



# **Supporting Curricular and Co-curricular Needs at the Campus Library**

Leslie Poljak, April Kelley, Renee Kiner,  
David Kupas, and Kelly Safin

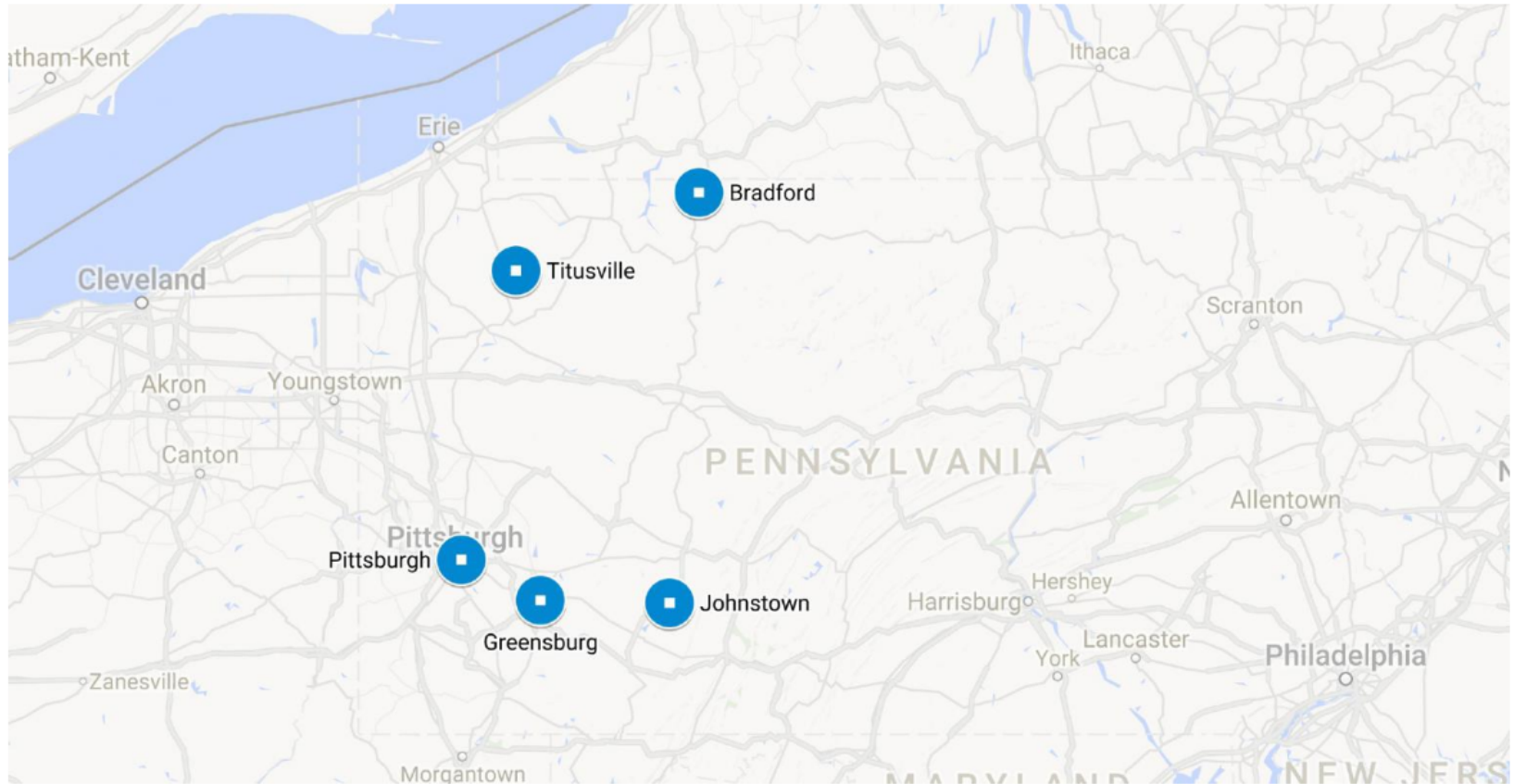
Conference on The First-Year Experience  
February 22, 2020



# Library's Role in Student Success

- What: Library/Research Anxiety
- Why: Libraries and the First-Year Experience
- How: Information Seeking Skills and Research Support







# Greensburg Campus







# Freshman Cornerstone



- Photo Safari activity adapted from Johnstown
- Helps navigate spaces & services in library
- With permission, posted on social media

# Freshman Cornerstone



- Citation anxiety
- Pop culture reference
- Highlight sources of help




# Research Consultations

Ask Your Librarians - Greensburg Campus Search this

Choose a "Meet with..." tab to schedule an appointment with a librarian

Meet with Ethan Meet with Renee **Meet with Kelly** More Info


 Kelly Safin | Pronouns: She, Her, Hers  
I'm available to help you:

- explore your topic & keywords
- find & evaluate sources
- locate & request books and other materials
- get answers to specific citation questions

[Meet with Kelly](#)

**Note:** For in-depth help with paper writing, formatting & citations, please contact the [Learning Resources Center](#).

Meet with Ethan Meet with Renee **Meet with Kelly** More Info

 Renee Kiner | Pronouns: She, Her, Hers  
I'm available to help you:

- explore your topic & keywords
- find & evaluate sources
- locate & request books and other materials
- get answers to specific citation questions

[Meet with Renee](#)

**Note:** For in-depth help with paper writing, formatting & citations, please contact the [Learning Resources Center](#).

Get Research Help  
Library & Research Guides  
Where to Begin  
Google Scholar  
Information Literacy  
For Instructors  
Frequently Asked Questions  
Class Survey for Students

Poster & Color Printing

30-minute individual or group appointments  
tailored to students' research




# Research Consultations

“...students find these sessions very helpful...they find better quality primary literature and are therefore more successful when developing their own research projects...

...our librarians partner with the students and really understand their needs on our campus.”

-- Dr. Olivia Long, Associate Professor of Biochemistry, Pitt-Greensburg



Phone:  
724-836-9687

Millstein Librarian  
[library.pitt.edu/guides/millsteinlib](http://library.pitt.edu/guides/millsteinlib)  
Fall & Spring Terms  
Monday-Thursday, 8:30 AM - 5:00 PM  
Friday, 8:30 AM - 5:00 PM  
Saturday, 10:00 AM - 5:00 PM  
Sunday, 3:00 PM - 5:00 PM

### ACCESSING DATABASES

- ♦ Go to: [library.pitt.edu](http://library.pitt.edu) and select the **Databases** tab
- ♦ Type the name of a database into the search box, choose by **Title** or by **Subject** or view alphabetically by letter
- ♦ Click on the title of a database
- ♦ Click “**Connect to Database**” to start searching

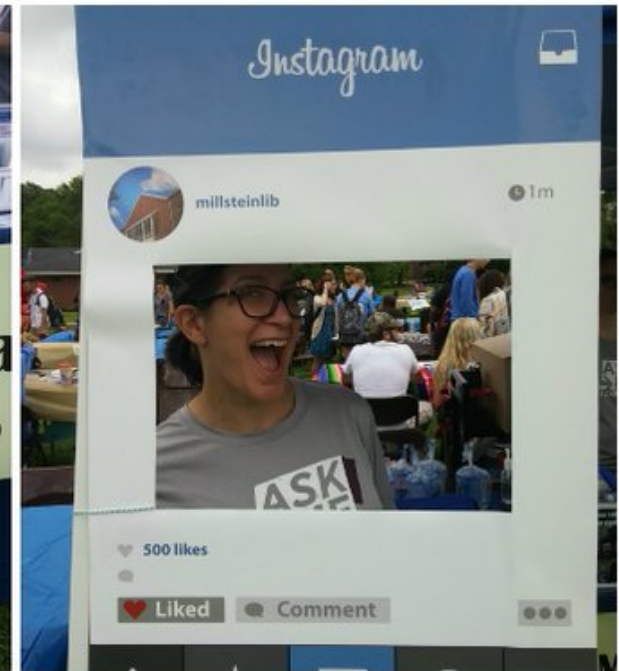
Schedule an appointment with a librarian: [pitt.libguides.com/millsteinlib](http://pitt.libguides.com/millsteinlib)





# Outreach: Activities Fair

- Presence among student groups
- Most first-year students required to attend





# Outreach

The library's Magic Festival was a collaboration with student groups.

Students watched faculty model civil discussion



Our participation raised awareness of library services and our role on campus to first-year and other students

FACULTY  
FIGHT CLUB



Millstein Magic  
Festival  
Saturday Oct. 12  
1-3 PM





# Johnstown Campus





# Teach with the Library (collaboration with faculty)

- English Composition 1
  - Photo Safari (removed)
  - Evaluating Information (frmly Comp 2)
  - Constructing Keyword Searches (frmly Comp 2)
- English Composition 2
  - Developing a Research Question (added)
  - Understanding Citations (added)
  - Research Workshop (kept)



# Flipped Learning Tutorials

## Composition 1 & 2: Constructing Keyword Searches Tutorial

### Keywords versus Natural Language

When searching for information, what are keywords? (required)

**Why use keywords?** The words used to search a library database or an Internet search engine will determine both the amount of results retrieved and the relevance of what is retrieved by your search.

Most Internet search engines, like Google, allow you to search using *natural language*. This means that you can simply enter a search question, e.g., "How does media affect body image?," just like you ask it and you'll get results.

Do the same search in a library database and you'll retrieve few results or even none at all. You generally need to use keywords to search library databases.

Next

Subpage: 1 of 2



### Test What You've Learned

Let's test what you've learned!

What are keywords?

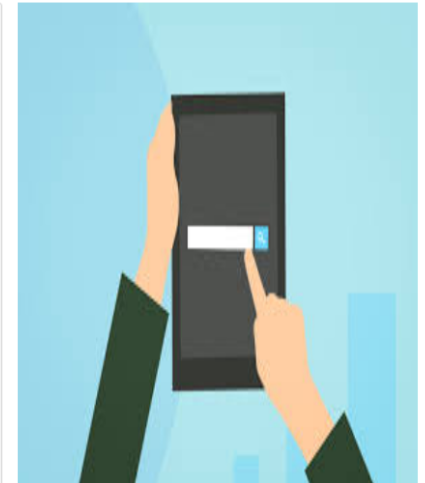
(required)

When you choose the keywords to enter in your search, what do you need to figure out? (required)

- ☐ What the topic is
- ☐ How other people refer to your topic
- ☐ Which Boolean operators to use
- ☐ Not sure

Next

Subpage: 1 of 4





# Outreach to Students

## Personal Librarians @Pitt-Johnstown

YOUR FIRST CONTACT FOR ANYTHING LIBRARY



**All new Pitt-Johnstown students have a  
Personal Librarian to help with library  
questions during your first year:**

- How to navigate the library
- Finding books & journal articles
- Research assignments
- And more!

**Watch your Pitt email for messages from  
your personal librarian!**



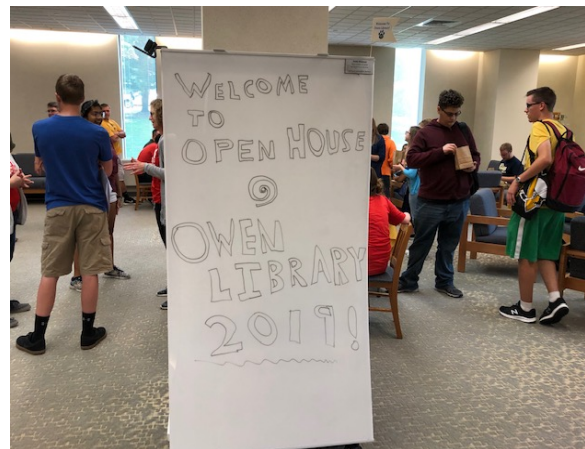
# Outreach



Dog Therapy Stress Relief



Instagram post to promote Game Night



Open House at beginning of semester

## How Can We Help You?



**Need help finding information for your research paper, project or presentation?**

The librarians at Owen Library are happy to help you:

- Develop or refine your topic
- Target your search strategy to discover the best results
- Find relevant books, articles, and other sources
- Evaluate and identify good information
- Save time and frustration!

## Research Consultations





# First-year Orientation

University Library System

Course & Subject Guides

ULS / LibGuides / Johnstown / Tips for Navigating Owen Library - Johnstown Campus / About the Library

Search this Guide Search


Tips for Navigating Owen Library - Johnstown Campus: About the Library

Don't get lost in Owen Library! Learn how to find and access various resources & services available at Owen Library or through Pitt's University Library System.

About the LibraryFinding Books & AV MaterialsFinding ArticlesLength of Loans & FinesBorrowing from Other LibrariesAccessing Course ReservesMy AccountMobile Device Lending ProgramLibrary WorkshopsNeed Help?

Welcome to Owen Library

Part of the University Library System, Owen Library on the University of Pittsburgh's Johnstown Campus provides access to a vast array of information resources.



Ask a Question

When you do research for your classes, you shouldn't hesitate to **ask a librarian for assistance**. Determining which resources you should choose, knowing how to search them, and being able to incorporate the newly found information into your paper are skills you will need to learn. Becoming a savvy researcher may take a while. In the meantime, you can count on the librarians to help guide you through the research process.

You can connect with a librarian by . . .

- stopping at **the Information Desk on the 1st floor** of the Library
- calling **(814) 269-7300** during regular library hours
- **scheduling a personal research consultation** in advance
- or, **asking a question by email** or **the IM chat box**.

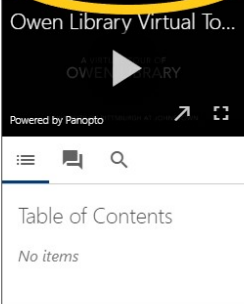
Library Collections & Locations

When searching the online catalog, be sure to note the collection **location** of the item as well as its **call number**. Your valid University of Pittsburgh ID card is your library card. Present it to borrow circulating materials and for certain in-library services.

**REFERENCE COLLECTION:** 1st Floor, near the public computers. Includes abstracts and

Take a Virtual Tour

Owen Library Virtual To...



The library occupies the 1st and 2nd Floors of the Owen Library building. The Academic Success Center, IT-User Services, Print Shop, and "G" classrooms are located on the Ground Floor.



# International Student Orientation

## Library Terms to Know . . .

**ULS** = University Library System system for all 5 Pitt campuses.

**Circulation** = the activities around library books and other materials

**Check out** = the act of borrowing materials.

**Call Number** = the number that subject and where it is located shelves. Owen Library uses the Congress call no. system.

**Course Reserves** = course materials loan periods.

## PASSPORT to STUDY



## Owen Library

[www.library.pitt.edu/johnstown](http://www.library.pitt.edu/johnstown)

## Journey 8: Have a question?

At the Information Desk, say hello to the friendly library staff and receive a Welcome gift bag.

**Congratulations!** You have completed your library travels. Please return to Room 209 to share the tales of your experience.

## Journey 2: Searching for study information

Search PittCat+, the online library catalog, for a book about **plagiarism**. What is the title?

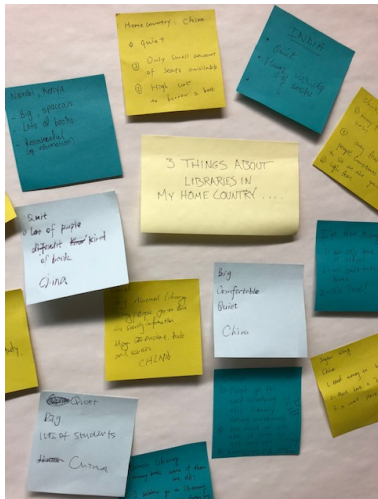
Is it available at Johnstown? Yes / No

If No, which library in the ULS has it?

## Journey 4: Finding resources for study

Find a book in the General Collection with the Call Number **LB2376.4 .L57 2008**.

What is the title? \_\_\_\_\_





# Pittsburgh Campus



## Hillman Library



### University Library System | Oakland Subject Specialists

We're here to help **YOU SUCCEED**. Contact Us!

Title	Primary Liaison	Office	Phone	Email
African Studies	Ami Jamal	172A Hillman Library	412-648-7759	ajamal@pitt.edu
Africana Studies	Ami Jamal	172A Hillman Library	412-648-7759	ajamal@pitt.edu
Altmetrics	Berenika Webster	271 Hillman Library	412-624-7209	bwebster@pitt.edu
Anthropology	Carlos Peña	B30 Music Building	412-624-4128	cap13@pitt.edu
Architectural Studies Program (Art and Architecture History)	Kathryn Joranson	149 Frick Fine Arts Building	412-648-2411	kmj19@pitt.edu
Bibliometrics	Aimee Spourakis	207C Hillman Library	412-648-7730	aimess@pitt.edu
Bioethics and Health Law	Lance Lugar	Room 207 7500 Thomas Blvd.	412-648-5836	lugar@pitt.edu
Bioethics and Health Law	Margarete Bower	217 Langley Hall	412-624-3714	bower@pitt.edu
Biological Sciences	Margarete Bower	217 Langley Hall	412-624-3714	bower@pitt.edu
Business	Chloe Dufour	207F Hillman Library	412-648-7731	chd84@pitt.edu
Chemistry	Margarete Bower	217 Langley Hall	412-624-3714	bower@pitt.edu
Children's Literature	Clare Withers	207D Hillman Library	412-648-7704	cwithers@pitt.edu
Chinese Language and Literature	Haihui Zhang	422 Hillman Library	412-624-5652	haihui2@pitt.edu
Classics	Fern Brody	271 Hillman Library	412-648-7710	feb@pitt.edu
Classics, Philosophy, and Ancient Science	Lance Lugar	Room 207 7500 Thomas Blvd.	412-648-5836	lugar@pitt.edu
College of General Studies	Leslie Poljak	207D Hillman Library	412-648-3901	leibi@pitt.edu
Collections	Fern Brody	271 Hillman Library	412-648-7710	feb@pitt.edu
Communications	Patricia Sharp	207A Hillman Library	412-648-7803	pls17@pitt.edu
Computer & Information Science	Carrie Donovan	207L Hillman Library	412-648-4836	cdonovan@pitt.edu
Copyright & Intellectual Property	Lauren Collier	G-73 Hillman Library	412-648-3955	lcollier@pitt.edu
Cultural Studies	Clare Withers	207D Hillman Library	412-648-7704	cwithers@pitt.edu
Digital Humanities	Gesina Phillips	G-73 Hillman Library	412-648-4494	gap64@pitt.edu
Digital Scholarship	Gesina Phillips	G-73 Hillman Library	412-648-4494	gap64@pitt.edu
Digitization	Daniel Kaple	G-73 Hillman Library	412-648-1391	dkk10@pitt.edu
Economics	Lois Kepes	G-20X Hillman Library	412-648-7578	lois@pitt.edu
Education	Marian Hampton	207H Hillman Library	412-648-7770	hamptonm@pitt.edu
Engineering	Judy Brink	G33 Benedum Hall	412-624-0859	jbrink@pitt.edu
English	Robin Kear	207G Hillman Library	412-648-7728	rk25@pitt.edu
Entrepreneurship	LaMonica Wiggins	207K Hillman Library	412-648-4835	lmw120@pitt.edu
Environmental Studies	Aimee Spourakis	207C Hillman Library	412-648-7730	aimess@pitt.edu





# Academic Foundations Class Library Visits

- Information Literacy pre-class assignment
- Fall 2019 re-vamp- shift to active classroom introduction
- Assessment: Changes in student and instructor feedback

2019 First-Year Programs Library Assignment

Research Process Introduction

Menu

Very good! In this next section, you will be asked about how you might use different types of information.

As you are searching online for information you might use a number of different resources including Google, PITTCat+, and library databases like JSTOR. Be sure to evaluate information you find online to determine the credibility and purpose of information.

The next few pages will provide two article examples and indicate how you might use them as part of the research process.

Prev Slide Next Slide

### The Research Paper Process

```
graph TD; A[Choose a Topic] --> B[Conduct Background Research]; B --> C[Refine your Topic]; C --> D[Create a Research Question]; D --> E[Develop a Search Strategy]; E --> A;
```

**Choose a Topic**  
Understand your assignment parameters, requirements, and due dates.

**Conduct Background Research**  
Search for news, articles, top hits on Google, and encyclopedia articles.

**Refine your Topic**  
Narrow down what you want to investigate. Think about the who, what, when, where, and why for your topic.

**Create a Research Question**  
Come up with a tentative question you want to answer in your project.

**Develop a Search Strategy**  
Select your resources and develop your keywords.



# Student and instructor feedback

I assumed the library was just a bunch of books and a place to study. Now I know it's a lot more.

The most useful was learning about the mobile study lab because I'm failing Chem + need to go.

This presentation was way better than last year's.

The interactive tour made ~~this~~ it more accessible.

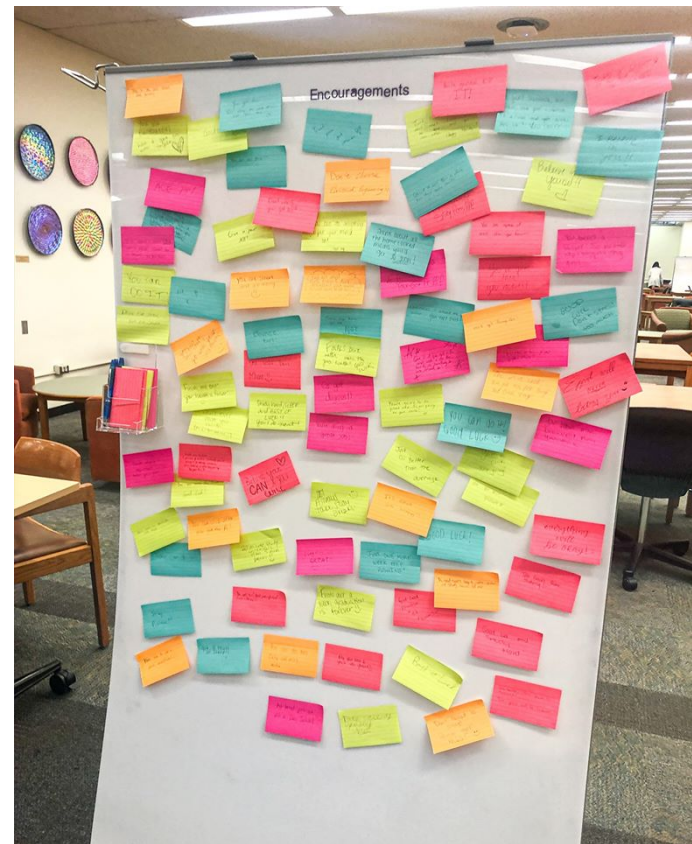
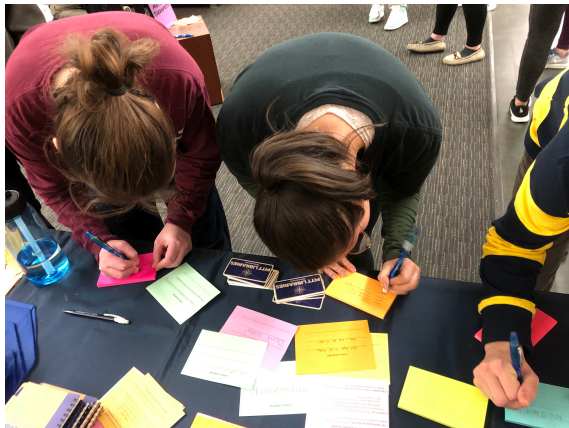
It exposed me to all the services available here like the study rooms  
- I will not be confused next time I come in





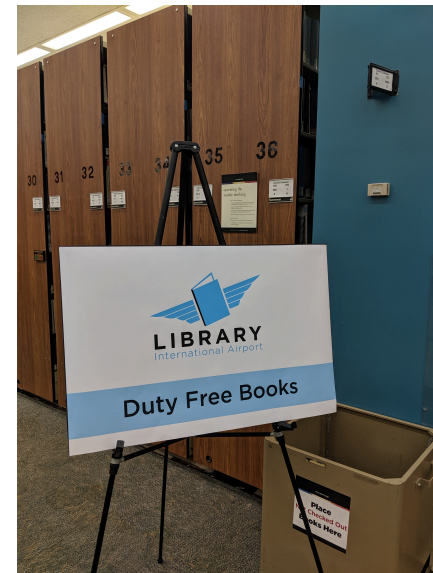
# Collaborative Events in the Library

- Study Break/ Long Night Against Procrastination





# Escape Room 2019





# Outreach Beyond the Library!

- Interactive tabling and presentations
- Supporting Residence Life
- Support First-Year students and their families

## Library Bingo

Instructions: Fill out the blank boxes with words or concepts you think you might hear during the library presentation. Cross off the words as you hear them. When you have a full line crossed off, either vertically, horizontally, or diagonally, say "BINGO" for a prize. You may be asked to share your box names.

		Free Space		







# Recap

- What, Who, and How to address Library and Research Anxiety
- Challenges
- Collaboration



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# Questions?

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Please remember to submit your  
evaluation on Guidebook!



#FYE20

[www.sc.edu/fye](http://www.sc.edu/fye)