

An **INNOVATIVE PROCESS** for **COLLABORATION, PLANNING** and **PRIORITIZATION**

The FY13 planning process was completely redesigned from previous years in order to make it more inclusive and transparent while raising the level of engagement with staff across the organization. This document is intended to extend that spirit of engagement by providing a brief and accessible overview of the FY13 goals for all ULS Staff.

FY13 Priorities

This year's plan builds upon the fundamental goals of the ULS Long Range Plan and is organized around the five major areas of focus found there: Services, Information Resources and Collections, Infrastructure, Organizational Agility, and Innovation in Scholarly Communication.

In each section below, you will first find a summary of this year's strategic focus in that area, followed by some of the most significant specific actions from the plan. Because this is an overview, not every action is completely listed below. For more detail, you are encouraged to consult the complete FY13 planning document, available on the ULS Behind the Scenes site.



Brief Statement of **FY13** Strategic Priorities and Actions

Services: Research and Educational Support

The ULS will build upon last year's progress and further engage campus partners to integrate library expertise, resources, and services into teaching, learning, and research activities.

FY13 priorities:

- Further develop the Liaison Librarian model and “one point” service staffing models, integrate ULS resources and information literacy expertise into CourseWeb, and create a “Knowledge Commons” to help students complete projects from start to finish
- Introduce innovative new communication methods and programs, including approaches deploying social media to raise awareness of the services and content that the ULS has to offer members of the Pitt community
- Improve the visibility, ease of use, and convenience of ULS content delivery services, including Get It!, EZ Borrow, and ILL

Information Resources and Collections

The ULS will explore new approaches to collection building and management and continue to steward, highlight and share our distinctive and unique special collections and archives.

FY13 priorities:

- Increase the availability and usability of e-books and other digital research collections to ULS primary users
- Review and refine collecting strategies to optimize the impact of fund expenditures for supporting current and future scholarly programs and priorities at Pitt
- Better organize, manage, and disclose ULS distinctive special collections locally and globally

Infrastructure

The ULS seeks to optimize the alignment of its systems, facilities, and professional work force to serve the changing needs of the university community.

FY13 priorities:

- Improve reliability and remove impediments to remote access by implementing OCLC's EZproxy
- Redesign the ULS website to improve usability and visibility of services
- Redesign space in Hillman Library by adapting building spaces to existing and emerging needs of graduate and undergraduate students
- Identify skill requirements, assess internal talent, identify gaps, and launch a systematic staff development program to align librarian and staff skills with current requirements
- Expand diversity programming

Organizational Agility

The ULS is building its capacity for assessment, responsiveness, agility, engagement, innovation, inclusiveness, and collaboration.

FY13 priorities:

- Increase contribution, inclusiveness, and positive impact by continuing to improve internal communications, build shared commitment to strategic actions, and complete an initiative to revitalize the ULS committee structure
- Strengthen ULS leadership capacity for managing projects and working across organizational boundaries
- Develop a program for the ongoing assessment and strategic management of ULS print collections
- Conduct and apply new research to better understand and align ULS services with how members of 21st century university communities find information, learn, teach, and create new knowledge

Innovation in Scholarly Communications

In the context of supporting the advancement of scholarship, the ULS is promoting and implementing new models for openly sharing the results of scholarly research, while collaborating with campus partners to support education on key issues in scholarly communications.

FY13 priorities:

- Promote and advance University-wide Open Access (OA) policy and practice
- Continue programs to publish original scholarly content through OA, including the hosting and publication of e-journals and the ingest of university research into the D-Scholarship@Pitt
- Pursue scholarly publishing partnerships in keeping with the University's Living Globally commitment
- Inform the University on key issues related to copyright, fair use, OA licensing, author rights and responsibilities, and impact assessment with relevant campus partners

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