

APPENDIX

What have been the effects of the recent economic downturn on library and information service in the higher education sector?

Please fill in the following information about yourself and your institution to assist contextualisation of the questionnaire results:

Position in LIS (e.g. Director/Deputy Director/Divisional Head):

Type of institution (e.g. Russell Group, 1994 Group, other pre-1992 university, post-1992 university, HE college):

By participating in this questionnaire, you are giving your implicit consent to take part. Please consult the information sheet for further information on the study.

Please indicate the extent of your agreement with the following statements by circling one number next to each statement. The final 4 questions are open-ended and can be answered in a more descriptive way.

Thank you.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
General					
1. I am professionally concerned about the effects of the economic downturn	1	2	3	4	5
2. My institution has already experienced noticeable adverse effects	1	2	3	4	5
3. I anticipate that my institution will be affected in the next 6 months	1	2	3	4	5
4. I anticipate that my institution will be affected in the next 12 months	1	2	3	4	5
Information resources and collection development					
5. Library collections are being adversely affected	1	2	3	4	5
6. My institution is struggling to maintain its existing collection	1	2	3	4	5
7. My institution is making cut-backs in collection development	1	2	3	4	5
8. My institution is making changes to our collection policy as a result	1	2	3	4	5
9. My institution is increasing its cooperative borrowing (e.g. inter-library loans) to deal with the situation	1	2	3	4	5
10. My institution is increasing cooperative purchasing arrangements as a result of the situation	1	2	3	4	5
11. My institution is experiencing rising prices as a result of the fluctuating exchange rates	1	2	3	4	5
12. My institution is reducing its budget for book purchases	1	2	3	4	5
13. My institution is cancelling subscriptions/licences to some periodicals	1	2	3	4	5
Human resources					
14. Professional staff hours are being reduced	1	2	3	4	5
15. Para-professional staff hours are being reduced	1	2	3	4	5
16. Temporary or fixed-term contracts are being increased as a result of the situation	1	2	3	4	5

17. Recruitment of professional staff has decreased	1	2	3	4	5
18. Recruitment of para-professional staff has decreased	1	2	3	4	5
19. Recently vacated posts have been frozen	1	2	3	4	5
20. Redundancy is being considered	1	2	3	4	5
21. Pay reductions are being implemented	1	2	3	4	5
22. Staff training and development are being reduced	1	2	3	4	5
23. Purchase of new computer equipment for library staff is being postponed	1	2	3	4	5
Projects and developments					
24. Funding for collections-based projects has decreased	1	2	3	4	5
25. Funding for building or development work has decreased	1	2	3	4	5
26. Collections-based projects have been put on hold	1	2	3	4	5
27. Development of physical space has experienced delay	1	2	3	4	5
Service portfolio					
28. Service to users is being reduced	1	2	3	4	5
29. Opening hours are being reduced	1	2	3	4	5
30. Time given to information literacy or training is being reduced	1	2	3	4	5
31. Purchase of new computer equipment for library users is being postponed	1	2	3	4	5
32. Fines are being increased	1	2	3	4	5

33. What have been the most significant effects on your service?

34. How do you see the medium-term future (e.g. 2-3 years ahead) for your institution?

35. How do you see the longer-term future (e.g. 5-10 years ahead) for your institution?

36. How far do you see the need to 'future-proof' your service against any future changes in the situation?