professional had a couple of students they kept in contact with.
- f) Race relations mediation required in residence hall.
- g) Sit-in by black students counselors assisted in follow up sensitivity training.
- h) Aggravated rape situation dealt with victim, relative of perpetrator, residence hall and student affairs.
- i) Expanded walk-in hours and post-trauma groups following earthquake and hurricane (3 schools).
- j) Flight 103 bombing coordinated all counseling and support needs.

66. Average salary of newly hired:

Ac	ministrative	Minority <u>Male</u>	Minority <u>Female</u>	Caucasian <u>Male</u>	Caucasian <u>Female</u>	•
a.	Director	41,961 (n = 1)	54,500 (n = 1)	43,800 (n = 7)	41,800 (n = 8)	
b.	Training Director	0	0	50,000 (n = 1)	34,180 (n = 1)	More women directors
c.	Assistant or Associate Director	34,075 (n = 2)	42,000 (n = 1)	44,000 (n = 1)	35,709 (n = 6)	hired this year, but salaries continue to be lower than for newly
d.	PhD + experience	38,750 (n = 5)	39,002 (n = 4)	32,149 (n = 7)	33,305 (n = 13)	hired male directors.
е.	New doctorate	32,975 (n = 7)	33,246 (n = 7)	27,198 (n = 10)	29,273 (n = 18)	Women fare better this year in other
ſ.	A. B. D.	0	30,837 (n = 8)	28,159 (n = 8)	27,651 (n = 14)	categories, however.
8.	MA + experience	24,000 (n = 1)	28,420 (n = 5)	28,181 (n = 3)	27,708 (n = 19)	
h.	New MA	20,500 (n = 2)	30,500 (n = 2)	25,820 (n - 3)	24,640 (n = 5)	
i.	MSW + experience	24,000 (n - 1)	27,500 (n = 2)	28,400 (n = 2)	30,416 (n = 6)	
j.	New MSW	0	0	24,000 (n = 2)	0	

Alphabetized Listing of Participants (Directory Number Follows Name)

	Allbrittey, B. (099)	Bucell, M. (049)	Dore, P. (121)	Hammond, B. (225)
	Alecksen, D. (231)	Butchko, R. (032)	Douce, L. (260)	Hanek, M. (108)
	Anderson, D. (098)	Cannici, J. (158)	Doyle, J. (085)	Harman, R. (168)
	Anton, W. (202)	Carek, R. (012)	Drum, D. (206)	Harris, H. (097)
	Archer, J. (169)	Carney, C. (079)	Easton, R. (226)	Hattauer, E. (144)
٠	Arroyo, S. (031)	Carroll, H. (181)	Ehrenworth, J. (137)	Hatton, J. (024)
	AuBuchon, J. (113)	Chafey, R. (236)	Ellis, K. (134)	Hansche, J. (162)
	Azar, J. (120)	Chandler, D. (123)	Erskine, C. (038)	Heikkmen, C. (216)
1	Baker, T. (090)	Chandler, S. (261)	Evans, J. (004)	Heitzmann, D. (111)
- 1	Backner, B. (118)	Chezik, D. (124)	Everhart, D. (191)	Hensley, S. (089)
1	Bakewell, A. (025)	Clack, J. (211)	Feist, J. (037)	Hersh, J. (180)
	Ball, W. (044)	Clark, A. (253)	Fornal, S. (154)	Hocking, T. (218)
	Barcclay, R. (047)	Clinton, L. (045)	Fredrick, J. (104)	Holmes, J. (213)
	Barker, A. (010)	Closs, C. (015)	Free, J. (244)	Hopkins, W. (252)
	Barry, J. (050)	Coffman, J. (247)	Freeman, S. (179)	Horikawa, H. (155)
	Bayne, R. (126)	Collins, M. (114)	Fygetakis, L. (237)	Hoyt, A. (017)
	Beck, E. (112)	Cook, T. (222)	Gale, D. (143)	Irvine, J. (251)
	Bertsch, D. (029)	Copeland, P. (132)	Gallagher, R. (197)	Jacks, R. (234)
	Bingham, R. (092)	Cooper, S. (219)	Garni, K. (153)	Jansen, R. (214)
	Birky, I. (082)	Corazzini, J. (221)	Geller, M. (116)	John, K. (059)
	Birmingham, D. (245)	Comer, P. (232)	Gellert, J. (135)	Johnson, M. (122)
	Blackburn, L. (030)	Cousins, J. (147)	Glore, S. (230)	Johnston, P. (172)
	Blankenship, J. (002)	Covington, J. (096)	Godenne, G. (076)	Jones, A. (013)
	Blevens, J. (008)	Craig, D. (086)	Goldschmidt, P. (240)	Jones, J. (185)
	Bloom, L. (051)	Crego, C. (023)	Gordhamer, R. (157)	Jones, L. (130)
	Bolland, H. (033)	Cunningham, J. (255)	Gordon, M. (075)	Jones, W. (063)
	Brent, S. (229)	Curoe, B. (084)	Graham, D. (256)	Kanishige, E. (175)
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	Brom, G. (055)	Davidshofer, C. (257)	Grant, C. (177)	Karner, U. (228)
	Brown, S. (249)	Davis, D. (165)	Grieger, I. (073)	Keare, J. (190)
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	Browning, B. (021)	Donaldson, S. (243)	Hageseth, J. (215)	Kirts, D. (080)
	Brucker, A. (182)	Donn, P. (007)	Hamilton-Obaid, B. (25	0) Kissinger, R. (142)

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Knott, G. (200)	Nerels, L. (128)	Schubert, M. (223)	Stone, G. (173)
Kranz, P. (048)	Newton, F. (077)	Schemmel, D. (264)	Stremba, B. (199)
Krieger, M. (006)	Nickeson, S. (204)	Schodde, S. (041)	Stubb, M. (241)
Lewis, J. (174)	Oakland, R. (005)	Schreiner, F. (081)	Summers, L. (239)
Lindbloom, L. (026)	O'Hare, M. (042)	Schweber, J. (192)	Swenson, D. (034)
Lockwood, A. (201)	Oling, J. (103)	Scott, J. (156)	Terezakis, M. (028)
Maloy, C. (160)	Overton, T. (195)	Seals, T. (171)	Thomas, S. (115)
Malnig, L. (246)	Pace, D. (066)	Sell, J. (151)	Thompson, L. (110)
Maierle, P. (071)	Papalia, A. (146)	Sellers, J. (238)	Torres, J. (217)
Margolis, G. (259)	Parnes, J. (020)	Sena, E. (019)	Toth, M. (036)
Marsh, R. (205)	Paseali, J. (148)	Sewell, J. (095)	Tracy, D. (040)
Martin, G. (102)	Paxton, W. (258)	Shapiro, T. (070)	Turner, A. (269)
Martin, P. (083)	Payne, G. (001)	Sharry, A. (052)	Van House, C. (105)
Martin, T. (140)	Payton, C. (068)	Sheridan, M. (065)	Velez, M. (263)
Matthews, D. (064)	Perkins, R. (003)	Shick-Tryon, G. (058)	Vollmer, B. (093)
May, R. (196)	Podolnick, E. (149)	Sieveking, N. (220)	Wales, E. (184)
McBrien, R. (131)	Pollard, J. (039)	Simek-Morgan, L.(056)	Wall, K. (133)
McCullough, L. (069)	Provost, M. (268)	Simono, R. (193)	Walsh, D. (074)
McGuinness, T. (011)	Rabin, L. (027)	Silva, S. (207)	Wayne, W. (265)
McQuade, M. (127)	Rhoden, J. (163)	Skeen, D. (100)	Webb, R. (067)
Merryman, H. (119)	Richardson, L. (078)	Slager, J. (094)	Wenz, B. (022)
Meyer, B. (183)	Richardson, T. (088)	Slavin, J. (161)	Westman, J. (117)
Miars, R. (072)	Ritchie, J. (254)	Sloan, A. (057)	White, M. (152)
Miller, W. (060)	Rivero, E. (262)	Smith, A. (176)	Wilkinson, W. (091)
Mond, M. (178)	Robinson, D. (186)	Smith, C. (035)	Williams, G. (242)
Moorman, J. (166)	Rosen, D. (159)	Snodgrass, G. (141)	Williams, J. (212)
Morris, J. (170)	Rosenstein, I. (266)	Sorenson, D. (014)	Williams, V. (187)
Morris, W. (145)	Ross, M. (087)	Southwick, R. (227)	Williamsen, J. (129)
Morrill, W. (209)	Roy, M. (164)	Stee1, C. (167)	Willihnganz, R. (210)
Murphy, P. (109)	Ruffin, J. (270)	Steinberg, R. (136)	Winters, J. (016)
Nelson, J. (043)	Sanders, B. (046)	Stocks, M. (053)	Yamada, K. (018)

Counseling Center Directory

- 001. Gladys B. Payne
 <u>Alabama State University</u>
 915 S. Jackson St.
 Montgomery, AL 36101
 (205) 293-4382
- 004. Joan M. Evans
 Antioch College
 795 Livermore St.
 Yellow Springs, OH 45387
 (513) 767-6407
- 007. Patsy A. Donn
 Ball State University
 Lucina Hall
 2000 University Ave.
 Muncie, IN 47306
 (317) 285-1264
- 010. Anita Barker

 <u>Berea College</u>

 CPO 2310

 Berea, KY 40404

 (606) 986-9341
- 013. Ann Jones

 <u>Bradley University</u>

 Center for Wellness & Counseling
 Peoria, IL 61625
 (309) 677-2408
- 016. John Winters

 Bryant College

 450 Douglas Pike

 Smithfield, RI 02917

 (401) 232-6045
- 019. Esteban Sena
 California State U. -Fresno
 Shaw and Cedar Avenues
 Fresno, CA 93740
 (209) 278-2732
- 022. Betty J. Wenz

 <u>Cal. State U. -Hayward</u>

 WA408

 Hayward, CA 94542

 (415) 881-3761
- 025. Arthur L. Bakewell
 California University of Pa.
 California, PA 15419
 (412) 938-4191
- 028. Michael Terezakis
 Central Conn. State U.
 Willard Hall
 New Britain, CT 06050
 (203) 827-7653

- 002. Jearl L. Blankenship <u>Alfred State College</u> Alfred, NY 14802 (607) 582-4500
- 005. Ron Oakland
 Austin Peay State Univ.
 Box 4397
 Clarksville, TN 37044
 (615) 648-6162
- 008. J. Keith Blevens

 <u>Baylor University</u>

 Box 7060

 Waco, TX 76798

 (817) 755-2467
- 011. Thomas McGuinness

 Boston College
 Gasson 108
 Chestnut Hill, MA 02167
 (617) 552-3310
- 014. David M. Sorenson
 Brigham Young University
 169 SWKT
 Provo, UT 84602
 (801) 378-3035
- 017. Arlyne E. Hoyt

 <u>Bucknell University</u>

 Psych. Services, Lowry House
 Lewisburg, PA 17837

 (717) 524-1604
- 020. Jane C. Parnes

 <u>Cal. State U. Fullerton</u>

 Student Health and Counseling
 Fullerton, CA 92634

 (714) 773-2800
- 023. Clyde A. Crego
 Cal State U. Long Beach
 226 SSA Building
 Long Beach, CA 90840
 (213) 985-4001
- 026. Lois Lindbloom
 Carleton University
 One N. College St.
 Northfield, MN 55057
 (507) 663-4080
- 029. Donald Bertsch
 Central Michigan U.
 102 Foust Hall
 Mt. Pleasant, MI 48859
 (517) 774-3381

- 003. Robert J. Perkins
 Alma College
 Center for Student Development
 Alma, MI 48801
 (517) 463-7225
- 006. Marian E. Krieger

 Baldwin Wallace College
 207 Beech St.

 Berea, OH 44017
 (216) 826-2180
- 009. Roger Danchise

 <u>Bentley College</u>

 175 Forest St.

 Waltham, MA. 02154
- 012. Roman Carek

 <u>Bowling Green State University</u>
 320 Student Services Building
 Bowling Green, OH 43403
 (419) 372-2081
- 015. Cathie A. Closs

 Brock University

 Counseling Centre, ST411

 St. Catherine, Ontario L26-3A1

 (416) 688-5550 X3240
- 018. Kerry Yamada

 <u>Cal Poly S L O</u>

 Counseling Services

 San Luis Obispo, CA 93407

 (805) 756-2511
- 021. Bobbe Browning
 Cal. State U. -Fullerton
 LH-208
 Fullerton, CA 92634
 (714) 773-3121
- 024. John M. Hatton

 <u>Cal. State U. San Bernardino</u>

 5500 University Parkway

 San Berardino, CA 92407

 (714) 880-5040
- 027. Lorrie E. Rabin
 Carnegie Mellon University
 Morewood Gardens E tower
 Pittsburgh, PA 15213
 (412) 268-2922
- 030. Lucy Blackburn
 Central Missouri State U.
 100 Humphreys Building
 Warrensburg, MO 64093
 (816) 429-4060

- 031. Sara G. Arroyo
 Central Washington U.
 Health and Counseling
 Ellensburg, WA 98926
 (509) 963-1391
- 034. David X. Swenson
 College of St. Scholastica
 1200 Kenwood Ave.
 Duluth, MN
 (218) 723-6085
- 037. Jerry Feist 03
 Cornell University
 Psych. Services-Gannett Health Ct.
 Ithaca, NY 14853
 (607) 255-5208
- 040. Davis Tracy

 <u>Dickinson College</u>

 Counseling Services

 Carlisle, PA 17013

 (717) 245-1485
- 043. John E. Nelson

 <u>Duquesne University</u>
 308 Admin. Building
 Pittsburgh, PA 15282
 (412) 434-6208
- 046. Bud Sanders

 Eastern Illinois Univ.
 1711 7th Street
 Charteston, IL 61920
 (217) 581-3413
- 052. Sister Ann Sharry
 Emmanuel College
 400 the Fenway
 Boston, MA 02115
 (617) 735-9920
- 055. Gary D. Brom
 Fairleigh Dickinson Univ.
 Rutherford NJ 07070
 (201) 460-5323
- 058. Georgiana Shick Tryon <u>Fordham University</u> 226 Dealy Hall Bronx, NY 10458 (212) 579-2140

- 032. Richard W. Butchko
 Christopher Newport College
 Newport News, VA 23606
 (804) 594-7046
- 035. Chuck Smith
 College of St. Thomas
 2115 Summit Ave. #4040
 St. Paul, MN 55105
 (612) 647-5190
- 038. Charlene Erskine
 Creighton University
 Ct. California at 24th
 Omaha, NE 68778
 (402) 280- 2733
- 041. Stephen Schodde

 <u>Drake University</u>
 2507 University

 Des Moines, IA 50311
 (515) 271-3866
- 044. W. Ball

 East Carolina University

 Counseling Center

 Greenville, NC 27858

 (919) 757-6661
- 047. Rosalyn Barcclay
 <u>Eastern Michigan Univ.</u>
 Snow Health Center
 Ypsilanti, MI 48197
 (313) 487-1118
- 050. James F. Barry
 Elmhurst College
 190 Prospect
 Elmhurst, IL 60126
 (708) 617-3560
- 053. Mark T. Stocks

 <u>Evangel College</u>

 1111 N. Glenstone

 Springfield, MO 65804

 (417) 865-2811 x222
- 056. Lynn Simek-Morgan
 Florida International Univ.
 211 University House
 Miami, FL 33199
 (305) 348-2434
- 059. Kenneth John
 Franklin and Marshall Col.
 Counseling Services
 Lancaster, PA 17604
 (717) 291-4083

- 033. Herbert R. Bolland
 Clarion University of Pa.
 148 Egbert Hall
 Clarion, PA 16214
 (814) 226-2255
- 036. Matthew A. Toth
 College of the Holy Cross
 P.O. Box D
 Worcester, MA 01610
 (508) 793-3363
- 039. Jeff Pollard

 <u>Denison University</u>

 Whisler Hall

 Granville, OH 43023

 (614) 587-6647
- 042. Marianne M. O'Hare

 <u>Drew University</u>
 36 Madison Ave.

 Madison, NJ 07940
 (201) 408-3398
- 045. Linda Clinton

 East Texas State University
 Student Services Building
 Commerce, TX 75428
 (214) 886-5145
- 048. Peter L. Kranz

 <u>Eckerd College</u>

 110 Roberts Music Center
 St. Petersburg, FL 33733
 (813) 864-8477
- 051. Linda M. Bloom

 Embry-Riddle Aeronautical U.

 Counseling Center

 Daytona Beach, FL 32114

 (904) 239-6035
- 054. Paula Kaplan-Reiss
 Fairleigh Dickinson University
 285 Madison Ave.
 Madison, NJ 07940
 (201)593-8535
- 057. A. Delories Sloan
 Florida State University
 302 Thagard Student Health Center
 Tallahassee, FL 32306
 (904) 644-2003
- 060. Wayne Miller
 Franklin University
 201 S. Grant Street
 Columbus, OH 43215
 (614) 341-6239

- 061. Spencer Deakin
 Frostburg State University
 Pullen Hall 109
 Frostburg, MD 21532
 (301) 689-4234
- 064. David Matthews
 Georgia Southern Univ.
 LB 8011
 Statesboro, GA 30460
 (912) 681-5541
- 067. Richard E. Webb

 <u>Haverford College</u>

 Psychological Services Ct.

 Haverford, PA 19041

 (215) 896-1150
- 070. Terry H. Shapiro
 Illinois Inst. of Technology
 105 Farr Hall
 Chicago, IL 60616
 (312) 567-3503
- 073. Ingrid Grieger
 Iona College
 715 North Ave.
 New Rochelle, NY 10801
 (914) 633-2038
- 076. Ghislaine D. Godenne
 Johns Hopkins Univ.
 3400 N. Charles
 Baltimore, MD 21218
 (301) 328-8278
- 079. Clarke Carney
 Kenyon College
 Health and Counseling Ct.
 Gambler, OH 43022
 (614) 427-5642
- 082. Ian Birky
 <u>Lehigh University</u>
 Johnson Hall #36
 Bethehem, PA 18034
 (215) 758-3880
- 085. J. Michael Doyle

 <u>Lovola Marymount Univ.</u>

 Loyola Blvd. at W. 80th St.

 Los Angeles, CA 90045

 (213) 338-2868
- 088. Ted Richardson

 Marquette University

 1324 W. Wisconsin Ave.

 Milwaukee, WI 53233

- 062. Dianne M. DePalma 0 George Washington University 718 21st. Street, N.W. Washington, D.C. 20052 (202) 994-6550
- 065. Maureen Sheridan 06
 Gonzaga University
 Counseling and Career Asses. Ct.
 Spokane, WA 99258
 (509) 455-7590
- 068. Carolyn R. Payton
 Howard University
 6th and Bryant Sts., N.W.
 Washington, D.C. 20059
 (202) 636-6870
- 071. Paul Maierle
 Indiana State University
 Student Counseling Center
 Terre Haute, IN 47809
 (812) 237-3939
- 074. Donna J. Walsh

 <u>Ithaca College</u>

 Hammond Health Center

 933 Danby Road

 Ithaca, NY 14850

 (607) 274-3136
- 077. Fred B. Newton
 Kansas State University
 232 Lafene
 Manhattan, KS 66506
 (913) 532-6927
- 080. Donald K. Kirts

 <u>Lafayette College</u>

 Counseling Center

 Easton, PA 18042

 (215) 250-5005
- 083. Patricia F. Martin
 Lewis-Clark State College
 8th and 6th Aves.
 Lewiston, ID 83501
 (208) 799-2211
- 086. Donald H. Craig

 Mankato State University

 Box 4

 Mankato, MN 56002

 (507) 389-1455
- 089. Stephen Hensley

 Marshall University

 Prichard Hall

 Huntington, WV 25755

- 063. William H. Jones
 Gettysburg College
 Counseling Services
 Gettysburg, PA 17325
 (717) 337-6960
- 066. Diana Pace
 Grand Valley State University
 t. Counseling Center
 Allendale, MI 49401
 (616) 895-3266
- 069. Larry R. McCullough
 Idaho State University
 Box 8027
 Pocatello, ID 83209
 (208) 236-2130
- 072. Russ Miars

 Indiana University of Pa.

 Counseling and Student Dev. Ct.

 Indiana, PA 15705

 (412) 357-2621
- 075. Michael Gordon

 Jersey City State College

 54 College St.

 Jersey City, NJ 07305

 (201) 547-3165
- 078. Lois C. Richardson
 Kean College of N.J.
 Morris Ave.
 Union, NJ 07083
 (201) 527-2082
- 081. Frank J. Schreiner
 LaSalle University
 Counseling Center
 Philadelphia, PA 19141
 (215) 951-1355
- 084. Sr. Bernadine Curoe
 Loras College
 1450 Alta Vista Street
 Dubuque, IA 52004
 (319) 588-7134
- 087. Margaret Ross

 <u>Marietta College</u>

 Box 25

 Marietta, OH 45750
 (614) 374-4651
- 090. Ted Baker

 McGill University
 3637 Peel Street
 Montreal, Quebec Canada H3A 1X1

- 091. W. Wilkinson

 McMaster University

 Rm 302 Hamilton Hall

 Hamilton, Ontario L85 4K1

 (416) 525-9140 x4711
- 094. Jim Slager

 Miami University
 111 Warfield Hall
 Oxford, OH 45056
 (513) 529-1417
- 097. Harold J. Harris

 Millersville University
 2205 Berkshire Road
 Lancaster, PA 17603
 (717) 872- 3122
- 100. David Skeen

 Muskinghum College
 Counseling Center
 New Concord, OH 43762
 (614) 826-8142
- 103. Julie Hope Oling
 North Georgia College
 Counseling Center
 Dahlonega, GA 30533
 (404) 864-2709
- 106. Kathy Hotelling
 Northern Illinois Univ.
 Counseling and Student Dev. Ct.
 DeKalb, IL 60115
 (815) 753-1209
- 109. Patrick M. Murphy
 Oklahoma State Univ.
 315 Student Union
 Stillwater, OK 74078
 (405) 744-5458
- 112. Edward S. Beck
 Penn State U. Harrisburg
 Student Assistance Center
 Middletown, PA 17057
 (717) 948-6025
- 115. Susan Thomas
 Potsdam College
 Sisson Hall
 Potsdam, NY 13676
 (315) 267-2330
- 118. Burton Backner

 <u>Oueens College</u>

 Counseling Center
 Flushing, NY 11367

 (718) 997-5421

- 092. Rosie P. Bingham

 Memphis State University
 111 Scates Hall

 Memphis, TN 38152
 (901) 678-2067
- 095. Jeanine D. Sewell

 Michigan Technological U.

 140 Administration Bldg.

 Houghton, MI 49931

 (906) 487-2538
- 098. Daniel A. Anderson

 Morehead State University
 UPO 929

 Morehead, KY 40351
 (606) 783-2123
- 101. Cara C. Wilson

 New Mexico State

 Box 30001, Dept. 3575

 Las Cruces, NM 88003

 (505) 646-2731
- 104. James R. Fredrick
 Northern Arizona Univ.
 P.O. Box 6045
 Flagstott, AR 86011
 (602) 523-2261
- 107. Harry Whiteley
 Northwestern University
 633 Einerson
 Evanston, IL 60208
 (708) 491-2151
- 110. Lenora H. Thompson
 Old Dominion Univ.
 Crittenden Hall
 Norfolk, VA 23562
 (804) 683-4401
- 113. James M. AuBuchon
 Pittsburg State University
 1701 S. Broadway
 Pittsburg, KS 66762
 (316) 231-7000
- 116. Marvin H. Geller
 Princeton University
 McCosh Health Center
 Princeton, NJ 08540
 (609) 258-3285
- 119. Harry M. Merryman
 Rochester Institute of Tech.
 Counseling Center
 Rochester, NY 14623
 (716) 475-2261

- 093. Barbara M. Vollmer
 <u>Metropolitan St. College of Denver</u>

 Box 5, Coun.Ct. / P.O. Box 173362
 Denver, CO 80217
 (303) 556-3132
- 096. James D. Covington

 Middle TN State Univ.

 P.O. Box 53

 Murfreesboro, TN 37132

 (615) 898-2670
- 099. Bill Allbrittey

 Murray State University

 1504 Kirkwood

 Murray, KY 42071
- 102. Glen R. Martin
 North Carolina Central Univ.
 P.O. Box 19688
 Durham, NC 27707
 (919) 560-6336
- 105. Carole Van House
 Northern Michigan Univ.

 201 Cohodas Admin. Bldg.
 Marquette, MI 49855

 (906) 227-2980
- 108. Michael Hanek
 Ohio University
 Hudson Health Center 3rd floor
 Athens, OH 45701
 (614) 593-1616
- Dennis E. Heitzmann
 Penn State University
 217 Ritenour Health Center
 University Park, PA 16802
 (814) 863-0395
- 114. Mary Beth Collins
 Portland State University
 Box 751
 Portland, OR 97207
 (503) 725-4423
- 117. James S. Westman
 Purdue University
 Room 1120, PSYC
 West Lafayette, IN 47907
 (317) 494-6995
- 120. James A. Azar
 Roger Williams College
 Old Ferry Road
 Bristol, RI 02809
 (401) 253-1040 x2122

- 121. Patricia Dore
 Roosevelt University
 430 S. Michigan Ave.
 Chicago, IL 60605
 (312) 341-3548
- 124. Donald Chezik

 St. Bonaventure Univ.

 231 Reilly Center

 St. Bonaventure, NY 14778

 (716) 375-2310
- Margaret R. McQuade
 St. John's University
 Grand Central & Utopia Pkways
 Jamaica, NY 11439
- 130. Linda Jones

 Salem State College

 352 Lafayette St.
 Salem, MA 01970

 (508) 741-6410
- 133. Kathleen Wall
 San Jose State Univ.
 1 Washington Sq., ADM 201
 San Jose, CA 95192
- 136. Rhona Steinberg
 Simon Fraser University
 TC 2000
 Burnaby, B.C. Canada U5A 156
 (604) 291-3694
- 139. Virginia P. Hadley
 Southeastern Mass. Univ.
 Counseling Center
 N.Dartmouth, MA 02747
 (508) 999-8648
- 142. R. David Kissinger
 State U. of N.Y. -Binghamton
 LN 1202
 Binghamton, NY 13901
 (607) 777-2772
- 145. Wayne Morris

 SUNY Cobleskill

 Counseling Center

 Cobleskill, NY 12043

 (518) 234-5211
- 148. Joseph Paseali
 SUNY Oneonta
 Counseling Center
 Oneonta, NY 13820
 (607) 431-3368
- 151. John Sell

 <u>Southern Methodist Univ.</u>

 P.O. Box 295

 Dallas, TX 75275

 (214) 692-2211

- 122. Marilyn Johnson
 Rush University
 1743 W. Harrison St.
 Chicago, IL 60612
 (312) 942-3687
- 125. No director

 St. Clair College of Appl.

 Arts and Technology

 2000 Talbot Road, West
 Windsor, Ontario N9A 6S4
- 128. Lourene Nerels

 St. Joseph's University

 5600 City Ave.

 Philadelphia, PA 19131
- 131. Robert J. McBrien
 Salisbury State University
 University Center, Rm. 263
 Salisbury, MD 21801
 (301) 543-6070
- 134. Kathryn Ellis

 Shippensburg Univ. of Pa.

 Counseling Center

 Shippensburg, PA 17257
- 137. Jonathen Ehrenworth
 Simmons College
 300 Fenway
 Boston, MA 02115
 (617) 738-2179
- 140. Terrell O. Martin
 Southern III. U. Edwardsville
 Campus Box 1640
 Edwardsvillle, IL 62026
 (618) 692-3704
- 143. Diane Gale

 <u>SUNY Buffalo</u>

 120 Richmond Quad

 Buffalo, NY 14261

 (716) 636-2720
- 146. Anthony S. Papalia

 SUNY Cortland

 B-44 Van Hoesen Hall

 Cortland, NY 13045

 (607) 753-4728
- 149. Edward Podolnick

 SUNY Stony Brook

 Univ. Counseling Center

 Stony Brook, NY 11794

 (516) 632-6725
- 152. Marilyn H. White

 Stephens College

 Box 2025

 Columbia, MO 65203

 (314) 876-7205

- 123. David Chandler
 Rutgers College
 50 College Ave.
 New Brunswick, NJ 08903
 (908) 932-7884
- 126. Robert Bayne
 St. Cloud State University
 Stewart Hall
 St. Cloud, MN 56301
 (612) 255-3171
- 129. John A. Williamsen
 St. Norbert's College
 Counseling Center
 DePene, WI 54115
- Patsy Copeland
 Sam Houston State University
 Box 2059
 Huntsville, TX 77341
 (409) 294-1720
- 135. Jane Gellert
 Siena College
 Rte 9
 Loudonville, NY 12211
- 138. Otis Chambers, Jr.

 South Carolina State College
 300 College Ave.

 Orangeburg, SC 29117
 (803) 536-7245
- 141. Gregory Snodgrass
 Southwest Texas State Univ.
 Counseling Center
 San Marcos, TX 78666
 (512) 245-2208
- 144. Edward A. Hattauer

 <u>SUNY Buffalo St. College</u>
 1200 Elmwood Avenue
 Buffalo, NY 14222
 (716) 878-4436
- 147. J. Thomas Cousins
 SUNY Morrisville
 2nd Fl. Laboratory Classroom Bldg.
 Morrisville, NY 13408
 (315) 684-6071
- 150. Mary Brown-DePass
 <u>SUNY Utica</u>
 P.O. Box 3050, Marcy Campus
 Utica, NY 13504
 (315) 792-7160
- 153. Kenneth F. Garni
 Suffolk University
 41 Temple St.
 Boston, MA 02114
 (617) 573-8226

- 154. Stan Fornal

 Syracuse University

 804 University Ave.

 Syracuse, NY 13244

 (315) 443-4715
- 157. Rolf Gordhamer Texas Tech. Univ. 214 West Hall Lubboche, TX 73409 (806) 742-3674
- 160. Charles Maloy
 Townson State University
 Counseling Center
 Towson, MD 21204
 (301) 830-2512
- Joyce V. Rhoden
 <u>Tuskegee University</u>
 Huntington Hall Dorm
 Tuskegee Institute, AL 36088
 (205) 727-8244
- 166. Jane D. Moorman

 <u>Univ. of California Berkeley</u>

 Counseling Center Bldg T-5

 Berkeley, CA 94720

 (415) 642-2366
- 169. Jim Archer

 <u>Univ. Of Florida</u>

 311 Little Hall

 Gainesville, FL 32611

 (904) 392-1575
- 172. Paul Johnston
 Univ. Of Illinois-Chicago
 P.O. Box 4348/MC333
 Chicago, IL 60302
 (312) 996-3487
- 175. Edward Kanishige
 <u>University of Hawaii</u>
 2440 Campus Road
 Honolulu, HI 96822
 (808) 956-7927
- 178. Michael Mond

 Univ. of Maryland Balt. County

 Room 201 MP Building

 Baltimore, MD 21228

 (301) 455-2472
- 181. Haleyon H. Carroll

 <u>Univ. of Ma. Boston</u>

 Health Service-Harbor Campus
 Boston, MA 02125
 (617) 287-5690

- 155. Herb Horikawa
 Temple University
 Sullivan Hall -007-85
 Philadelphia, PA 19122
 (215) 787-7276
- 158. Jim Cannici

 <u>Texas Wesleyan Univ.</u>

 1201 Wesleyan St.

 Ft. Worth, TX 76105

 (817) 531-4432
- 161. Jonathan Slavin
 Tufts University
 Counseling Center
 Medford, MA 02158
 (617) 381-3360
- 164. Michel Roy 165

 <u>Universite de Sherbrooke</u>

 2500 Boul. Universite Sherbrooke
 Sherbrooke, Quebec JIK 2R1
 (819) 821-7666
- 167. Catherine M. Steel

 <u>Univ. of California Riverside</u>

 Veitch Student Center

 Riverside, CA 92521

 (714) 787-5531
- 170. James D. Morris
 <u>Univ. of Idaho</u>
 UCC 309
 Moscow, ID 83843
 (208) 885-6716
- 173. Gerald Stone

 <u>University of Iowa</u>

 Univ. Counseling Service

 Westlawn, IO

 (319) 335-7294
- 176. Andy Smith
 University of Houston
 2700 Bay Area Blvd.
 Houston, TX 77058
 (713) 283-2580
- 179. Sally Freeman

 Univ. of Ma. Amherst

 123 Berkshire House

 Amherst, MA 01003

 (413) 545-0333
- 182. Arthur Brucker

 <u>Univ. of Miami</u>

 P.O. Box 248186

 Coral Gables, FL 33124

 (305) 284-5511

- 156. Jack C. Scott

 Texas Christian University

 Box 30789

 Fort Worth, TX 76129

 (817) 921-7863
- Dan Rosen
 Texas Woman's Univ.
 W. Jones Hall, P.O. Box 22303
 Denton, TX 76204
 (817) 898-3801
- 162. Janet H. Hansche
 Tulane University
 Counseling and Testing Center
 New Orleans, LA 70118
 (504) 865-5761
- 165. Debby Davis

 University of Alaska

 2211 Providence Dr.

 Ancorage, AK 99508

 (907) 786-1570
- 168. Robert Harman

 <u>University of Central Florida</u>

 Counseling Center RS203

 Orlando, FL 32816

 (407) 275-2811
- 171. Thomas A. Seals

 Univ. of Illinois- Champaign
 610 E. John, 212 Student Service Bldg.
 Champaign, IL 61820
 (217) 333-3701
- 174. JoAnne M. Lewis

 <u>University of Connecticut</u>
 604 Gilbert Rd. U Box 109
 Storrs, CT 06269
 (203) 644-8780
- 177. Charles O. Grant
 University of Maine
 101 Fernald Hall
 Orono, ME 04469
 (207) 581-1392
- 183. Bruce Meyer

 <u>Univ. of Mn. Duluth</u>

 1215 E. University Circle

 Duluth, MN 55812

 (218) 726-8155

- 184. Elizabeth Wales

 <u>Univ. of Mn.-Minneapolis</u>

 200 Eddy Hall

 Minneapolis, MN 55455

 (612) 624-1879
- 187. Vern Williams

 <u>Univ. of Nebraska</u>

 226 Administration

 Lincoln, NE 68588

 (402) 472-3461
- 190. Jeri Keare

 <u>Univ. of New England</u>

 11 Hills Beach Road

 Biddeford, ME 04005

 (207) 283-0171
- 193. R.B. (Sam) Simono

 <u>Univ. of N. C. -Charlotte</u>

 Counseling Center

 Charlotte, NC 28223
- 196. Ron May
 <u>Univ. of Oregon</u>
 1590 E. 13th
 Eugene, OR 97403
 (503) 346-3227
- 199. Bob Stremba
 <u>Univ. of Puget Sound</u>
 1500 N. Warner
 Tacoma, WA 98416
 (206) 756-3372
- 202. William D. Anton
 Univ. of South Florida
 SVC 2124
 Tampa, FL 33620
- 205. Richard L. Marsh
 Univ. of Tn. Knoxville
 900 Volunteer Blvd.
 Knoxville, TN 37996
 (615) 974-2196
- 208. Tom J. Brian
 Univ. of Tulsa
 600 S. College
 Tulsa, OK 74104
- 211. Jim Clack

 <u>Univ. of Virginia</u>

 204 University Way

 Charlottesville, VA 22903

 (804) 924-3751

- 185. Jean K. Jones

 <u>Univ. of Mississippi</u>

 300 Lyceum

 University, MS 38677

 (601) 232-7021
- 188. James R. Kitchen
 <u>Univ. of Nevada Las Vegas</u>
 4505 S. Maryland Parkway
 Las Vegas, NV 89154
 (702) 739-3627
- 191. Deborah Everhart

 <u>University of New Haven</u>

 300 Orange Ave.

 West Haven, CT 06516

 (203) 932-7332
- 194. Richard Grosz
 <u>Univ. of North Dakota</u>
 Box 8112 University Station
 Grand Forks, MD 58201
- 197. Robert Gallagher

 <u>Univ. of Pittsburgh</u>

 334 William Pitt Union
 Pittsburgh, PA 15260

 (412) 648-7930
- 200. Gene Knott

 <u>Univ. of Rhode Island</u>
 217 Roosevelt Hall
 Kingston, RI 02881
- 203. Bradford D. King
 Univ. of Southern California
 3375 S. Hoover
 Los Angeles, CA 90097
- 206. David J. Drum
 <u>Univ. of Texas Austin</u>

 P.O. Box 8119
 Austin, TX 78713

 (512) 471-3515
- 209. W. Morrill

 <u>Univ. of Utah</u>

 450 SSB

 Salt Lake City, UT 84112
- 212. John L. Williams
 <u>Univ. of Waterloo</u>
 Waterloo, Ontario N2L 3G1
 (519) 885-1211 x2653

- 192. Jeff Schweber

 <u>University of New Mexico</u>

 Student Health Center

 Albuquerque, NM 87131

 (505) 277-4557
- 195. Tom D. Overton
 <u>Univ. of North Texas</u>
 Counseling & Testing Services
 Denton, TX 76203
- 198. Vacant Position
 <u>Univ. of Portland</u>
 5000 N. Willomette
 Portland, OR 97203
 (503) 283-7390
- 201. Anne Lockwood

 <u>Univ. of St. Thomas</u>

 3812 Montrose

 Houston, TX 77006

 (713) 522-7911
- 204. Suzanne Nickeson
 Univ. of Tampa
 Counseling Center
 Tampa, FL 33606
- 207. Santiago Silva
 <u>Univ. of Texas Pan American</u>
 1201 W. Univ. Dr. SS Bldg., Rm 513
 Edinburg, TX 78539
 (512) 381-2529
- 210. R.C. Willihnganz
 <u>Univ. of Victoria</u>

 Counselling Service
 Victoria, British Columbia V8W-3P2
- 213. James R. Holmes

 <u>Univ. of West Florida</u>

 Counseling Center

 Pensacola, FL 32514

 (904) 404-2420
- 216. Chuck Heikkmen
 <u>Univ. of Wi. Madison</u>
 905 University Ave. / Room 401
 Madison, WI 53715
 (608) 262-0633

- 217. Jose B. Torres

 <u>Univ. of Wi. Milwaukee</u>

 P.O. Box 413

 Milwaukee, WI 53201

 (414) 229-4716
- 220. Nicholas Sieveking
 <u>Vanderbilt University</u>
 1313 21st. Ave. S. Suite 300
 Nashville, TN 37212
 (615) 322- 2571
- 223. Marianne Schubert

 Wake Forest Univ.
 P.O. Box 7838 Reynolda Sta.
 Winston Salem, NC 27109
 (919) 759-5273
- 226. Robert Easton
 Washinton U. in St. Louis
 Box 1053 / 1 Brookings Dr.
 St. Louis, MO 63130
 (314) 889-5980
- 229. Suzanne Brent

 <u>West Texas State Univ.</u>

 WT 1401

 Canyon, TX 79016

 (806) 656-2340
- 232. Philip E. Comer
 West Virginia Univ.
 302 Student Service Ct.
 Morgantown, WV 20506
 (304) 293-4431
- 235. Deborah Loers

 Willamette Univ.

 Counseling Center
 Salem, OR 97301
 (503) 370-6471

- 218. Thomas K. Hocking
 Univ. of Wi. Oshkosh
 201 Dempsey Hall
 Oshkosh, WI 54901
 (414) 424-2061
- 221.John G. Corazzini
 Virginia Commonwealth U.
 913 W. Franklin St.
 Richmond, VA 23284
 (804) 367-1647
- 224. Harold Hula

 Washburn University
 1700 College
 Topeka, KS 66621
 (913) 295-6419
- 227. Richard Southwick

 Weber State College
 Counseling Center
 Ogden, UT 84408
 (801) 626-6406
- 230. Susan J. Glore

 Western Maryland College
 Smith House
 Westminster, MD 21157
 (301) 857-2243
- Norman Kiracofe
 <u>Western Michigan Univ.</u>
 Faunce Student Service Bldg.
 Kalamazoo, MI 49008
 (616) 387-1850

- 219. Stewart E. Cooper

 <u>Valparaiso University</u>

 Student Coun. and Devel. Ct.

 Valparaiso, IN 46383

 (219) 464- 5002
- 222. Tom Cook
 Virginia Tech.
 152 Henderson Hall
 Blacksburg, VA 24061
 (703) 231-6557
- 225. Barbara Hammond
 Washington State Univ.
 300 Ad Annex
 Pullman, WA 99164
 (509) 335-3792
- 228. Una Karner
 W. V. Inst. of Technology
 Counseling Service
 Montgomery, WV 25136
 (304) 442-3124
- 231. Deborah Alecksen

 Western New Mexico Univ.

 Juan Chacon Building

 Silver City, NM 88061

 (505) 538-6269
- 234. Richard N. Jacks

 Whitman College

 345 Boyen

 Walla Walla, WA 99362

 (509) 527-5195

Late Entries

- 236. Richard Chafey
 Allegheny College
 Box 17
 Meadville, PA 16335
 (814) 724-4368
- 239. Linden D. Summers

 <u>Colgate University</u>

 Counseling & Psych. Services

 Hamilton, NY 13346

 (315) 824-1000 x385
- 242. Gordon Williams
 Michigan State Univ.
 207 Student Service Bldg.
 East Lansing, MI 48824
 (517) 355-8273
- 237. Leah Fygetakis

 Boston University
 19 Deerfield St.
 Boston, MA 02215
 (617) 353-3540
- 240. Phyllis Goldschmidt 24
 Fairleigh Dickensen U.-Teaneck
 1000 River Road
 Teanech, NJ 07666
 (201) 692-2174
- 243. Scott Lewis Donaldson
 Ohio Wesleyan Univ.
 52 Phillips Hall
 Delaware, OH
 (614) 368-3145

- 238. Jes Sellers

 <u>Case Western Reserve Univ.</u>
 323 Pardee Hall
 Cleveland, OH 44106
 (216) 368-5872
- 241. Marguerite Stubb
 Glassboro State College
 Linden Hall
 Glassboro, NJ 08028
 (609) 863-5376
- 244. John Free
 Pepperdine Univ.
 Counseling Center
 Malibu, CA 90263
 (213) 456-4210

- 245. Dan Birmingham
 Rockhurst College
 1100 Rockhurst Rd.
 Kansas City, MI 64110
 (816) 926-4275
- 248. Thomas O. Brown
 University of Akron
 Counseling & Testing Ct.
 Akron, OH 44325
 (216) 972-7082
- 251. John S. Irvine
 <u>Univ. of Minnesota Morris</u>
 Behmler Hall
 Morris, MN 56267
 (612) 589-2211
- 254. John Ritchie
 <u>Western Carolina Univ.</u>
 Counseling & Psych. Services
 Callowhee, NC 28723
 (704) 227-7469

- 246. Lawrence Malnig
 St. Peter's College
 2641 Kennedy Blvd.
 Jersey City, NJ 07306
 (201) 915-9312
- 249. Steve D. Brown

 <u>University of Georgia</u>

 Clark Howell Hall

 Athens, GA 30602

 (404) 542-3183
- 252. Warren P. Hopkins

 <u>University of Richmond</u>

 Counseling & Psych. Services
 Richmond, VA 23173
 (804) 289-8119
- 247. Janet Coffman
 Southern Illinois Univ.
 Counseling Center
 Carbondale, IL
 (618) 453-5371
- 250. Beatrice Hamilton-Obaid

 <u>Univ. of Maryland Eastern Shore</u>

 Counseling Center

 Princess Anne, MD 21853

 (301) 651- 2200
- 253. Al Clark

 <u>Univ. of South Alabama</u>

 University Bldg.

 Mobile, AL 36688

 (205) 460-7051

Late Entries - data not included

- 255. James V. Cunningham
 Alfred University
 Career & Counseling Services
 Alfred, NY 14802
 (607) 871-2165
- 258. Willene Paxton

 <u>East Tennessee State Univ.</u>

 P.O. Box 24, 220A

 Johnson City, TN 37614

 (615) 929-4239
- 261. Susan Chandler 2
 Santa Clara University
 Counseling Services, Benson 212
 Santa Clara, CA 95053
 (408) 554-4172
- 264. Dennis Schemmel

 <u>Univ. of Missouri Kansas City</u>

 4825 Troost

 Kansas City, MO 64110

 (816) 276-1635
- 267. Eileen M. Granosky
 <u>University of Redlands</u>
 1200 East Colton Avenue
 P.O. Box 3080
 Redlands, CA 92373
 (714) 793-2121
- 270. Janice E. Ruffin
 <u>Baruch College NY</u>
 17 Lexington Ave. Box 304
 New York, NY 10010
 (212) 447-3521

- 256. Don Graham

 <u>California State Univ. Chico</u>

 Counseling Center

 Chico, CA 95929

 (916) 898-6345
- 259. Gary Margolis

 Middleburg College
 Carr Hall
 Middleburg, VT 05753
 (802) 388-3711
- 262. Estela Rivero
 <u>SUNY Albany</u>
 University Counseling Center
 1400 Washington Avenue
 Albany, NY 12222
 (518) 442-5800
- 265. William R. Wayne
 University of Oklahoma
 731 Elm H325
 Norman, OK 73019
 (405) 325-2911
- 268. Marsha P. Provost

 <u>University of TN Chattanooga</u>

 210A University Center

 Chattanooga, TN 37406

 (615) 755-4438

- 257. Charles Davidshofer

 Colorado State University
 C-36 Clark Building
 Ft. Collins, CO 80523
 (303) 491-6053
- 260. Louise Douce
 Ohio State University
 1739 N. High St., 4th floor Columbus, OH 43210-1392
 (614) 436-5483
- 263. Maria Tersa Velez

 <u>University of Arizona</u>

 Counseling & Testing Services
 Old Main 200 W

 Tucson, AZ 85721
 (602) 621-7591
- 266. Ilene C. Rosenstein
 <u>University of Pennsylvania</u>
 3611 Locust Walk
 Philadelphia, PA 19194
 (215) 898-7021
- 269. Andrew Turner
 University of Wyoming
 University Counseling Center
 Knight Hall
 Laramie, WY 82071
 (307) 766-2187